

Phone Directory and Information

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit phoenix.gov for detailed city information.

EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency.....	9-1-1
Crime Stop (Police).....	262-6151
Gas Leaks - Southwest Gas.....	271-4277
Police (Crime Stop).....	262-6151
Police (General Information).....	262-7626
Poison Control.....	253-3334
or.....	1-800-222-1222
Power Outages	
APS.....	371-7171
SRP.....	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.....	262-6691
Nights, weekends, holidays	261-8000
Traffic Signals, Malfunctioning	262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency.....	261-8000



City of Phoenix

Phoenix City Council	
Mayor Kate Gallego.....	602-262-7111
mayor.gallego@phoenix.gov	
Ann O'Brien, District 1.....	602-262-7444
council.district.1@phoenix.gov	
Jim Waring, District 2.....	602-262-7445
council.district.2@phoenix.gov	
Debra Stark, District 3.....	602-262-7441
council.district.3@phoenix.gov	
Laura Pastor, District 4.....	602-262-7447
council.district.4@phoenix.gov	
Betty Guardado, District 5.....	602-262-7446
.5@phoenix.gov	
Sal DiCiccio, District 6.....	602-262-7491
council.district.6@phoenix.gov	
Yassamin Ansari, District 7.....	602-262-7492
council.district.7@phoenix.gov	
Carlos Garcia, District 8.....	602-262-7493
council.district.8@phoenix.gov	
Garbage/Trash Service	602-262-6251
Landfill/Disposal Information ..	602-262-6251
Recycling.....	602-262-6251
Water/Wastewater.....	602-262-6251

Published by the City of Phoenix
Communications Office
200 W. Washington St.
Phoenix, AZ 85003
602-262-7176
phoenix.gov

For alternate format/reasonable
accommodations, call 602-262-7176
or 7-1-1 Friendly.
Find us online at
www.phoenix.gov

*All numbers are in 602 area code
unless indicated*

Abandoned Vehicles

Streets, Alleys.....262-6151

ADA Concerns.....262-7486

Airport (Sky Harbor International)

24-hour Switchboard.....273-3300

Noise Information.....844-244-7430

Paging.....273-3456

Parking.....273-4545

Alley

Repair or Grading, Hazards,

 Permit for Dust Proofing.....262-6441

Trash in Alley.....262-6251

Animals

Barking Dogs.....262-6466

Dead Animal.....262-6791

Dog Licenses

 (Maricopa County).....506-7387

Horses-Lot Too Small.....534-4444

Rabies (Maricopa County).....506-7387

Annexations.....256-3245

Arson

Report Arson-caused

 Fires.....26-ARSON, 262-6774

Arts and Culture.....262-4637

Blight/Property Maintenance

 Violations.....534-4444

Blue Stake (811).....8-1-1 or

 (call before you dig).....263-1100

Budget and Research.....262-4800

Building Inspection and Permits

(See Construction Permits)

Buildings, Open/Vacant.....534-4444

Building Safety

Non Permitted Construction.....262-7884

Permit Records.....262-7800

Bus and Alternative Transit Services

Phoenix Dial-A-Ride.....253-4000

Ride Share (carpool/vanpool).....262-7433

Reduced Fare Certification

 (youth 6-18, seniors 65 and older, and
 persons with disabilities).....253-5000

Route & Schedule

 Information.....253-5000

Taxi Programs (for seniors &

 people with disabilities).....801-1160

Cable TV

If problems aren't resolved

 by cable companies.....495-0102

C.A.R.E.S. (PHX).....262-6251

City Clerk.....262-6811

City Council.....262-7029

 Mayor Kate Gallego.....262-7111

 District 1 Ann O'Brien.....262-7444

 District 2 Jim Waring.....262-7445

 District 3 Debra Stark.....262-7441

 District 4 Laura Pastor.....262-7447

 District 5 Betty Guardado.....262-7446

 District 6 Sal DiCiccio.....262-7491

 District 7 Yassamin Ansari.....262-7492

 District 8 Carlos Garcia.....262-7493

City Court (See Municipal Court)

City Manager.....262-6941

City Prosecutor.....262-6461

College Depot.....261-8847

Community & Economic

 Development.....262-5040

Conservation (water).....261-8367

Construction Noise

 General Information.....262-7811

 After Hours.....320-1071

Construction Permits

 Commercial Property.....262-7811

 On Private Property.....262-7884

 On Right of Way.....262-6551

County (See Maricopa County)

