

notes

Seamless Service Directory & Information

This guide should assist you in getting answers to your questions and action on problems regarding city service.
Keep it by your telephone for use year round

All numbers are in 602 area code unless indicated

Abandoned Vehicles

Private Property 262-7844
Streets, Alleys 262-6151

Airport (Sky Harbor International)

Noise Information 683-2669
Paging 273-3455
Parking 273-4545

Alley

Repair or Grading, Hazards,
Permit for Dust Proofing 262-6441
Trash in Alley 262-7251

Animals

Barking Dogs 262-6466
Dead Animal 262-6791
Dog Licenses (Maricopa County) 506-7387
Horses-Lot Too Small 262-7844
Rabies (Maricopa County) 506-7387

Annexations 262-6837

Arson

Report arson-caused fires 26-ARSON, 262-6774

Arts and Culture Office 262-4637

Auctions

City Surplus Vehicles & Equipment 534-0828
Police 252-4842

Budget and Research 262-4800

Building Inspection and Permits

(See Construction Permits)

Buildings, Unsafe

To Report Vacant/Occupied
Commercial/Residential 262-7844
Zoning & Enforcement 262-7844

Business Development Programs 262-5040

Business Customer Service Center 534-2000

Bus Service

ADA Certification 495-5777
Dial-A-Ride 253-4000

Discount Fare Certification
(youths 6-18, seniors 65 and older,
and persons with disabilities) 261-8506
Ride Share 262-7433
Route & Schedule Information 253-5000

Cable TV

If problems aren't resolved
by cable companies 495-0102

City Clerk 262-6811

City Council 262-7029

Mayor Phil Gordon 262-7111

District 1 Thelda Williams 262-7444

District 2 Peggy Neely 262-7445

District 3 Maria Baier 262-7441

District 4 Tom Simplot 262-7447

District 5 Claude Mattox 262-7446

District 6 Sal DiCiccio 262-7491

District 7 Michael Nowakowski 262-7492

District 8 Michael Johnson 262-7493

City Court (See Municipal Court)

City Manager 262-6941

City Prosecutor 262-6461

Commercial Site Information 495-0302

Community & Economic

Development Programs 262-5040

Construction Noise

General Information 495-0540

Construction Permits

On Private Property 262-7884

On Right of Way 262-6551

Convention Center 262-6225

Box Office 262-7272

County (See Maricopa County)

Damage Claim Against the City 262-5054

Development Services 262-7811

Dial-a-Ride 253-4000

Disabled Services (Special Populations)

City of Phoenix Relay TTY 534-5500

Equal Opportunity TTY 534-1557

Library TTY 254-8205

Parks TTY 262-6713

Personnel TTY 261-8687

Recreation 262-4543

Recreation TTY 534-2491

Discrimination Complaints 262-7486

Drainage

Clogged Street Drain 262-6441

Drainage Plan Review

Project Engineering 495-0258

Flood Plain Management 262-4960

Dust

From Construction Activity 506-6616
(Maricopa County

Health Dept., Air Pollution Control)

