

March / April 2014

Phoenix

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NEWS FOR THE RESIDENTS OF PHOENIX



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Holiday Trash and Recycling Collection

Trash and recycling will be collected as regularly scheduled on:

- **Cesar Chavez Day, Monday, March 31**
- **Memorial Day, Monday, May 26**

The North Gateway and 27th Avenue Transfer Stations are closed on all holidays.

To better serve you, always place your containers at least four feet apart and clear of obstructions, such as light poles, parked cars, and mail boxes. For more information about the holiday collection schedule, visit phoenix.gov/publicworks or call 602-262-7251.

For second year in row, no increase to water or sewer rates

City water and sewer rates did not go up in 2014, marking the second year in a row rates did not increase. The average single-family residential water bill remains at \$37.75 per month, while the average single-family residential sewer bill is \$20.71 per month - both among the lowest in the nation.

"Our Water Services Department employees have done a remarkable job managing our water and sewer systems," said Phoenix Mayor Greg Stanton. "Taxpayers throughout the city benefit from the department's efficiency and skill."

Water Services treats and delivers high quality tap water to 1.5 million Phoenix customers and treats wastewater for 2.5 million residents in five Valley cities.

The department performs more than five million tests and measurements each year to meet or surpass stringent water quality regulations. Phoenix also manages a water supply that is strong and sustainable as a result of multiple water sources and a comprehensive approach to supply planning.

For more information, visit phoenix.gov/water or call 602-262-6251.

Merger results in airport changes

Travelers are beginning to see changes at Phoenix Sky Harbor International Airport as a result of the merger between the parent company of American Airlines, AMR Corporation, and US Airways Group.

Though they will eventually become one airline, the new American Airlines, both airlines will continue to operate as two separate entities for the immediate future.

As the two airlines combine their operations at Sky Harbor, passengers should confirm the terminal from which they are departing before coming to the airport. skyharbor.com is an excellent one-stop source for information.

Travelers also may check the website aa.com/findyourway for updated information about the merger and operations of the airlines.

Library creates new business space

Starting a business? Phoenix Public Library has opened hive @ central, a space for business entrepreneurs on the second floor of Burton Barr Central Library, 1221 N. Central Ave.

In partnership with Arizona State University, hive offers events and workshops covering topics from funding to marketing, as well as SCORE mentors who can help develop successful business plans or provide advice. Library staff can assist in locating information on consumer buying habits, registering and licensing a business, selecting a location and equipment, and hiring and retaining employees.

For more information, call 602-262-4636 or visit phoenixpubliclibrary.org/hive.



The city launched Instagram with an 'I Heart Phoenix' theme in February

Residents invited to follow the city on Instagram

Phoenix has added Instagram to its social media toolbox as another option for residents to obtain news and information about the city.

The page, instagram.com/cityofphoenixaz, focuses on city activities and features monthly themes, such as sustainability, wildflowers, back-to-school and shop Phoenix.

The city launched Instagram with an "I Heart Phoenix" theme that invited followers to share photos of what they love about Phoenix.

The city Instagram page is managed and maintained by the social media team in the city's Public Information Office.

Residents also are invited to follow the city at facebook.com/cityofphoenix, twitter.com/cityofphoenixaz, and on youtube.com/cityofphoenixaz.

Residents invited to comment on 2014-15 budget

The city of Phoenix is preparing its 2014-15 budget. In late March, the 2014-15 City Manager's trial budget and a complete list of community budget hearings will be available at phoenix.gov/budget.

Residents are invited to attend community budget hearings in April to provide input on the city's budget before final decisions are made by the City Council. This public discussion is among the reasons the city's budget so closely matches the community's highest priorities each fiscal year. For budget related questions, email budget.research@phoenix.gov or call 602-262-4800.

Phoenix offers free tax-filing services

The city's Human Services Department has launched its Earned Income Tax Credit (EITC) campaign to help low- and moderate-income working families who earned less than \$51,567 in 2013 with free tax-filing services and an EITC tax credit up to \$6,044.