Damage Claim Against the City.....262-5054

Dial-A-Ride.....253-4000
Eligibility process.....716-2100

Disabled Services (Special Populations)
Dial.....7-1-1 Friendly

Discrimination Complaints.....262-7486

Domestic Violence.....534-2120

Drainage
Clogged Street Drain.....262-6441
Drainage Plan Review
Project Engineering.....262-6551
Flood Plain Management.....262-4960

Dust
Complaints - (Maricopa County Air Quality Department).....372-2703
Permits - (Maricopa County Air Quality Department).....506-6010
Vehicles on Private
Unpaved Lots.....534-4444
Illegal Alley Traffic.....262-6151
Elections – City of Phoenix.....262-6837
Maricopa County.....506-1511

Employment
City Human Resources Department
General Information.....262-6277
Discrimination.....262-7486
AZ at Work
One-Stop Career Centers.....262-6776

Environmental Programs Office.....256-5669

Equal Opportunity.....262-7716
Business Certification.....262-6790
Discrimination Complaints (employment, fair housing, public accommodations).....262-7486
S/DBE Certification.....262-6790
S/DBE Contract Compliance.....495-0887

Family Advocacy Center.....534-2120
Child Abuse.....534-2120
Domestic Violence.....534-2120
Sexual Assault.....534-2120

Fences
In Disrepair or Over-height.....534-4444
Permits.....262-7811

Film Office.....262-4850

Fires
To Report Fires.....9-1-1
Fire Administration.....262-6297
Fire Prevention.....262-6771

Fire Department Ambulance
Billing Information.....261-8414

Flood Information
Flood Plain Management (zones).....262-4960

Garbage.....262-6251
Barrel Repair
Green Barrel/Alley Collection
Household Hazardous Waste
Illegal Dumping
Recycling (blue barrel/drop off)
Trash Services
Transfer Stations

Graffiti on Public Art.....262-4637
Graffiti Reward Hot Line.....262-7327
Graffiti Busters.....534-4444
Graffiti in Parks.....262-6862

Head Start.....262-4040

Historic Preservation.....261-8699

Household Hazardous Waste
General Information.....262-6251

Housing
Assistance for Low-Income Residents.....262-6794
Discrimination.....262-7486
Housing Program Assistance...534-1974
Public Housing.....262-6794

Human Services
C.A.R.E.S. (PHX).....262-6251
Community Services Program...262-4520
Family Services Centers:
4732 S. Central Ave.....534-4732
914 W. Hatcher Road.....495-5229
3454 N. 51st Ave.....262-6510
Senior Nutrition Meal Program..262-4520
Senior Service Intake Line.....262-6631
Emergency Utility & Rental Assistance.....534-AIDE(2433)

Illegal Dumping.....262-6251
Illegal Dumping (Washes).....262-6441

Information
City Switchboard.....262-6011

Internet.....phoenix.gov

Keep Phoenix Beautiful.....262-4820

Landlord & Tenant Program...262-7210

Volunteer Income Tax Assistance (VITA) Program.....262-4520

Libraries
Burton Barr Central Library -
1221 N. Central Ave.....262-4636
Acacia -
750 E. Townley Ave.....262-4636
Agave -
23550 N. 36th Ave.....262-4636
Century -
1750 E. Highland Ave.....262-4636
Cesar Chavez -
3635 W. Baseline Rd.....262-4636
Cholla -
10050 Metro Pkwy. East.....262-4636
Desert Broom -
29710 N. Cave Creek Rd.....262-4636
Desert Sage -
7602 W. Encanto Blvd.....262-4636
Harmon -
1325 S. Fifth Ave.....262-4636
Ironwood -
4333 E. Chandler Blvd.....262-4636
Juniper -
1825 W. Union Hills Dr.....262-4636
Mesquite -
4525 E. Paradise Village Pkwy. North.....262-4636
Ocotillo -
102 W. Southern Ave.....262-4636
Palo Verde -
4402 N. 51st Ave.....262-4636
Saguaro -
2808 N. 46th St.....262-4636
South Mountain -
7050 S. 24th St.....262-4636
Yucca -
5648 N. 15th Ave.....262-4636
Renew Materials.....534-6666