From Parking Lot 262-7844

From Right of Way Construction 262-7844

From Vehicle on Vacant Lot,

Illegal Alley Traffic 262-6151

Education Programs 495-0314

Elections – City of Phoenix	262-6837	Landfills	262-7251
Maricopa County	506-1511	Libraries	
Employment		Burton Barr Central Library	
City Job Information (recorded message) . . .	534-5627	1221 N. Central Ave.	262-4636
City Personnel Dept. General Information . . .	262-6277	Acacia	
Discrimination	262-7486	750 E. Townley Ave.	262-4636
Police and Fire	534-5627	Agave	
Workforce Connection		23550 N. 36th Ave.	262-4636
One Stop Career Centers	262-6776	Century	
Environmental Programs Office	256-5669	1750 E. Highland Ave.	262-4636
Equal Opportunity	262-7716	Cesar Chavez	
Business Certification	262-6790	3635 W. Baseline Road.	262-4636
Cultural Diversity.	261-8550	Cholla	
Discrimination Complaints		10050 Metro Pkwy. East.	262-4636
(employment, fair housing,		Desert Broom	
public accommodations).	262-7486	29710 N. Cave Creek	262-4636
Supplier and Contractor Compliance	495-0887	Desert Sage	
Women's Issues.	261-8242	7602 W. Encanto Blvd.	262-4636
Family Advocacy Center	534-2120	Harmon	
Fences		411 W. Yavapai St.	262-4636
Complaints	262-7844	Ironwood	
Permits	262-7884	4333 E. Chandler Blvd.	262-4636
Film Office	262-4850	Juniper	
Fires To Report Fires	9-1-1	1825 W. Union Hills Drive.	262-4636
Fire Prevention	262-6771	Mesquite	
Fire Department Ambulance		4525 Paradise Village	
Billing Information	261-8414	Pkwy. North	262-4636
Flood Information		Ocotillo	
Flood Plain Management		102 W. Southern Ave.	262-4636
(zones)	262-4960	Palo Verde	
Within City Limits	262-6441	4402 N. 51st Ave.	262-4636
Garbage Collection	262-7251	Saguaro	
Graffiti on Public Art	262-4637	2808 N. 46th St.	262-4636
Graffiti Reward Hotline	262-7327	Yucca	
Graffiti Busters	495-7014	5648 N.15th Ave.	262-4636
Graffiti in Parks	261-8606	Overdue Books	534-6666
Grant Coordinator	262-1833	Licenses & Permits	
Head Start	262-4040	Games, Theatre, Videocenter	262-4638
Historic Preservation	261-8699	Liquor Permits, Bingo Licenses	262-4638
Home Maintenance Training Classes		For Private Citizens at Park Facilities	262-6861
(Homeward Bound)	495-0700	Privilege (Sales) Tax Licenses	262-6785
Household Hazardous Waste		(including annual license fee information)	
General Information	262-7251	Regulatory Licenses:	
Police (ammunition, war souvenirs)	534-2810	Auctions, Massage,	
Housing		Second Hand	262-4638
Assistance for Low Income	534-1974	Sidewalk Vending (downtown)	262-7678
Discrimination	262-7486	Street & Mobile Vendors.	262-4638
Public Housing	534-1974	Lot Splits	261-8235
Rehabilitation	495-0700	Maricopa County Government	
House Number Information		Information	506-3011
Development Services Department	262-6551	Mayor	262-7111
Human Services		Municipal Court	
Community Services Division.	262-4520	Arrest Information	262-6421
Education Division.	262-4040	General Information	262-6421
Family Services Centers:		Jury Information	534-9931
1250 S. Seventh Ave.	534-1250	Orders of Protection/Injunctions	
914 W. Hatcher Road	495-5229	Against Harassment/Vicious Animals. . .	262-7120
3454 N. 51st Ave.	262-6510	Neighborhood Services Department	
Management Services Division	262-6666	General Information	262-7344
Senior Services Division	262-7379	Neighborhood Association Listing.	495-0113
Utility Assistance	262-4520	Neighborhood Economic	
Illegal Dumping	262-7251	Development	495-5249
Illegal Dumping (Washes)	262-6441	Neighborhood Preservation and	
Information		Zoning Enforcement	262-7844
City Switchboard	262-6011	Odor-Industrial and Commercial	
Internet	phoenix.gov	(Maricopa County Health Dept.)	506-6616
Keep Phoenix Beautiful	262-4820	Orpheum Theatre	262-7272
Landlord/Tenant Counseling	262-7210	Parking Tickets	262-6785

