

Human Services

Mission Statement

HSD provides comprehensive social services to improve the quality of life for Phoenix residents.

Key Services

Head Start, At-risk Youth, Family Service Centers, Homeless services and Senior programs.

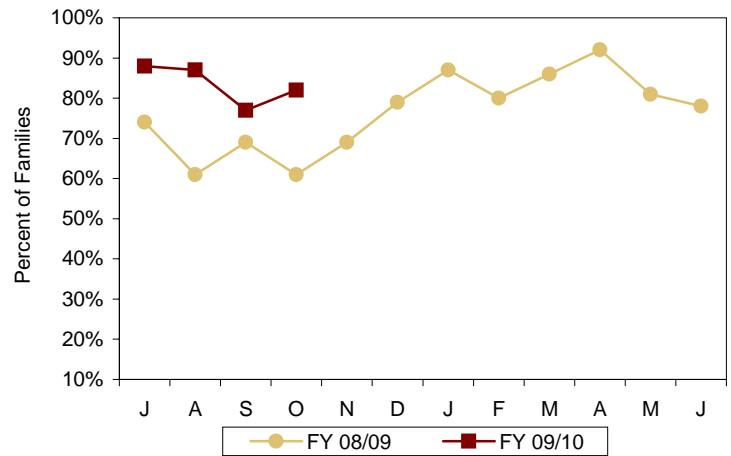
Housing Stabilization for Homeless Families

Target: 60%	YTD Percent: 84%
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Goal:
Move families at the Watkins Overflow Shelter into permanent housing

Target:
60% of families into permanent housing

Significance:
The primary goal for families staying at the Watkins Overflow Shelter is to find permanent housing options. These options can be conventional housing or permanent supportive housing programs.



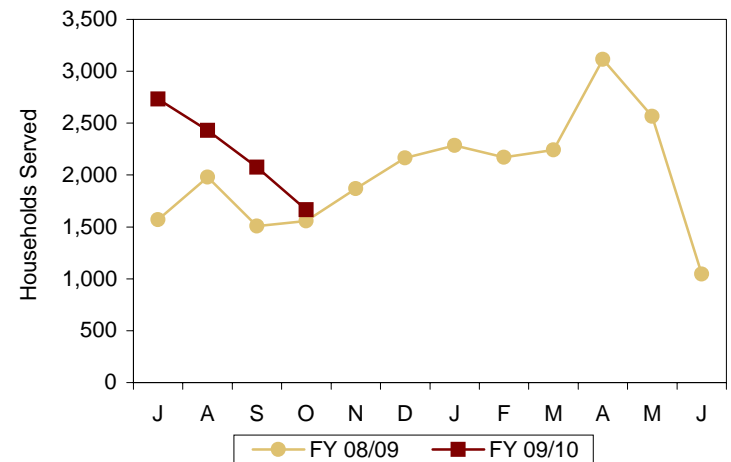
Number of Services Provided

Target: 19,000 services	YTD Served: 8,901
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Goal:
Provide emergency assistance to families in need at family service centers

Target:
19,000 services

Significance:
Providing financial assistance to those in need helps them maintain self-sufficiency by preventing utility shut-offs and evictions. Financial appoints have been decreased to insure funds are available for the entire fiscal year.



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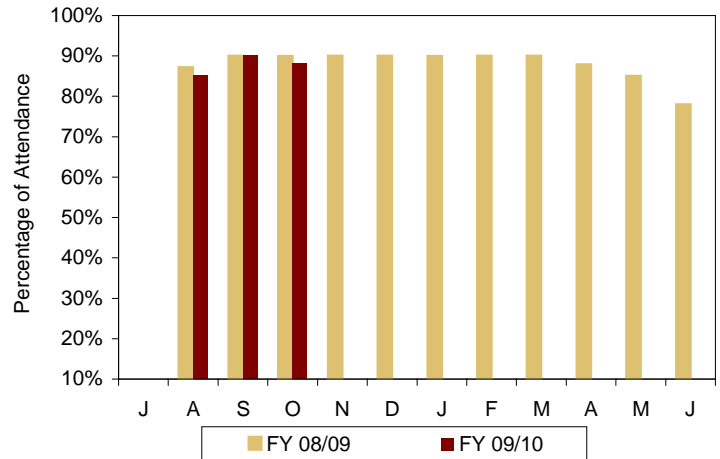
Percentage of School Attendance

Target: 85% **YTD Percent: 88%**

Goal:
Increase attendance of Head Start kids

Target:
85% of school days attended

Significance:
Attendance is a key factor in being able to get kids ready to attend kindergarten.



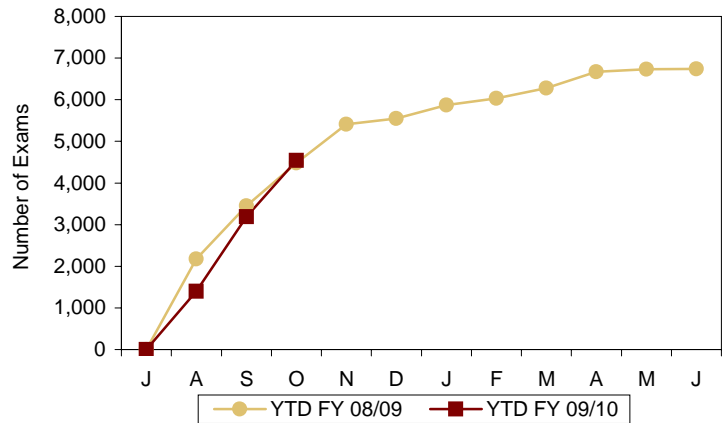
Medical and Dental Exams Completed

Target: 7,000 exams **YTD Exams: 4,540**

Goal:
Ensure Head Start kids receive necessary medical and dental exams

Target:
7,000 exams

Significance:
Head Start kids are required to have medical and dental exams as part of Head Start regulations.



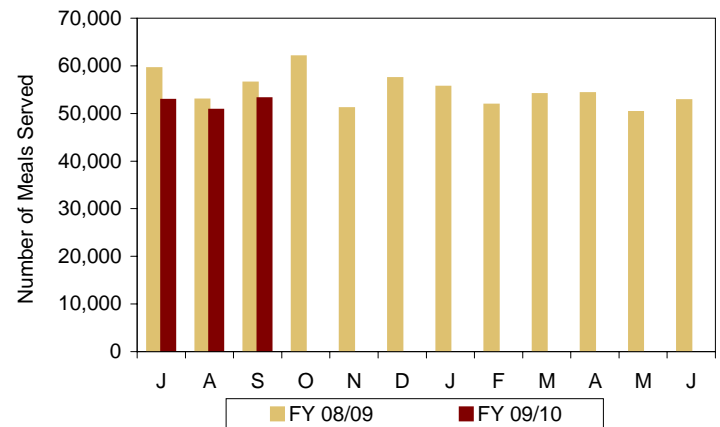
Number of Meals Served to Seniors

Target: 600,000 **YTD Served: 156,646**

Goal:
Provide nutrition services to seniors

Target:
600,000 meals served

Significance:
Many seniors lack the financial resources or knowledge to prepare and eat a healthy meal on a daily basis. Transitioning to a New Area Agency on Aging Automated System. Data will be available next month.



Number of Reserve-A-Ride Trips

Target: 249,100

YTD Actual: 70,132

Goal:

Provide transportation services for seniors

Target:

249,100 trips provided

Significance:

Many seniors are unable to drive or lack transportation to enable them to attend senior center activities or have access to other necessary services such as medical and dental. Bus tickets previously counted in this measure have been transferred to Case Management in the Community Services Division.

