

# Energize Eight Feedback

## SOUTH MOUNTAIN COMMUNITY COLLEGE LIBRARY MEETING

### COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT (CED)

#### Concerns

- Lack of dining and grocery options - “food deserts”
- Seeking project updates on developments happening in District 8, such as Rio Montana and the progress of Arizona Fresh
- Consistent job opportunities and affordable/attainable housing

#### Solutions/Recommendations

- Provide information on how to open a small business
- Consider thoughtful commercial and retail developments

### NEIGHBORHOOD SERVICES DEPARTMENT (NSD)

#### Concerns

- Provide more public information on the Gated Alley Program to avoid dumping
- Increase the use of the Broadway Heritage Neighborhood Resource Center
- Clarification on who is responsible for maintaining easements, alleys, etc.

#### Solutions/Recommendations (None Provided)

### OFFICE OF HOMELESS SOLUTIONS (OHS)

#### Concerns

- Not enough shelter affordable housing shelter for seniors with fixed incomes
- Bus stop benches being used by unsheltered individuals
- More clarification on overcoming encampments on private properties
- What do individuals with cars or RVs do?
- Abandoned property around encampments
- Pet, partner, property – are 3 main reasons why people decline to receive shelter services
- SRP Transformers – unsheltered congregation location

#### Solutions/Recommendations

- There is a facility on the I-17 being developed for seniors
- People can bring pets and personal property to the shelter and the city works to resolve these issues as instances arise
- Police Dept. and OHS lead with services to deal with abandoned property around encampments
- Provide a variety of sheltering opportunities that accommodate many different situations which might otherwise be an obstacle for a person to accept shelter and services

## PARKS AND RECREATION DEPARTMENT (PRD)

### Concerns

- No access points near Western Service Canal and no pavement light
- Esteban Park needs more shade/trees, and the bathrooms are closed
- Manzanita Park – get youth involvement in planting flowers in flower beds
- High physical/mental health risk students need more outlets
- More solutions, not excuses for flooding at Circle K/Highline Park

### Solutions/Recommendations

- Potential to partner with an entity that manages the canal – program should partner in South Mountain
- Esteban Park is installing ADA restrooms which is why restrooms are currently unavailable
- Provide landscaping detail for overgrown grass
- Students need more outlets. Students suggested starting their own snack shack - Arizona at Work as a public/private partner. Provide transportation for youth and teens to be able to do this

## POLICE DEPARTMENT (PD)

### Concerns

- Increase in illicit drug sales and use in public or visible spaces
- Homelessness
- Liquor license enforcement
- What are the metrics the community can understand transparency, build additional dialogue, alternative spaces for dialogue
- How does the city look into complaints against PD and how are they held accountable to their professional standards
- How is PD dealing with disenfranchised communities
- Calls for service are less in South Phoenix than they are throughout the entire City. Why and what are the reasons?

### Solutions/Recommendations (None Provided)

## PUBLIC WORKS DEPARTMENT (PWD)

### Concerns

- Water is turned on and left running in public spaces, ancillary issues
- Illegal dumping and alley maintenance

### Solutions/Recommendations

- Bulk Trash quarterly collection is “on time” to “ahead of schedule”
- Curbside container replacements at no cost
- Need more information alley relocation process

## PUBLIC TRANSIT DEPARTMENT (PTD)

### Concerns

- Timeline for South Central light rail project

### Solutions/Recommendations

- The south-central Light rail was scheduled to be completed by the end of 2024 but it is being pushed out to early 2025. In the meantime, the fishing curb, gutter, sidewalk, and asphalt will be finished
- Bus stops at 51st and Baseline – Transit Unit (police) monitor the area and switched out benches with chairs

## STREET TRANSPORTATION DEPARTMENT (STD)

### Concerns

- Speed bumps needed in certain areas
- Drainage problem at 24th-28th St. Winston to Patricia, water is backing up
- Trees at 28th Street growing and covering the lights
- 7th St. Grant to Buckeye curbs needs to be fixed
- No streetlights at Dobbins and 7th St
- Trees needed at 16th St between Broadway and Baseline
- Drainage issue at 3rd Ave and Tonto
- Garfield Neighborhood yellow arrow for people turning left after exiting the freeway at 7th St southbound
- Stop sign needed, Pierce from 16th to 11th streets, especially at 11th St Roosevelt and 11th St (numerous fatalities) no one stops - enforcement 7th to 9th Street on Roosevelt bad lighting, racing through street signs
- Clear pathway for curb cutting and water harvesting in right of ways
- Add double lane for left turn lane going South on 16th Street at Baseline, cars back up to go East on Baseline. Traffic backs up to the fire department.
- Speeding and local streets