Parks and Recreation	262-6861	Records Information for public (accident reports, police reports statistics)	534-1127
Community Centers and Recreation	262-6862	Reporting crime to police	
(See Human Services for other centers)		Emergencies	9-1-1
Aquatics	534-7946	Non-emergencies	262-6151
At Risk Youth	262-7370	Reserves Program	534-9000
North Mountain Parks		Silent Witness	480-948-6377
(group reservations)	262-6696	or	1-800-343-TIPS
Papago Park		Traffic Enforcement Information	
(group reservations)	256-3220	North	495-5001
South Mountain		South	495-5003
(group reservations)	495-0222	Traffic Safety Complaints,	
Golf Courses		Neighborhoods	534-7733
(general information)	262-6861	Vehicle Impounds	262-7905
Aguila	237-9601	Vehicle Permits (Overdimensional, overweight vehicles)	262-6099
Cave Creek	866-8076	Potholes	262-6441
Encanto (18 hole)	253-3963	Private Property	
Encanto (9 hole)	262-6870	Legal Descriptions	262-6878
Maryvale	623-846-4022	Ownership Information	262-6878
Palo Verde	249-9930	Right-of-Way Widths and Lot Dimensions	262-6878
Papago	275-8428	Public Transit	
Park Rangers	262-7275	Dial-a-Ride	253-4000
Parks - Night Emergency	262-6386	Light Rail Information	254-7245
Parks -		Ride Share	262-7433
Listed under "Phoenix City Government" in your telephone directory		(See also Bus Service)	
Phoenix Center for the Arts		Purchasing	
1202 N. Third St.	262-4627	Prospective City Suppliers	262-7181
Phoenix Urban Forestry (tree planting)	495-3763	Real Estate Division	262-6267
Pueblo Grande Museum and Cultural Park		Recycling	262-7251
4619 E. Washington St.	495-0901	Redevelopment Programs	262-5040
Recreation Program Information	262-6861	Renter/Landlord Counseling	262-7210
Shemer Art Center & Museum		Ridesharing	262-7433
5005 E. Camelback Road	262-4727	Senior Services	
Special Populations (see Disabled Services)		Reserve-A-Ride Registration & information	262-4400
Swimming Pools (seasonal) –		Reserve-A-Ride Reservations	262-4501
Listed under "Phoenix City Government" in your telephone directory		Senior Centers, Senior Companion Program	262-7379
Team Sports	262-6483	Sewers (Sanitary)	
Tennis Centers		Clogged sanitary sewers	
6330 N. 21st Ave.	249-3712	Weekdays, 6 a.m. to 4:30 p.m.	262-6691
1104 E. Grovers Ave.	534-2500	Nights, weekends, holidays	261-8000
Phoenix 11	261-8937	Sanitary Sewer Improvement Districts	262-6284
Phoenix Sister Cities Commission	534-3751	Sewer Tap Application	262-6551
Planning	262-6882	Sewer Billing Information	262-6251
Police		Sidewalks	
Blockwatch	495-2419	Information	262-6284
Community Relations	262-7331	Signs	
Crime-Free Multi-Housing Program	495-6897	Regulation and Permits	495-0301
Explorers Program	262-7336	Sign Violation Hotline	534-7100
Fingerprinting (public)	534-5024	Social Problems	
G.R.E.A.T. Program	495-0431	(Emergency Food, Clothing, Transportation or Counseling;	
Gang Hotline	534-4264	see Human Services)	262-6666
General Information	262-7626	Solid Waste and Trash Service	262-7251
General Investigations (assaults, violent crimes, homicide, robbery, auto theft)	262-6141	Special Assessment Payments	262-6876
Impounded Property	261-8371	State of Arizona Government	542-4900
Liquor Establishment Complaints	438-6625	Storm Drains, Lines	
Museum	534-7278	Clogged	262-6441
Police Chief's Office	262-7626	Illegal Dumping	256-3190
Police Precincts		Information	256-3190
Cactus Park	495-5009	Information, Spanish	495-0334
Central City	495-5005	Storm Flooding – Streets and Alleys	
Desert Horizon	495-5006	Weekdays, 7 a.m. to 5 p.m.	262-6441
Maryvale	495-5008	Nights, weekends, holidays	262-6011
South Mountain	495-5004	Street Lighting Installation, Repairs, Maintenance	495-5125
Squaw Peak	495-5007		
Prisoner Booking Information	256-0322		
Professional Standards Bureau			
(complaints, commendations)	262-4580		

