

## Section 8 Housing Choice Voucher Program



### City of Phoenix Housing Department Section 8 Housing Choice Voucher Program Pre-Application Opening for the Wait List is CLOSED Frequently Asked Closing Questions

**Pida ayuda si leer o hablar en inglés le resulta difícil.**

如果在閱讀和說英語方面存在困難，請尋求幫助

**Molimo Vas da zatražite pomoć ako teško čitate ili govorite engleski jezik**

**Vui lòng yêu cầu xin được giúp nếu khó đọc hoặc trở ngại khi nói tiếng Anh**

يُرجى طلب المساعدة إذا كنت تواجه صعوبة في القراءة أو في التحدث باللغة الإنجليزية.

**Does it cost to maintain or update my pre-application?** No, there is no cost to maintain or update your pre-application or to receive a Section 8 Housing Choice Voucher.

**What happens to my pre-application when the pre-application period closes?** All completed pre-applications will be placed on the wait list using a random number created by a computer. The wait list is not first-come, first-served.

**What is the Applicant Portal?** The Applicant portal is where you will check your pre-application status and update any changed information on your pre-application. The Applicant Portal will be active approximately 30 days after the pre-application period closes on September 26, 2023, at 7 p.m.

**How do I register for the Applicant Portal?** Approximately 30 days after the pre-application period closes on September 26, 2023, at 7 p.m., you will want to register on the Applicant Portal using the confirmation number you received when you submitted your pre-application. You may register at the MyHousing website at: [phxhousing.myhousing.com](http://phxhousing.myhousing.com). If you lose your confirmation number, you may request it by calling the COPHD Section 8 office at 602-534-1974, email [S8intake@phoenix.gov](mailto:S8intake@phoenix.gov), or write to us or visit us at 830 E. Jefferson Street, Phoenix, AZ 85034.

**How can I check my wait list status and stay on the wait list?** Applicants must notify COPHD of any changes in address, phone, email or family members. When you receive a letter from COPHD about your pre-application, you must respond by the date listed in the letter, or your pre-application will be removed from the wait list. To update your



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information or to check the status of your pre-application, you may use any of the following:

- At the MyHousing website on the Applicant Portal: [phxhousing.myhousing.com](http://phxhousing.myhousing.com). The Applicant Portal requires registration and the use of the pre-application confirmation number. The Applicant Portal registration and pre-application status will be available approximately 30 days after the pre-application period closes.
- Telephone at 602-534-1974
- Mail to the COPHD Section 8 office at 830 E. Jefferson St., Phoenix, AZ 85034
- In person during regular office hours (at the COPHD Section 8 address above)

**How can I request a reasonable accommodation from COPHD?** Please call 602-534-1974, complete and submit this [request for a reasonable accommodation form](#), or write to us or visit us at 830 E. Jefferson Street, Phoenix, AZ 85034.

**Commitment to Fair Housing and Nondiscrimination:** The City of Phoenix does not discriminate based on race, ethnicity, sex, gender identity, color, religion, marital status, familial status, national origin, age, disability, ancestry, source of income or sexual orientation in the access to, admission into, or employment in housing programs or activities. The COPHD does not discriminate under the Fair Housing Act, Title VI of the Civil Rights Act, Section 504 of the Rehabilitation Act of 1973, or Title II of the ADA.