Individuals and families who qualify also may be able to file for the child tax credit and the education tax credit at the city's free tax preparation sites.

Fourteen primary sites in Phoenix offer free tax-filing services. A list of sites, including hours and days of operation, is available at phoenix.gov/eitc. Hours and days of operation vary for different locations.

Taxpayers must bring a picture ID for themselves and spouse; Social Security cards and/or Individual Tax Identification Number cards for all household members; proof of income – including W-2s and 1099 Retirement Income; information for other income; the amount paid to a child care provider (if applicable); and all deductions and credits. If filing jointly, both adults must be present to sign the return.

For more information, visit phoenix.gov/eitc or call 1-877-211-8661. For information about EITC valleywide, call the Community Information and Referral hotline at 2-1-1 or visit 211arizona.org.

Safely dispose of expired, unneeded medications

Phoenix Police and the Drug Enforcement Administration encourage residents to safely dispose of unwanted and expired prescriptions and over-the-counter medications at a collection event from 10 a.m. to 2 p.m. Saturday, April 26.

Residents are asked to bring medications in original containers; syringes and needles cannot be accepted. For a collection site near you, visit dea.gov and click on the "Got Drugs?" icon or call 1-800-882-9539.

Arizonans turned in more than 10,000 pounds of medications during a collection event last year, preventing the disposal of drugs in the trash, where they can be retrieved and abused or illegally sold.



Head Start recruiting for next year

The Human Services Department's Early Head Start and Head Start programs are recruiting children for the 2014-15 school year.

The Early Head Start program is seeking parents with children from birth to 3 years old and pregnant women to participate in the home-based program. Weekly home visits are made to families to educate them about child development, quality parent-child interactions and emphasize that parents are their children's first teachers.

Also, pregnant women receive weekly visits and are provided information about prenatal care, oral health, breastfeeding, postpartum depression, mental health, early intervention services, health and nutrition, and other resources.

Meanwhile, the center-based Head Start program is looking for children 3 or 4 years old. Parents of children with special needs are encouraged to apply. Head Start offers children from diverse backgrounds active learning activities, nutritious meals and snacks. Activities that support parent engagement also are implemented to assist with family self-sufficiency.

Families must meet federal income guidelines for family size to be eligible to enroll in the educational programs.

For more information, call Early Head Start at 602-495-7050 or Head Start at 602-262-4040 or visit phoenix.gov/headstart.

National Fair Housing Month observed in April

April is celebrated nationally as National Fair Housing Month.

The landmark Fair Housing Act prohibits discrimination in the sale, rental and financing of dwellings, and in other housing-related transactions, based on race, color, religion, sex, national origin, disability, familial status or sexual orientation.

To learn about fair housing practices, the city offers a series of free fair housing workshops throughout the year.

For more information, call the city's Equal Opportunity Department at 602-262-7486.

Police Reserve volunteers wanted

The Police Department is seeking community-minded individuals to volunteer for the Phoenix Police Reserve.

Reserve officers serve and protect the community as part-time, full-authority police officers. They receive free training and may continue to work at their regular jobs while volunteering.

For more information, visit phoenixpolicereserve.org.



Downtown Earth Day celebration set for April 22

Residents are invited to celebrate Earth Day during a lunchtime celebration from 11 a.m. to 1:30 p.m. Tuesday, April 22, at Cesar Chavez Plaza, Washington Street and Second Avenue in downtown Phoenix.

The free event, sponsored by Keep Phoenix Beautiful, includes giveaways, activities and booths where you can obtain recycling and sustainability information.

Visit earthdayphoenix.org or call 602-262-4820 for more information.

Help restock food banks during annual 'Food for Fines'

Pay your library fines and help restock the pantries of Valley food banks during Phoenix Public Library's annual "Food for Fines" campaign, April 12 – 26.

Fifty cents will be deducted from your overdue fines for each nonperishable food item donated at any Phoenix Public Library location. Homemade food items cannot be accepted.

Donated food will be distributed to Phoenix-area food banks. Last year, the program collected more than 60,000 pounds of food.

