



Appendix C



Appendix C

Bibliography of City Brochures

The following is a list of publications that may be available from various city departments. Please contact the responsible department for a more complete list of publications and to request copies of these publications. For large quantities, please call ahead of time.

Aviation

602-273-8863
Phoenix Sky Harbor International Airport
Call for a copy or pick one up at Terminal 3

- *Parking Pocket Pal*
- *PHX News*
- *Airport Guide*
- *Community Noise Reduction Program materials*
- *Art Museum guides*
- *Taxi and Limousine guides*
- *Flying with Special Needs*
- *Navigator Volunteer Newsletter*

Business Customer Service Center

602-534-2000
City Hall, First Floor

- *Infill Housing Program*

City Clerk

602-262-4638
City Hall, 10th Floor

- *General Licensing Information*
- *Liquor License Petition Process*

Community and Economic Development

602-262-5040
City Hall, 20th Floor (call ahead for packet to be put together)

- *Business Assistance Resource Guide - packet*
- *Community and Economic Development Department*

Employment and Training Division

602-262-6776

- *Summer Youth Work Experience Program*
- *Workforce Investment Act - One-Stop Service Delivery System*

Environmental Programs

602-256-5669

City Hall, 14th Floor

- Phoenix: A Sustainable City: phoenix.gov/sustainability/sustaincity.pdf
- Air Quality Programs: phoenix.gov/ENVPGM/airqual.html
- Environmentally Preferable Purchasing: phoenix.gov/epp/

Equal Opportunity

602-262-7716

251 W. Washington St., Seventh Floor (Calvin C. Goode Building)

- *Do I Have the Right to Fair Housing? (English and Spanish)*
- *Fair Housing Tips*
- *Minimize Your Liability*
- *Respect Accessible Parking*

Fire Department

602-262-6910

150 S. 12th St., First Floor, Community Involvement Office

- *Urban Survival Life Safety Program brochures (English and Spanish):*
- *Abejas Africanas (Africanized Bees)*
- *Be a Safe Babysitter*
- *Be a Safe Bicyclist*
- *Be a Safe Pedestrian*
- *CPR*
- *Fire Safety For Seniors*
- *Home Safety Inspection*
- *Latchkey Safety*
- *Make the Right Call*
- *Smoke Detectors Save Lives*
- *Swimming Pool Enclosure*
- *Use a Home Escape Plan*
- *Water Safety*

Government Relations

602-256-4257
City Hall, 12th Floor

- *Phoenix Legislative Action Network (P.L.A.N.)* phoenix.gov/PLAN
- *Government Relations* - phoenix.gov/govrelations

Historic Preservation

602-261-8699
City Hall, 17th floor

- *Historic Homes of Phoenix: An Architectural & Preservation Guide*
- *Mid-Century Marvels: Modern Architecture in Phoenix*
- *New Deal Architecture in South Mountain Park: A Handbook & Tour Guide*
- *Historic Neighborhoods of Phoenix: Self-Guided Driving Tour*
- *The Union Station: Phoenix's Portal to the Nation*
- *Brochures on historic districts in Phoenix*
- *A Legacy Lost and Found: Finding our Latino Roots in the History of Phoenix*

Other Information:

Website: phoenix.gov/historic

E-mail: historic@phoenix.gov

Housing

602-262-6794
251 W. Washington St., Fourth Floor, Calvin C. Goode Building
or 830 E. Jefferson St.

- *Overview of Services*
- *Program Overview*

Human Services

602-262-6666
City Hall, 17th, 18th, 19th floors

Community Services Division

- 602-262-4520
- *Community Action Agency Programs and Activities - packet*
 - *Community Services Division*
 - *Family Self Sufficiency Program*
 - *Family Services Centers*
 - *Step-Up Young Father Program*
 - *Young Families Can-Jobs*

Head Start

602-262-4040

- *Give Your Child a Head Start - U.S. Dept. of Health and Human Services*
- *Head Start: A Child Development Program - U.S. Dept. of Health and Human Services*
- *Head Start - city of Phoenix Human Services*

