

Finance

Mission Statement

Stewardship, Integrity, Innovation in service to our customers

Key Services

Management of the city sales tax (privilege tax); debt and cash management; risk management; purchasing and inventory management; financial accounting and reporting; accounting system support; payroll, processing of payables, collection of receivables; real estate acquisition/management; and water and wastewater analysis and resource planning.

Sales Tax & Franchise Fees Collected

Target: \$700 million

YTD Collected: \$ 241.62

Goal:

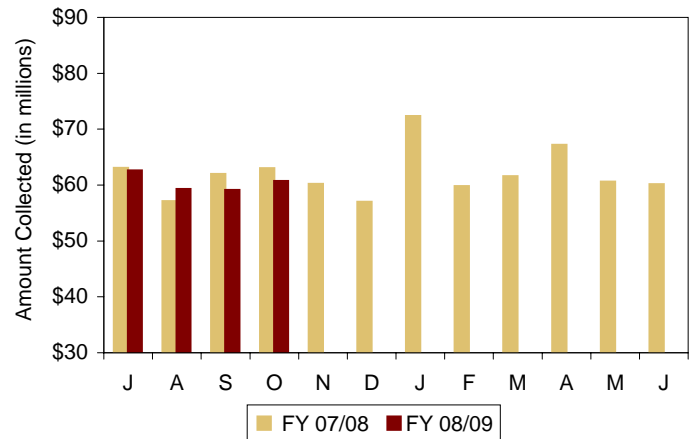
To account for sales tax and franchise fees and maximize revenue collections

Target:

\$700 million

Significance:

Identifies trends in the total sales tax and franchise fees collected.



Real Estate Acquisition Cycle Time

Target: 18 months

YTD Average: 14

Goal:

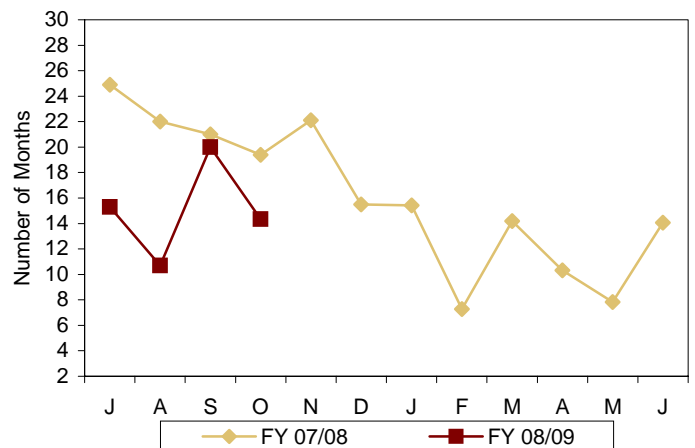
To maintain quality customer service by completing the property acquisition process in a timely manner

Target:

Average of 18 months or less

Significance:

Measures the timeliness of our response to our customer requests for service.



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Property Damage Claims

Target: 60 days

YTD Average: 34

Goal:

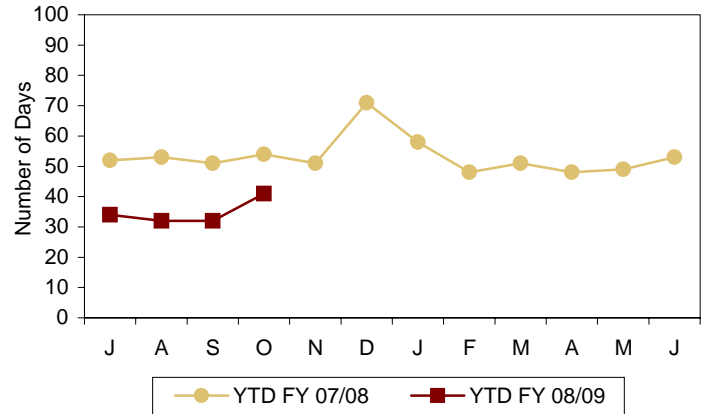
Timely processing of property damage claims

Target:

Average of 60 days or less

Significance:

Measures the timeliness of our response to our customer requests for service.



Average IFB Cycle Time

Target: 90 days

YTD Average: 105

Goal:

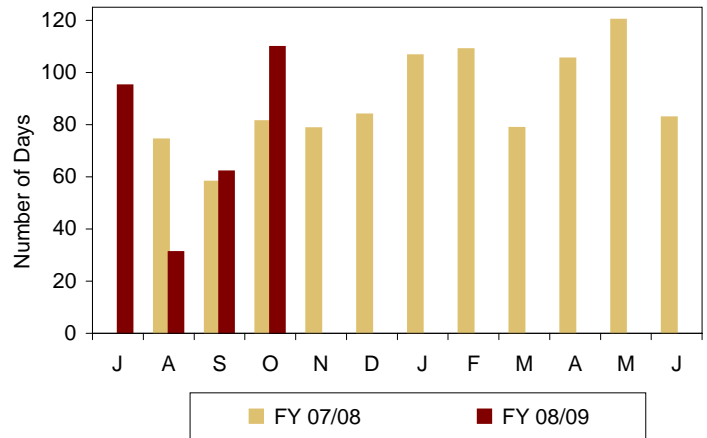
To maintain quality customer service by processing Invitation for Bid (IFB) requests in a timely manner

Target:

Average of 90 days or less

Significance:

Measures the timeliness of our response to our customer requests for service. An IFB is a solicitation for prospective suppliers requesting their competitive pricing for goods or services.



Average RFP Cycle Time

Target: 150 days

YTD Average: 136

Goal:

To maintain quality customer service by processing Request for Proposals (RFP) in a timely manner

Target:

150 days

Significance:

Measures the timeliness of our response to our customer requests for service. An RFP is a document used for soliciting competitive proposals; the RFP process permits negotiation of proposals as distinguished from competitive bidding and an Invitation for Bid (IFB).