For more information, call 602-262-4636 or visit phoenixpubliclibrary.org.



The Fire, Public Works and Neighborhood Services departments will team up again this spring in a campaign to reduce the number of weed, brush and debris fires in neighborhoods. On April 1, firefighters will begin surveying neighborhoods for brush and debris fire hazards and forwarding the location of possible violations.

2014 Bulk Trash Pickup Schedule

Area	Placement Begins On	Collection Begins Week Of
1	Feb. 22, '14	Mar. 3, '14
	May 24, '14	Jun. 2, '14
	Aug. 23, '14	Sep. 1, '14
2	Mar. 1, '14	Mar. 10, '14
	May 31, '14	Jun. 9, '14
3	Mar. 8, '14	Mar. 17, '14
	Jun. 7, '14	Jun. 16, '14
4	Sep. 6, '14	Sep. 15, '14
	Mar. 15, '14	Mar. 24, '14
5	Jun. 14, '14	Jun. 23, '14
	Sep. 13, '14	Sep. 22, '14
6	Mar. 22, '14	Mar. 31, '14
	Jun. 21, '14	Jun. 30, '14
7	Sep. 20, '14	Sep. 29, '14
	Mar. 29, '14	Apr. 7, '14
8	Jun. 28, '14	Jul. 7, '14
	Sep. 27, '14	Oct. 6, '14
9	Apr. 5, '14	Apr. 14, '14
	July 5, '14	July 14, '14
10	Oct. 4, '14	Oct. 13, '14
	Apr. 12, '14	Apr. 21, '14
11	July 12, '14	July 21, '14
	Oct. 11, '14	Oct. 20, '14
12	Apr. 19, '14	Apr. 28, '14
	July 19, '14	July 28, '14
13	Oct. 18, '14	Oct. 27, '14
	Apr. 26, '14	May 5, '14
14	July 26, '14	Aug. 4, '14
	Oct. 25, '14	Nov. 3, '14
15	May 3, '14	May 12, '14
	Aug. 2, '14	Aug. 11, '14
16	Nov. 1, '14	Nov. 10, '14
	May 10, '14	May 19, '14
17	Aug. 9, '14	Aug. 18, '14
	Nov. 8, '14	Nov. 17, '14
18	May 17, '14	May 26, '14
	Aug. 16, '14	Aug. 25, '14
19	Nov. 15, '14	Nov. 24, '14