Licenses & Permits
Liquor Permits,
Bingo Licenses.....262-4638
For Private Citizens at
Park Facilities.....262-6861
Privilege (Sales) Tax Licenses..262-6785
(including annual license fee information)
Regulatory Licenses:
Auctions, Massage,
Second Hand.....262-4638
Sidewalk Vending
(downtown).....262-4638
Street & Mobile Vendors.....262-4638

Lot Splits.....261-8235

Maricopa County Government Information.....506-3011

Mayor.....262-7111
Mayor's Commission on Disability Issues.....262-7716

Municipal Court

General Court/Case Information.....262-6421
 Jury Information.....534-9931
 Orders of Protection/Injunctions
 Against Harassment/Vicious
 Animals.....262-7120

Neighborhood Services Department

General Information.....534-4444
 Community Development.....534-4444
 Housing Rehabilitation.....534-4444
 Neighborhood Preservation.....534-4444
 Neighborhood Specialist
 Program.....534-4444

Odor-Industrial and Commercial

(Maricopa County
 Environmental Services).....372-2703

Orpheum Theatre.....262-7272

Parking Tickets.....262-6785

Parks and Recreation.....262-6861

Community Centers and
 Recreation.....262-6862
 (See Human Services for other centers)

Aquatics.....534-6587

North Mountain Parks
 (group reservations).....495-5458

PAC After School Program.....262-7370

Papago Park
 (group reservations).....495-5458

South Mountain
 (group reservations).....495-5458

Golf Courses
 (general information).....262-6861

Aguila.....534-6823

Cave Creek.....534-6823

Encanto (18 hole).....534-6823

Encanto (9 hole).....534-6823

GCU.....623-846-4022

Palo Verde.....534-6823

Papago.....275-8428

Natural Resource Division.....495-5458

Park Rangers.....262-6861 or 495-5458

Parks.....262-6862
 Automated phone directory.....262-6861

Phoenix Center for the Arts -
 1202 N. Third St.....254-3100

Pueblo Grande Museum & Cultural Park
 4619 E. Washington St.....495-0901

Recreation Program
 Information.....262-6861

Softball Programs.....262-6483

Tennis Center -
 6330 N. 21st Ave.....249-3712

PHX 11/know99 (city TV).....261-8937

Phoenix Convention Center.....262-6225
 Box Office.....262-7272

Phoenix Human Relations

Commission.....262-7716

Phoenix Women's

Commission.....262-7716

Planning & Development.....262-7131

General Plan.....262-6882

Police

Auto Theft.....262-6674

Blockwatch.....495-0597

Centralized Booking.....262-6657

Chief's Office.....262-7626

Community Relations.....495-5976

Crime-Free Multi-Housing
 Program.....495-6897

Crime Stop.....262-6151

Drug Activity
 (anonymous reports).....426-1231

Explorers Program.....534-6834

Fingerprinting (public).....534-1127

G.R.E.A.T. Program.....495-0431

General Information.....262-7626

Violent Crimes (assaults, gangs,
 homicide, robbery).....262-6141

Impounded Property.....261-8371

Liquor Establishment
 Complaints.....438-6625

Museum.....534-7278

Police Precincts

Black Mountain.....495-5002

Cactus Park.....495-5009

Central City.....495-5005

Desert Horizon.....495-5006

Estrella Mountain.....495-5003

Maryvale.....495-5008

Mountain View.....495-5007

South Mountain.....495-5004

Professional Standards Bureau
 (complaints, commendations).....262-4580

Records Information for Public
 (accident reports, police
 reports, statistics).....534-1127

Reporting Crime to Police
 Emergencies.....9-1-1

Non-emergencies.....262-6151

Reserves Program.....534-9000

Silent Witness.....480-948-6377
 or.....1-800-343-TIPS

Speeding and Recurring
 Traffic Issues.....534-SPEED (7733)

Traffic Enforcement Information
 North.....495-5001

South.....495-5855

Traffic Safety Complaints,
 Neighborhoods.....534-7733

Vehicle Impounds.....262-7905

Vehicle Permits (overdimensional,
 overweight vehicles).....262-6099

Potholes.....262-6441

Private Property

Right-of-Way Widths and
 Lot Dimensions.....262-6878

Public Transit

Phoenix Dial-A-Ride.....253-4000

Light Rail Information.....253-5000

Ride Share (carpool/vanpool).....262-7433
 (See also Bus Service)