### Solutions/Recommendations

- Install red light cameras

## OTHER DEPARTMENTS

### Concerns

- Have more than just Kroger grocery stores
- No say in what is being built, ex, 27th Ave gas station- community members are ignored in VPC and Planning Commission meetings

### Solutions/Recommendations

- Development rules need to be updated to reflect changes in building technology, environmental concerns, and sustainability
- Family Dollar liquor license-need more notification

## SAGUARO LIBRARY MEETING

### COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT (CED)

#### Concerns (None Provided)

#### Solutions/Recommendations

- Centralize data so business owner has accurate information for inspection, code enforcement
- More resources and easily locatable resources to start businesses, more support
- Source money from the Fed to be available to small business
- Job Corps relocation issues

### NEIGHBORHOOD SERVICES DEPARTMENT (NSD)

#### Concerns

- Barriers - Storefront improvement program
- Provide more public information in terms of the other services that are not 911, more appropriate than police
- Graffiti including on street signs

#### Solutions/Recommendations

- Public awareness issue, maybe through NSD, business alliances, phone numbers that can be provided or posted on their property from a business point of view
- Improving the reporting process on My311 specifically location services
- Community engagement - if communities are banded together then it helps to get information out, for people who want to get involved
- Educate business about their responsibilities and collaboration importance
- Information on the Gated Alley Program

### OFFICE OF HOMELESS SOLUTIONS (OHS)

#### Concerns

- Homeless and heat related deaths:
  - Impacting neighborhoods that are causing safety concerns
  - Some neighborhoods are experiencing more of an issue than others
- Difficulties reaching out to a representative phone tree
- Sometimes the problem moves from one area to another
- Lack of accountability—homeless are given lots of opportunities to refuse services, but there should be more accountability
  - Misdemeanor crimes

#### Solutions/Recommendations

- Connect the unsheltered to services
- Try to fill empty lots with affordable housing

## PARKS AND RECREATION DEPARTMENT (PRD)

### Concerns

- Do we have enough Park Rangers?
- Preserve 218 W Sherman (Grant Park) building
- Grant Park pool is still closed, and kids need to know how to swim, not just in splash pad

### Solutions/Recommendations

- Need to have 3rd shift of park rangers (in the works)
- Would like a 24-hour park phone number to contact a ranger, to have a floating ranger
- Park Activation Grant opportunities
- Need to make sure pools are open and kids learn to swim
- Fix fence at 28th St and Adams
- Park –eliminate shade to deter congregation and look at fences

## POLICE DEPARTMENT (PD)

### Concerns

- Drug activity and prostitution in the community
- What can help deter crime?

### Solutions/Recommendations

- Misdemeanor crime enforcement
- Describe project areas that the city is currently working on
- Alternative solutions- parking restrictions in the neighborhood to restrict cars that float around
- Lighting in some areas can deter crime
- Install No Trespassing signs
- Encourage Block Watches to engage

## PUBLIC WORKS DEPARTMENT (PWD)

### Concerns (None Provided)

### Solutions/Recommendations (None Provided)

## PUBLIC TRANSIT DEPARTMENT (PTD)

### Concerns

- Dial-a-Ride idling sometimes in this area, seems to happen often near 4th Ave and Grant
- How do we get more people to use transit?

### Solutions/Recommendations

- Encourage Use Bus Rapid Transit (decrease wait time and increase stop recurrence), free fares (already for circulators), shade features, light rail usage to increase if there were bathrooms on platform

## STREET TRANSPORTATION DEPARTMENT (STD)

### Concerns

- Bike infrastructure - limited ability to travel north and west safely
- 40th and 44th St are both freeway access points which is causing heavy traffic in the neighborhood

### Solutions/Recommendations

- Potential to make bike lane wider to decrease traffic
- 42nd Street and Thomas signal would be great to add safety. HAWK or Traffic signal
- 36th Street south of McDowell needs crack seal
- Change signage on "No Thru Trucks" to "No Trucks" on 40th St
- Widen bike lane on 40th St to current standard
- Add Hawk or traffic signal at 42nd St and Thomas
- Add bike lanes on Oak East from 51 FWY to 48th St

## OTHER DEPARTMENTS

### Concerns

- Food desert-will merger with Kroger meaning that there will be closing of stores. How will that create a food desert?