Senior Services Division

602-262-7379

- *Reserve-A-Ride Specialized Transportation*
- *Senior Center List*
- *Senior Companion Program*

Information Technology

602-534-2601

"Phoenix At Your Fingertips" brochure available at:

- "Phoenix At Your Fingertips" access stations (see *About City Government*)

251 W. Washington St., Sixth Floor, Calvin C. Goode Building
Public Information Office, City Hall, 12th Floor

Library Administration

602-262-7930

General Information

602-262-7930

- *Foundations and Grants*
- *Phoenix Public Library Hours and Services*
- *Throw the Book at Crime – Book List*
- *Throw the Book at Crime – Webography*

Periodic Publications

602-262-7930

- *Phoenix Life*
- *Phoenix Public Library Calendar of Events*

Municipal Court

602-262-1899

300 W. Washington St., Phoenix Municipal Courthouse lobby

- *Your Rights and Responsibilities for Criminal and Major Traffic Violations*
- *You Received a Traffic Complaint: What Should You Do Next?*

Neighborhood Services Department

602-262-7344

City Hall, Fourth Floor

- *A Guide to Better Understanding The Landlord and*
- *Tenant Act (English and Spanish)*
- *CDBG Neighborhood Enhancement Program*
- *CDBG Neighborhood Infrastructure Program*
- *Code Enforcement Policy*
- *Community Development Block Grant Program (English and Spanish)*
- *Consider the Fine Before Posting Your Sign (English and Spanish)*
- *Dust Proof Parking*
- *Easy Ways to Reduce Lead in Your Child's Environment*
- *Graffiti Busters (English and Spanish)*
- *Graffiti Busters hotline stickers and magnets*
- *Helpful Information For City Garbage and Trash*
- *Collection (English and Spanish)*
- *Home Improvement Loan Program (English and Spanish)*
- *Home Maintenance Workshop Program (English and Spanish)*
- *Landlord and Tenant Training Clinics - periodic bulletin*
- *Neighborhood Association Tool Kit (English and Spanish)*
- *Neighborhood News - monthly newsletter*
- *Neighborhood Preservation Ordinance Code Enforcement Policy*
- *Neighborhood Services Department - guide (English and Spanish)*
- *Put the Diamond Back Into Your Neighborhood*
- *Volunteer Neighborhood Resource Bank (English and Spanish)*

Parks & Recreation

602-262-6862

City Hall, 16th Floor

- *Beer Permit and Park Regulations*
- *Clear Path*
- *Don't be a Trailblazer*
- *Phoenix Urban Forestry*

Phoenix Urban Forestry

602-495-3763

- *Guide to Arizona Shade Trees*
- *Phoenix Register of Big Trees*

- *The Living Tree Celebration*

Community Outreach

602-262-7370
3333 N. 17th Ave

- *City Streets*
- *Teen Centers*
- *Project Brave*
- *RIP*
- *X-Tattoo*

Planning Department

602-262-7131
City Hall, Sixth Floor

- *Ahwatukee Foothills Village*
- *Alhambra Village*
- *Camelback East Village*
- *Central City Village*
- *city of Phoenix Zoning Ordinance - \$15 at City Hall, Second Floor*
- *Deer Valley Village*
- *Desert View Village*
- *Encanto Village*
- *Freeway Mitigation and Enhancement Ideas*
- *General Plan Amendments, Rezoning and Special Permit*
- *Procedures Outline*
- *General Plan for Phoenix*
- *Maryvale Village*
- *Neighborhood Buyouts: What Are the Facts?*
- *North Mountain Village*
- *Paradise Valley Village*
- *Rules of Procedure of the Board of Adjustment - City Hall, Second Floor, 602-495-7029*
- *Safe Communities Program Resource Guide*
- *South Mountain Village*
- *The Special Planning District Handbook*
- *Summaries of Residential and Commercial Districts - City Hall, Second Floor, 602-262-7132*
- *Use Permit and Variance Procedures - City Hall, Second Floor, 602-262-7132*

