Municipal Court

Mission Statement

With pride and integrity, we provide equal access to justice, professional and impartial treatment, and the fair and timely resolution of all court matters. Vision Statement: We perform our responsibilities in a manner that serves to maintain the public's trust and confidence in the Court as an institution and to enhance the public's respect for the rule of law, while preserving and protecting individual rights guaranteed under the constitution.

Key Services

The Phoenix Municipal Court handles cases that range from minor traffic violations to Class 1 misdemeanors carrying a maximum penalty of six months in jail and a $2,500 fine. Annually, the court handles approximately 300,000 charges including 100,000 criminal charges.

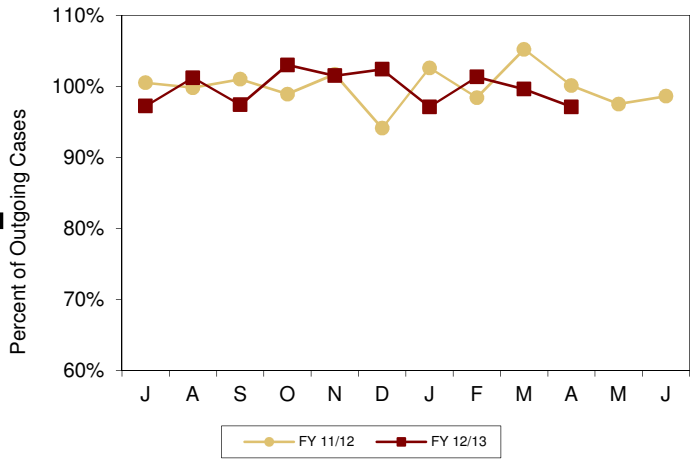
Caseload Clearance Rate

Target: 100% | **YTD Rate: 100%**

Goal:
Ensure the percentage of outgoing cases is equal to the percent of incoming cases

Target:
100% of outgoing cases compared to incoming cases

Significance:
By resolving the same or greater number of cases as are being entered into the system, the number of cases in our pending caseload inventory is not accumulating over time, resulting in both a backlog and increased case processing delays.



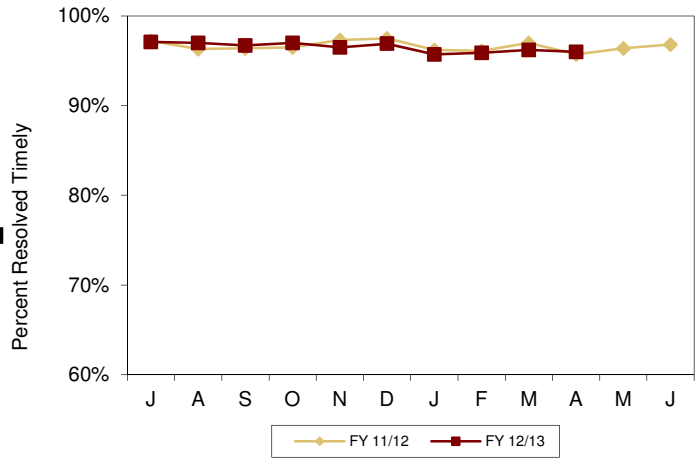
Time to Disposition

Target: 98% | **YTD Percent: 97%**

Goal:
Ensure the percentage of cases are resolved within 180 days from case filing

Target:
98% of new/reactivated cases are resolved within 180 days

Significance:
This goal is to ensure that cases are being resolved in a prompt, just and timely manner by examining the age of cases at the time of their adjudication.