Purchasing.....262-7181

Prospective City Suppliers.....262-1819

Real Estate Division.....262-6267

Recycling
 (blue barrel/drop off).....262-6251

Redevelopment Programs.....262-5040

Renter/Landlord Counseling.....534-4444

Retirement Services.....534-4400

Ridesharing.....262-7433

Senior Programs

Senior Centers.....262-7379

Sewers (Sanitary)

Clogged Sanitary Sewers
 Weekdays, 6 a.m. to

4:30 p.m.....262-6691

Nights, Weekends, Holidays.....261-8000

Sanitary Sewer Improvement
 Districts.....262-4053

Sewer Tap Application.....262-6551

Sewer Billing Information.....262-6251

Sidewalks

Information.....262-4053

Signs

Illegal Signs.....534-4444

Regulation and Permits.....495-0301

Sign Violation Hot Line.....534-4444

Sister Cities.....534-3751

Snake Removal

Phoenix Herpetological
 Society.....550-1090

Arizona Herpetological
 Society.....480-894-1625

Social Assistance

Emergency Food, Clothing,
 Transportation or
 Counseling.....262-6666

Special Assessment

Payments.....262-6876

State of Arizona

Government.....542-4900

Storm Drains, Lines

Clogged.....262-6441
 Illegal Dumping, Water.....262-6441
 Information.....256-3190

Storm Flooding – Streets and Alleys

(24 hours).....262-6441

Street Lighting Installation,

Repairs, Maintenance.....495-5125

Streets

Abandonment of Alleys.....256-3487
 Block Party Permit.....534-5369
 Flooding (24 hours).....262-6441
 General Repair or Grading.....262-6441
 Improvement District
 (local streets).....262-4053
 Request for Closure.....262-6235
 Request for Marking Streets and
 Crosswalks.....262-4659
 Street Hump Program.....262-4659
 Street Sweeping (including glass,
 accident debris).....262-6441
 Visibility Blocked at
 Intersection.....262-4659

Symphony Hall Box Office.....262-7272

Taxes

Property Taxes (County).....506-8511
 Tax & License Information Line.....262-6785
 Tenant (Renter) Information.....534-4444

Traffic and Parking.....262-4659

Traffic Court - Civil &
 Criminal Cases.....262-6421

Traffic Signals

Request for Installation.....262-4659
 Report of Damage or
 Malfunction (24 hours).....262-6021

Traffic Signs

Installation, Damage Report.....262-4659
 Downed Stop Signs.....262-6449

Trash Services.....262-7251

Trees Maintained by City Only

Trimming, Removal.....495-3762
 Permit for Planting in
 Right of Way.....534-9898
 Trees in Street (overgrown).....262-4659

Utilities.....8-1-1 or
**(Before you dig -
 formerly Blue Stake)**.....263-1100

Vehicles

Abandoned, Public Property
 (streets/alleys).....262-6151
 Inoperable, Private Property.....534-4444

Village Planning

Committees.....534-3753

Volunteering

Blight Busters.....534-4444
 Boards and Commissions.....262-7111
 Fire Cadets.....534-4488
 Head Start Program.....262-4040
 Libraries.....534-6623
 Parks/Recreation.....262-6862
 Police Reserves Program.....534-9000
 Reading.....256-4388

Voter Registration

Maricopa County.....506-1511

Water

City Services Bill
 (past & current).....262-6251
 Emergency (nights, weekends,
 holidays).....261-8000
 8 a.m. - 5 p.m. Monday through Friday
 New Accounts, Turn-offs.....262-6251
 Pressure or Quality.....262-6251
 Stormwater Hotline.....256-3190
 Water Conservation.....261-8367
 Water in Streets/Irrigation
 Flooding.....262-6251
 Water Leaks, Broken Hydrants &
 Water Mains.....262-6251
 Water Meters & Taps.....262-6551

Weeds/Grass Over 6 Inches

High.....534-4444

Women's Commission.....262-7716

Youth Programs

Library (Burton Barr).....262-6625
 Parks and Recreation
 After-School Programs.....262-7370

Zoning

Rezoning Applications.....262-7131
 Variances and Use Permits.....262-7131
 Violation Complaints.....534-4444