Streets

Abandonment of Alleys	256-3487
Bad Barricading Hot Line	262-6000
Block Party Permit	495-0242
General Repair or Grading	262-6441
Improvement District (local streets)	262-6284
Request for Closure	262-6235
Request for Marking Streets and Crosswalks	262-4659
Street Hump Program	262-4659
Street Sweeping (including glass, accident debris)	262-6441
Visibility Blocked at Intersection	262-4659

Symphony Hall Box Office 262-7272

Taxes

Property Taxes (County)	506-8511
Tax & License Information Line	262-6785
Tenant (Renter) Information	262-7210

Traffic and Parking Problems. 262-4659

Traffic Court – Civil & Criminal cases. 262-6421

Traffic Safety Coordination 534-1623

Traffic Signals

Request for Installation 262-4659

Report of Damage or
Malfunction (24 hours) 262-6021

Traffic Signs

Installation, Damage Report 262-4659

Downed Stop Signs 262-6449

Trees Maintained by City only

Trimming, Removal or Permit for
Planting in Right Of Way 262-6501

Vehicle Emissions Hotline 470-4646

Volunteering

Boards and Commissions 262-7111

Fire Cadets 534-4488

Head Start Program 262-4040

Human Services 261-8806

Libraries 534-6623

Mountain Parks. 495-5078

Municipal Volunteer Program 534-1687

Parks/Recreation 262-6862

Police Reserves Program 534-9000

Senior Companion 256-3353

Senior Services 262-7379

Voter Registration

Maricopa County 506-1511

Water

Emergency (nights, weekends, holidays) . . . 261-8000
8 a.m. - 5 p.m., Monday through Friday

New Accounts, Turn-offs. 262-6251

Pressure or Quality 262-6251

Water Bills (past & current) 262-6251

Water Conservation 256-3370

Water in Streets/Irrigation
Flooding 262-6251

Water Leaks, Broken Hydrants &
Water Mains. 262-6251

Water Meters 262-6551

Water Safety Hotline. 495-5555

Youth Programs

Library 262-6625

Parks and Recreation. 262-7370

Youth & Education 495-0314

Zoning

Rezoning Applications. 262-7131

Variances and Use Permits 262-7131

Violation Complaints. 262-7844

EMERGENCY NUMBERS

(24-hour service)

Police, Fire, Medical Emergency	9-1-1
Accident Cleanup	262-6441
Crime Stop (Police)	262-6151
Gas Leaks - Southwest Gas	271-4277
Information (City Switchboard)	262-6011
Parks Night Emergency	262-6386
Police (Crime Stop)	262-6151
Police (General Information)	262-7626
Poison Control	253-3334 or 1-800-222-1222
Power Outages	
APS	371-7171
SRP	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.	262-6691
Nights, weekends, holidays	261-8000
Sewers (Storm) Clogged	262-6441
Snake Removal	480-894-1625
Traffic Signals, Malfunctioning	262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency	261-8000
Water Safety Hotline	495-5555

notes

Phoenix City Council

Mayor Phil Gordon	602-262-7111
Tom Simplot, Vice Mayor & District 4	602-262-7447
Thelda Williams, District 1	602-262-7444
Peggy Neely, District 2	602-262-7445
Maria Baier, District 3	602-262-7441
Claude Mattox, District 5	602-262-7446
Sal DiCiccio, District 6	602-262-7491
Michael Nowakowski, District 7	602-262-7492
Michael Johnson, District 8	602-262-7493

Garbage/Trash Service	602-262-7251
Landfill/Disposal Information	602-262-7251
Recycling	602-262-7251
Water/Wastewater	602-262-6251

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phoenix.gov

For alternate format/reasonable
accommodations, call 602-262-7176 or
city TTY relay 602-534-5500.



City of Phoenix