



# City of Phoenix

## CITY OF PHOENIX ALARM SUBSCRIBER / ALARM COMPANY INFORMATION FORM

Please use ink pen - Print clearly and press firmly

**FOR:** Name of Residence / Business: \_\_\_\_\_  
(This will be the same name and address the alarm company will use for dispatch)

Address of Alarm Location: \_\_\_\_\_

Date of Alarm Installation: \_\_\_\_\_

City of Phoenix Alarm Business License Number: \_\_\_\_\_ (Begins with "P" or "R")

Installed or Serviced by: \_\_\_\_\_ Alarm Agent Number: \_\_\_\_\_  
Name of Technician (Print Name)

Identification verified by Subscriber: \_\_\_\_\_ (view Agent license)  
Subscriber initial

### Please initial next to each item after you have read and clearly understand the statement:

- |          |            |  |
|----------|------------|--|
| Alarm Co | Subscriber |  |
| _____    | _____      | 1. Alarm Company has provided the subscriber with an Owner's Manual and/or Video Tape on the operation of this alarm system. Subscriber understands operation of the keypad or the arming/disarming devise, contacts, space detection, central station procedures and cancellation procedures. Subscriber understands that it is their responsibility to train <b>ALL</b> persons who have access to the armed premises on the items listed above. Alarm Company has explained reasons for false alarms, ways to prevent them and the importance of preventing false alarms. |
| _____    | _____      | 2. Alarm Company has provided subscriber with a Phoenix Police Department Alarm Packet containing:<br>A. City of Phoenix City Code, Article IX on Alarm Systems<br>B. Alarm Subscriber Permit Application<br>C. "False Alarms, A Million Dollar Problems" Brochure<br>D. Phoenix Police Department False Alarm Prevention Program Flyer  |

### IT IS THE SUBSCRIBER'S RESPONSIBILITY TO READ THIS PACKET

- |       |       |   |
|-------|-------|---|
| _____ | _____ | 3. Alarm Company has informed Subscriber that the Alarm Subscriber Permit Application must be submitted (along with the permit fee) to the Phoenix Police Department <b>within 10 days</b> of the installation of a new alarm system. Please check and initial one of the following:<br><b>Subscriber will submit the Alarm Subscriber Permit Application and Permit fee</b>  |
| _____ | _____ | <b>Alarm Company will submit the Alarm Subscriber Permit Application and Permit fee</b>   |
| _____ | _____ | 4. Alarm Company has informed Subscriber about the Responsible Party requirement of the City Code. Subscriber understands that a Responsible Party must respond to meet investigating officers within thirty (30) minutes of the alarm activation.  |
| _____ | _____ | 5. Alarm Company has informed Subscriber about Sections 10-75, 10-76, 10-77 and 10-78 of the Phoenix City Code on Alarm Systems. <b>IT IS THE SUBSCRIBER'S RESPONSIBILITY TO READ THESE SECTIONS ABOUT FALSE ALARMS, APPEALS TO SERVICE FEE ASSESSMENTS, THE BURGLAR ALARM HEARING APPEALS, CONTINUED OPERATION OF THE ALARM SYSTEM AFTER ASSESSMENT OF SERVICE FEES AND REQUIRED INSPECTION BY THE CITY OF PHOENIX AFTER TEN FALSE ALARMS.</b> |

\_\_\_\_\_  
Print Name of Alarm Company Representative

\_\_\_\_\_  
Printed Name of Subscriber

\_\_\_\_\_  
Signature of Alarm Company Representative

\_\_\_\_\_  
Signature of Subscriber

\_\_\_\_\_  
Name of Alarm Business

\_\_\_\_\_  
Today's Date