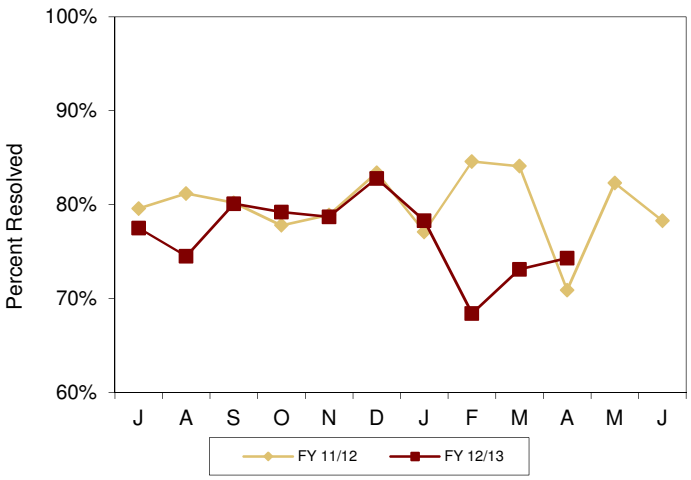
Trial Date Certainty

Target: 85% | **YTD Percent: 77%**

Goal:
Ensure the percentage of cases resolved at the first trial setting

Target:
85% resolved at first trial setting

Significance:
The significance of this goal is to ensure that not only are cases being resolved promptly, but that they are resolved in an efficient manner, minimizing inconvenience to the participants and the public by limiting the number of unnecessary court appearances.



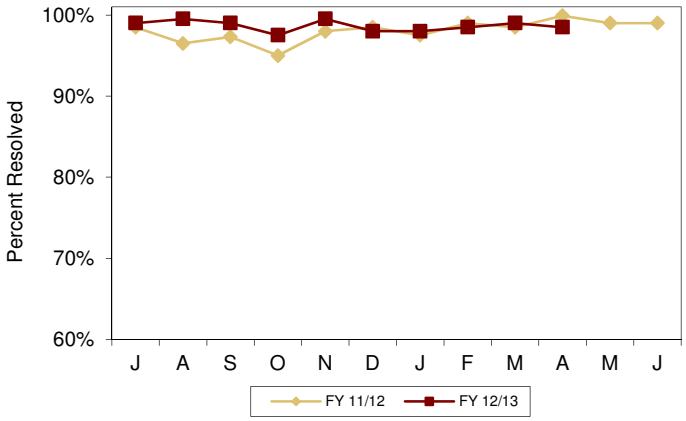
Reliability and Integrity of Case Files

Target: 100% | **YTD Percent: 99%**

Goal:
Ensure the percentage of files meet established standards for accuracy of contents

Target:
100% accuracy

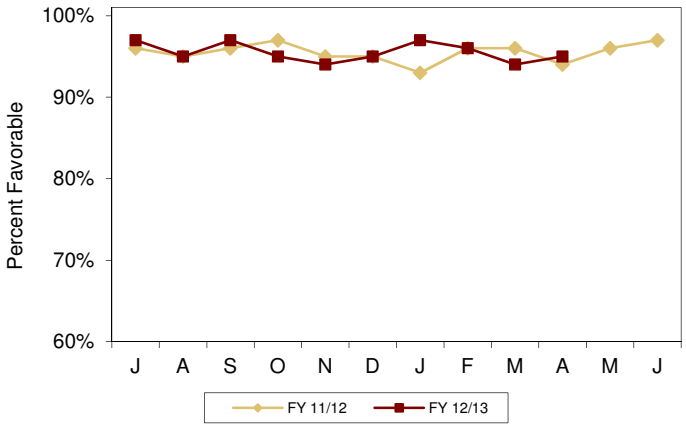
Significance:
The significance of this goal is to ensure that information captured in the case file and in the computer system accurately reflects the activity and decisions that took place in the courtroom. This is essential for the participants and the public to have a high degree of confidence in the court as an institution.



Juror Satisfaction

Target: 100% | **YTD Percent: 96%**

Goal:
Ensure the percentage of Phoenix residents summoned for jury service report a favorable experience

Target:
100 % of jurors report a favorable experience

Significance:
Thousands of City residents are summoned to serve as jurors in the Court year. This goal is to ensure that prospective jurors are treated respectfully and professionally and have a favorable impression of the Court and their service to the community.