- *Village Planning Committee Handbook*

Police Department

602-262-7331

- *Baby-sitting Tips*
- *Bicycle Safety*
- *Block Watch Leaders Guide*
- *Block Watch - window sign*
- *Bring Your Neighborhood Together with Block Watch*
- *Burglary Prevention*
- *Business Security*
- *Fair Housing Tips*
- *Phoenix Crime Free Multi-Housing Program*
- *Questions and Answers About the city of Phoenix Curfew Program*
- *Self Protection*
- *Vacation Security*
- *What is Domestic Violence?*

Public Information Office

602-262-7176

City Hall, 12th Floor

- *Phoenix Budget for Community Review – annual newsletter*
- *Your City Government*
- *Out of the Ashes (City History)*
- *Notes*
- *Points of Pride*
- *Seamless Service Directory*
- *Annual Report to Residents*

Public Transit

602-253-5000 (press 1-1)

302 N. First Ave., Seventh Floor, COMPAS Bank Building

- *Bike-on-Bus*
- *DASH*
- *Dial-a-Ride ADA Guide*
- *Hot Ways to Keep Your Cool*
- *Park and Go*

- *Passengers with Disabilities*
- *Senior Ride Guide*
- *Tips for Riding (English and Spanish)*
- *Valley Metro Vanpool*
- *Youth Ride Guide*
- *Bus Book (English and Spanish)*
- *Transitions Newsletter - annual newsletter*

Public Works

602-256-5600

Barrister Place, 101 S. Central Ave., Suite 300

- *Appliance/Electronics Recycling Program Events*
- *Backyard Composting Kits/Yard Carts*
- *Bag and Tie Garbage and Grass*
- *Bulk Trash Collection Schedule*
- *Disposal Facility Information*
- *Disposal Facility User Fees*
- *Household Hazardous Waste Collection*
- *Leaving Your Hazardous Waste*
- *Phoenix Recycles ... Helpful Hints/Commonly Asked Questions*
- *Recycle These Items*
- *Recyclesaurus Activity Book for kids*
- *This is the MRF*
- *What do we throw away in Phoenix?*
- *Where Phoenix Recycles*

Street Maintenance

602-262-6284

City Hall, Fifth Floor

Street Transportation has a Neighborhood Traffic Management Program packet that contains information on cut-through traffic minimization. For a copy, call 602-262-7656.

- *Are You Environmentally Correct?*
- *Improvement District Outline*
- *Is there a piece missing from your homeowners protection program*
- *Major Traffic Flow - map*
- *Mid-Block Streetlight Program*
- *Myths and Facts about the NFIP*

- *Storm Drains Lead To The River - bookmark*
- *Storm Drain Dan Episode 1 Activity Book*
- *Storm Drain Dan Episode 2 Activity Book*
- *What You Need to Know About Federal Disaster Assistance*
- *Your homeowners insurance doesn't cover floods 2000 ... Five-Year Arterial Street and Storm Drain Program*

Water

602-262-6627

City Hall, Ninth Floor

phoenix.gov/WATER/wtridx.html

- *"There are a Number of Ways to Save Water..."*
 - *"Hay un número de maneras de cómo ahorrar agua..."*
- *Ways to Become Water Wise*
- *Our Drinking Water - Where Does It Come From?*
- *Toilet Leak Brochure*
- *Home Plumbing Maintenance*
- *Easy Ways to Save Money Style*
 - *Conserve agua y ahorre dinero*
- *The Renters Guide to Saving Water and Money*
 - *Guía de ahorro de agua y dinero para el inquilino*
- *You Can Save Water & Money with an Evaporative Cooler*
 - *Enfriadores por evaporación Comodos, convenientes y efectivos en costo*
- *Xeriscape Landscaping with Style*
- *Landscape Plants for the Arizona Desert*
- *A New Look for Arizona Gardens*
- *Converting to Xeriscape*
- *Desert Lawn Care*
 - *Guía para el cuidado del jardín desértico*
- *Landscape Watering by the Numbers*
- *Windert Lawn Care*
- *Good Reasons to Take Out Your Grass*
 - *Buenas razones para eliminar el césped*
- *Preparing for Drought*
 - *La sequía en Arizona Como Preparar y proteger su jardín*
- *Nuestro Bello Desierto*

