



Neighborhood Link Frequently Asked Questions (FAQ's)

1. What is Neighborhood Link?

The Neighborhood Link is a listing of active neighborhood organizations that serves as a valuable communication tool by the city to inform residents about public initiatives and meetings, free educational workshops, distribute monthly newsletter and as a tool to enhance communication between your neighborhood and the city.

The listed neighborhoods are formed by residents and property owners within a defined set of boundaries. Listed neighborhoods can range from up to one square mile and can consist of individuals and combined neighborhood associations, block watches, business alliances or homeowner associations.

2. What are the benefits of listing my neighborhood?

- Listing your neighborhood helps residents in getting more involved in decisions affecting their neighborhood
- Obtain information on neighborhood projects, programs and any upcoming grant opportunities
- Receive technical assistance with neighborhood events and neighborhood clean-up/beautification efforts

3. What are the differences between neighborhood organizations?

Neighborhood Association

Neighborhood associations are a section of a city with a common identity. Neighborhood associations offer a place to exchange information, create neighborhood projects and priorities, propose solutions and have fun. The association will give residents a forum to discuss common concerns and to brainstorm possible solutions.

Block Watch

Block Watch works to enlist the active participation of residents in cooperation with the Police Department to reduce crime and improve the quality of life in the neighborhoods, with a focus on neighbors watching out for each other and being aware of and reporting any unusual activities as they occur. For more information on the block watch program, visit: <https://www.phoenix.gov/police/neighborhood-resources/block-watch-info>

Business Alliance

Business Alliance is a forum to engage the business community in the work and priorities of the community and discuss topics of interest.

Homeowners Associations (HOA)

Homeowners Association is an organization in a subdivision, planned community or condominium that makes and enforces rules for the properties within its jurisdiction. Those who purchase property within an HOA's jurisdiction automatically become members and are generally required to pay dues, known as HOA fees.

Special Note: HOA's interested in block watch grants or other grant opportunities, please review specific grant application requirements and restrictions.

4. How do I list my neighborhood organization?

You may print out the Neighborhood Link listing form at: www.phoenix.gov/nsd/programs/neighborhood-coordination. Please review packet, including eligibility guidelines and submit form along with the members listing to:

City of Phoenix Neighborhood Services Department
Attn: Neighborhood Link
200 W. Washington St., 4th Floor
Phoenix, AZ 85003

You may email your application to link@phoenix.gov. If you would like more information or would like the packet mailed to you, please call 602-534-4444 or email: link@phoenix.gov.

5. How do I tell if my neighborhood is already listed?

You may use the following site (www.phoenix.gov/nsd/programs/neighborhood-coordination) to find out if your neighborhood is already listed. Use the search tool located toward the bottom of the site and select search engine preference. Make sure to click on organization details to see more details such as primary contact, boundaries, date listed, updates, and registered name.

6. How frequently do I need to update my information?

Anytime there are changes to your neighborhood organization (i.e., changes in leadership and/or contact information), you must notify NSD of the updates in writing. You may print the update/change request form at: www.phoenix.gov/nsd/programs/neighborhood-coordination or notify us via email at link@phoenix.gov.

NSD conducts an annual renewal. Please respond to requests for updates within the due date. Failure to renew information timely will result in removal of your neighborhood group from the Neighborhood Link.

7. What is the role of a Neighborhood Leader?

As a primary and secondary contact, you serve as the lead in disseminating information to your neighborhood if any issues arise. The primary contact will work with other neighbors to share information. A secondary contact will provide support to the primary contact.