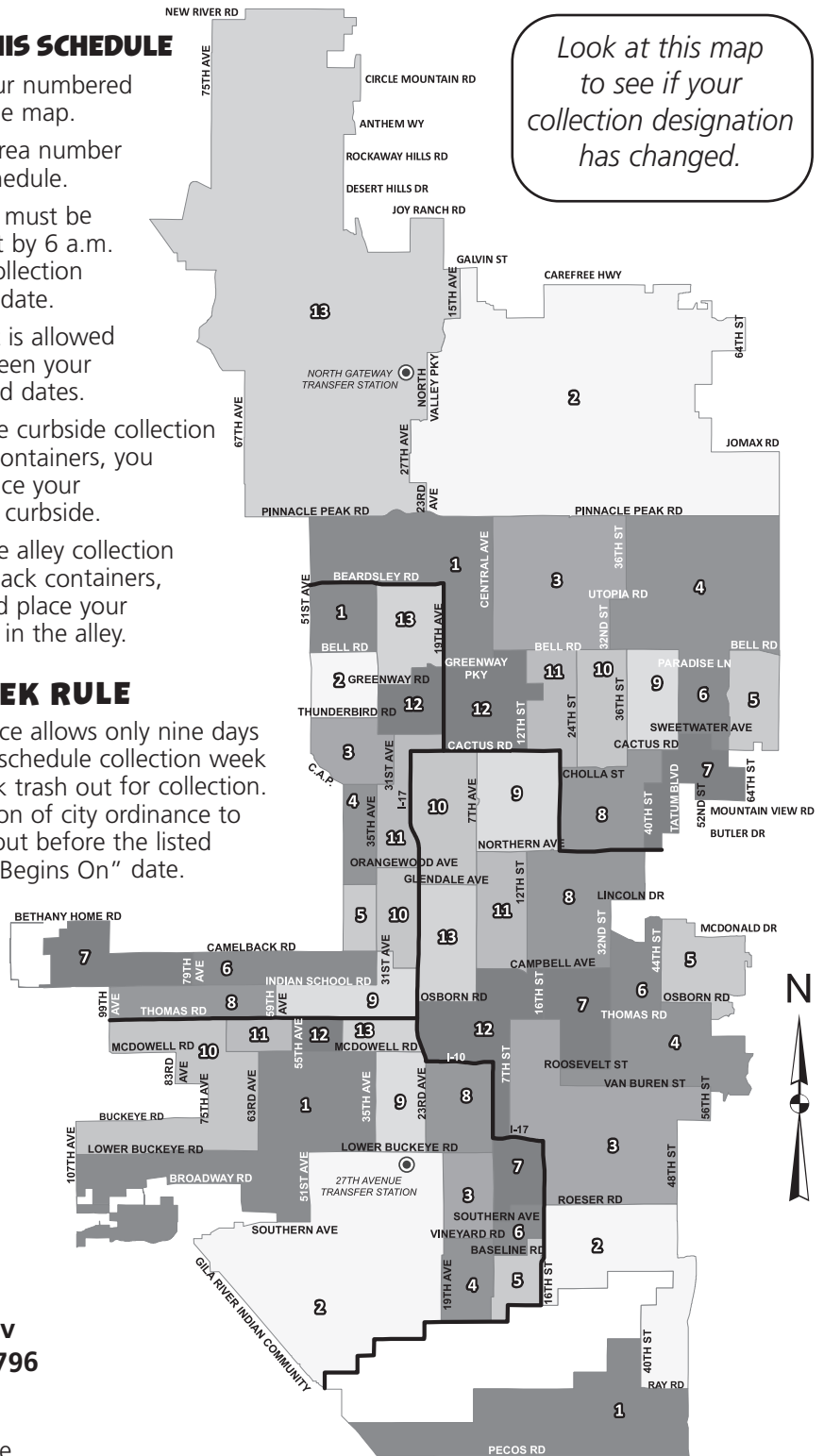
TO USE THIS SCHEDULE

- Locate your numbered area on the map.
- Find the area number on the schedule.
- Bulk trash must be placed out by 6 a.m. on the 'Collection Week Of' date.
- Placement is allowed only between your area's listed dates.
- If you have curbside collection of green containers, you should place your bulk trash curbside.
- If you have alley collection of large black containers, you should place your bulk trash in the alley.

ONE WEEK RULE

City ordinance allows only nine days prior to the schedule collection week to place bulk trash out for collection. It is a violation of city ordinance to place trash out before the listed "Placement Begins On" date.

Look at this map to see if your collection designation has changed.



phoenix.gov/publicworks
 Email: pwserv@phoenix.gov
 602-262-7251 TTY 602-253-8796

BULK TRASH CREWS DO NOT PICK UP...

- More than 20 cubic yards per residence, or a pile the size of a SUV.
- Loose debris and litter. Please sweep or rake after collection if necessary.
- Loose grass, leaves, weeds, twigs and hedge clippings. These items must be bagged or boxed and securely tied to be collected.
- Household hazardous waste (HHW), such as antifreeze, pool chemicals, oil, batteries and paint.
- Community piles.
- Materials such as bricks, concrete, dirt, rocks, asphalt and roofing shingles/tiles.
- Construction materials in excess of 25 lbs. or over four feet long generated by a residence.
- Any construction material generated by a contractor.
- Metal or car parts in excess of 20 lbs. or over four feet long.
- Any type or size of tire.
- Glass such as windows, shower doors, patio doors, mirrors, fluorescent tubes, etc.
- Appliances that use refrigerants such as freezers, refrigerators, and air conditioners.