### Solutions/Recommendations (None Provided)

## LAVEEN EDUCATION CENTER MEETING

### COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT (CED)

#### Concerns

- Improvements for managing traffic as sometimes it doesn't keep up with development
- Concerns about high-end jobs
- Seeking accessible internet for the entire community
- New commercial construction for example business suites, hotels, and more nutritional restaurants
- Concerns about homelessness making customers reluctant to enter businesses

#### Solutions/Recommendations

- Adding business suites, Elliot and Dobbins east of 59th Ave (example location)

### NEIGHBORHOOD SERVICES DEPARTMENT (NSD)

#### Concerns

- Understanding reporting graffiti and who is responsible and who is held accountable?
- Understanding HOA vs. private property- what is the City's purview vs. HOA purview

#### Solutions/Recommendations

- More consistent neighborhood clean-ups
- Consistent blight enforcement
- More communications out to the neighborhood
- Making sure people get a response/acknowledgement when submitting to My311
- Coordinating more activities in the neighborhood

### OFFICE OF HOMELESS SOLUTIONS (OHS)

#### Concerns

- Homelessness is not being dealt with proactively enough and needs a more holistic approach
- One of the things we hear is the voice of property owners, one of the missing voices is people who are experiencing homelessness
- Seeking more details regarding the connection between homelessness and substance issues
- More affordable housing options
- Addressing unsheltered fatalities during the heat
- Encampments with families and pets at 7th Ave by the freeway
- Look into turn over rate at transitional housing contacts/providers
- Encourage sensitivity about describing unsheltered vs. homeless
- How do we humanize vs criminalize unsheltered people?

#### Solutions/Recommendations

- More centers and resources to help and assist people congregating on the corners
- More accountability with city shelter contracts, especially the larger shelter providers and ensure shelters are following guidelines
- Residents can rally/seek to find more funding sources and seek other ways to come to the table

### Solutions/Recommendations (Continued)

- Understand the metrics of the un-homed communities we are trying to serve, then you know how best to target, find a holistic approach and measure results
- Encourage residents to regularly attend community meetings

## **PARKS AND RECREATION DEPARTMENT (PRD)**

### Concerns

- Ensuring that youth have a safe space to use
- Concerns with lighting at Eastlake and Highline Park
- Concerns with overall park safety

### Solutions/Recommendations

- Changing the image of the park and creating partnerships with local non-profits to be more family-oriented, using social media, and email blasts that help people know what's going on
- Parks can be more proactive about reaching out to constituents by mailers
- Providing economic permits
- Parks has added park rangers 3rd shift from 8:30 pm- 7:00 am
- More events to bring the community together- music, veterans events, and cultural activities
- Renovations are pending for Eastlake and Highline Park

## **POLICE DEPARTMENT (PD)**

### Concerns

- There has been an uptick in illegal parking- inoperable vehicles
- Illegal drug use among people in public spaces and corners- there is a concern regarding whether the police have the support they need to do their jobs
- Requesting for someone other than police to be on the scene to resolve certain calls

### Solutions/Recommendations

- To address traffic around schools there is a voicemail- 602-534-7733 (for the voicemail a callback number is required)
- More public data on what businesses are reporting (crime, drug use) making it available to residents, better visual transparency intended to separate what is happening in the residential vs. business realm

## **PUBLIC WORKS DEPARTMENT (PWD)**

### Concerns (None Provided)

### Solutions/Recommendations (None Provided)



## PUBLIC TRANSIT DEPARTMENT (PTD)

### Concerns

- Concerns with not having enough shade at bus stops
- Business owners are concerned about the bought property by the south central corridor
- Concerns with removing bus stop seating to address issues, would like transit to look at how this is punitive to riders

### Solutions/Recommendations

- The south-central Light rail was scheduled to be completed by the end of 2024 but it is being pushed out to early 2025. In the meantime, the fishing curb, gutter, sidewalk, and asphalt will be finished

## STREET TRANSPORTATION DEPARTMENT (STD)

### Concerns

- Traffic in neighborhoods, not enough parking
- Lighting is not efficient on 19th Ave and Dobbins
- There is a lack of visibility when turning southbound from the left lane on 19th Ave and Baseline
- There is a concern that on Central, south of Baseline, the pavers keep coming apart
- Requesting bridges at the river bottom crossing (91st, 75th, 67th, 43rd)
- Requests to address road improvements before adding the bike lanes on 19th Ave south of Olney
- Helping businesses with access from the street

### Solutions/Recommendations (None Provided)

## OTHER DEPARTMENTS

### Concerns

- Requesting more information on the city's involvement in licensing for group homes

### Solutions/Recommendations

- Invest in effective ways to resolve unsheltered issues rather than police
- Better communication when report assisted living/group homes to AZDHS.gov