City Auditor

Mission Statement

The City Auditor Department supports the City Manager and elected officials in meeting citizens' needs for quality and objective feedback on improving the city's programs, activities and functions. The City Auditor's work is vital in maintaining citizen trust and confidence that city resources are used effectively and honestly.

Key Services

Audits, management services, and hearings

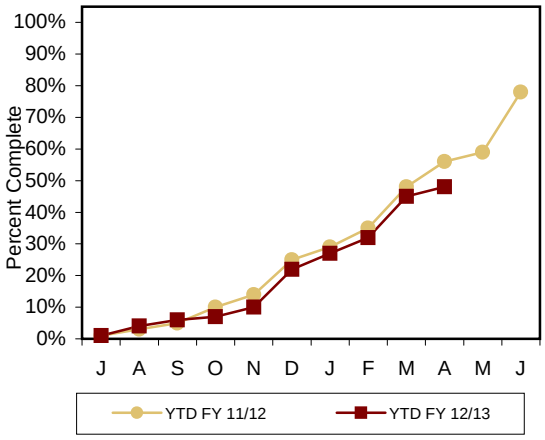
Percentage of Audit Plan Completed

Target: 80% | **YTD Completed: 48%**

Goal:
To ensure the audits approved by the Audit Committee are completed within the fiscal year

Target:
80% or greater of the audit plan completed

Significance:
The 80% target allows for unplanned changes, flexibility to refocus our attention on other areas of risk and to respond to management requests while still ensuring a level of commitment to the audit plan. Audits are also completed that are not on the Audit Plan as a result of special requests or investigations.



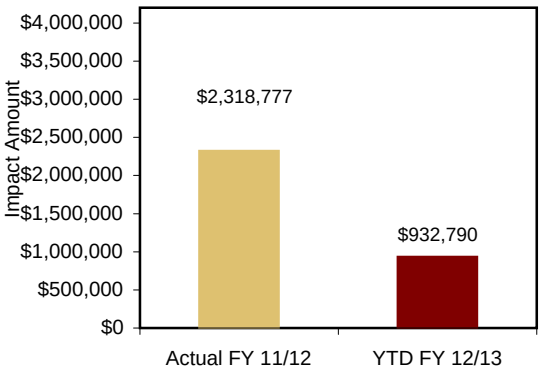
Economic Impact Amount Identified

Target: $1.5 million | **YTD Identified: $932,790**

Goal:
To streamline processes, reduce inefficiencies and identify costs savings for the city

Target:
$1.5 million of qualified economic impact for the fiscal year

Significance:
The potential to identify economic impact increases with each audit completed.



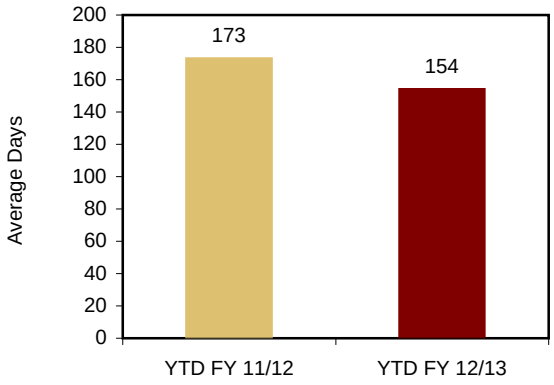
Average Audit Cycle Time

Target: 180 days | **YTD Average: 154**

Goal:
To provide good customer service by ensuring that audits and management services are completed timely

Target:
180 calendar days

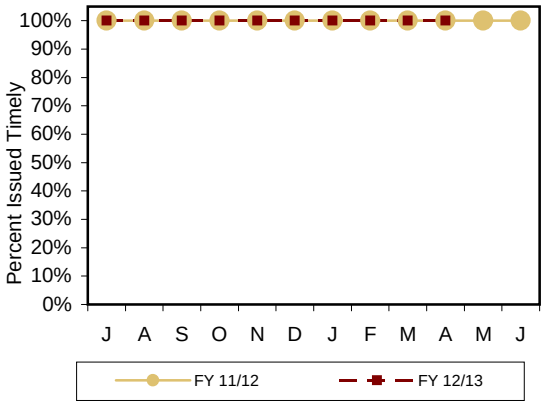
Significance:
There are a variety of reasons some audits may last longer than others. However, the goal is to ensure audit recommendations are communicated as timely as possible. Due to fewer total audits completed earlier in the year, fluctuations in the average are more likely in the first few months than in subsequent months.



Hearing Rulings Issued Timely

Target: 100% | **YTD Actual: 100%**

Goal:
To ensure compliance and maximize customer service

Target:
100% issued timely

Significance:
The City Code defines the amount of time a hearing ruling should be issued in order to be considered timely. This amount of time is different for each type of case heard. While this measure will rarely fluctuate, we would not be compliant if we did not meet our goal.