Remember the 5 Rs for a better Phoenix

Reduce Reuse Recycle Reconsider **Reimagine**

As you may know, there is a citywide effort to inspire residents and businesses to reduce the amount of trash sent to city landfills by 40 percent by the year 2020.

How can you help achieve this goal? Pay close attention to what you throw away, and if an item



Reimagine Phoenix
Transforming Trash Into Resources



can be recycled, toss it in your blue recycling container. Every little bit helps! Together we can reduce, reuse, recycle, reconsider and reimagine a better Phoenix.

For more information and recycling tips, visit phoenix.gov/reimaginephoenix.

Recycle your old electronics

As you prepare for spring cleaning, please don't toss your old electronics in the trash. Instead, drop them off from 8 a.m. to 1 p.m. Saturday, April 26, at Desert Ridge Marketplace, 21001 N. Tatum Blvd. For more information, call 602-262-7251 or visit phoenix.gov/publicworks.

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Phoenix City Council

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Garbage/Trash Service	602-262-7251
Landfill/Disposal Information	602-262-7251
Recycling	602-262-7251
Water/Wastewater	602-262-6251

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Find us online at
phoenix.gov/PIONEWS/notesidx.html



City of Phoenix

Mark your calendar for 'I Recycle Phoenix'

It's time for another I Recycle Phoenix Festival. Bring your old computers, electronics, cell phones, TVs, clothing, books, batteries and more to the quarterly recycling event from 8 a.m. to 2 p.m. Saturday, May 3, at the University of Phoenix Corporate Offices parking lot, 32nd Street and Interstate 10. The event also offers free computer hard-drive shredding.

There also will be free on-site document shredding (up to five boxes) from 8 to 11 a.m. or until the truck is full. Public Works staff also will collect documents to be shredded off site. Due to the amount of lead in CRT monitors and TVs, Westech Recyclers will charge a small fee for recycling.

For more information about what is accepted, visit phoenixrecycles.org or call 602-262-4820.

The event is presented by Keep Phoenix Beautiful, the city's Public Works Department, Azfamily and other businesses and nonprofit groups.



Phoenix joins Nextdoor.com

The city of Phoenix is expanding the ways in which it communicates important information to residents and  now has a presence on Nextdoor.com, the private social network for neighborhoods.

Similar to other social networks, city departments have the ability to post relevant, neighborhood-focused information and answer residents' questions generated by their posts. In addition to the city's main page on Nextdoor.com, the Police, Neighborhood Services and Public Works departments also provide timely messages.

Already, more than 480 Phoenix neighborhoods representing 13,000 residents have joined. To sign up, visit nextdoor.com/phoenix.

Household Hazardous Waste and Electronics Upcoming Collection Events

To drop off material at the event, you must bring a current city of Phoenix services bill showing solid waste fees and matching photo I.D. with the same address. Remember, never place household hazardous waste in your blue recycle container. For more details about what can and cannot be brought to the events, call 602-262-7251 or visit phoenix.gov/publicworks.

Acceptable materials at collection events:

- Automobile fluids – antifreeze; oil; gasoline; diesel fuel; additives; degreasers
- Oil-based paints and related materials (10 gallon maximum) – varnish; turpentine; linseed oil; adhesives
- Pesticides; herbicides; insecticides
- Pool chemicals
- Propane tanks – grill or camp size only
- Car – lead acid batteries
- Car tires – only five per household. No over sized tires. Rims OK
- Large appliances – refrigerators; freezers; stove; dishwasher; washer; dryer
- Air conditioner; heat pumps; water heaters; evaporative coolers
- Electronics – computers; printers; televisions; stereos; DVD players

8 a.m. to noon Thursday, April 10; Friday, April 11; and Saturday, April 12
Paradise Valley Park, 17642 N. 40th St.

8 a.m. to noon Thursday, May 8; Friday, May 9; and Saturday, May 10
Pecos Park, 17010 S. 48th St.

8 a.m. to noon Thursday, June 5; Friday, June 6; and Saturday, June 7
Cesar Chavez Park West Lot, 3635 W. Baseline Road

There are no collection events in July and August.