A Publication for the Residents of Phoenix

July/August 2010

notes

Phoenix All-America City 2009

Seamless Service Directory & Information

This guide should assist you in getting answers to your questions and action on requests for city services.
Keep it by your telephone for use year round.

All numbers are in 602 area code unless indicated

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District 2 Peggy Neely 262-7445
District 3 Bill Gates.....262-7441
District 4 Tom Simplot.....262-7447
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Arizona Herpetological
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Municipal Volunteer Program.....261-8793
Parks/Recreation.....262-6862
Police Reserves Program.....534-9000
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Maricopa County 506-1511
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Water Conservation 256-3370
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Water Meters & Taps.....262-6551
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(24-hour service)

Police, Fire, Medical Emergency 9-1-1
Accident Cleanup 262-6441
Crime Stop (Police) 262-6151
Gas Leaks - Southwest Gas. . . . 271-4277
Information (City Switchboard) . 262-6011
Parks Night Emergency 534-9440
Police (Crime Stop) 262-6151
Police (General Information) . . . 262-7626
Poison Control 253-3334
or. 1-800-222-1222
Power Outages
APS 371-7171
SRP. 236-8811
Sewers (Sanitary) Clogged
Weekdays 6 a.m. - 4:30 p.m. 262-6691
Nights, weekends, holidays . 261-8000
Sewers (Storm) Clogged 262-6441
Traffic Signals, Malfunctioning . 262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency. . . . 261-8000
Water Safety Hot Line. 495-5555

How to Pay Your Utility Bill Online

You can pay your current water and trash bill online, at no extra charge, 24 hours a day, by using the city's secure website. Just log onto phoenix.gov and click on "Pay my water bill." We accept American Express, Discover, Master Card and Visa.

Next Issue of Notes in September

This combined, July/August issue of Notes signals that this newsletter will appear with your utility bill every other month instead of monthly. While your utility bill will continue to arrive on its regular monthly schedule, there will be no Notes in August. The next newsletter will be labeled September/October and will arrive with your September utility bill. The November/December issue will be mailed with your November bill, the January/February issue with your January bill, etc. This puts into action one of many Phoenix Innovation and Efficiency Task Force recommendations.

Sky Harbor Parking Promotion Can Save You Money in July

Are you traveling in July? You can save a substantial amount of money with Phoenix Sky Harbor's latest parking coupon.

This parking promotion offers 40 percent off the full-day rate at any of the terminal parking garages from July 1 - 31. Terminal parking provides the convenience of parking in a covered area and walking right into the terminal to catch your flight.

To get the coupon, visit skyharbor.com and download it. You need only one coupon, even for multiple days. The coupon is for 40 percent off the daily rate of $25, which means that you will not pay more than $15 a day with the coupon during July!

You'll present your coupon on your way out of the parking garage. Just be sure to use one of the lanes with a parking attendant, as coupons aren't valid in the Credit Card Only lanes. You can still pay with a credit card, but you must go to a lane with an attendant. Customers can enter the garage prior to July 1 and stay past July 31; however, the discount is only valid during July.

Phoenix Sky Harbor also offers a 24-hour parking hot line that you can call for directions to the closest available parking: 602-273-4545.

Phoenix Surpasses $400 Million Mark in ARRA Funds

In June, the U.S. Department of Homeland Security awarded Phoenix Sky Harbor International Airport $26.6 million in Recovery (stimulus) funds to install two inline baggage screen systems that will help strengthen airport security. With that award, Phoenix has received more than $423 million in American Recovery and Reinvestment Act (ARRA) funding.

Other recent Phoenix ARRA-funded projects include $25 million for "Energize Phoenix," which will provide energy-efficient improvements to neighborhoods along a 10-mile stretch of Phoenix's light rail corridor to be known as the "Green Rail Corridor," and $60 million for the Neighborhood Stabilization Program 2 that provides funding to help neighborhoods hardest hit by foreclosures.

For a full list of Phoenix projects that have received federal stimulus funding, visit phoenix.gov/recovery.

notes

Phoenix City Council

Mayor Phil Gordon	602-262-7111
Michael Nowakowski, Vice Mayor District 7	602-262-7492
Thelda Williams, District 1	602-262-7444
Peggy Neely, District 2	602-262-7445
Bill Gates, District 3	602-262-7441
Tom Simplot, District 4	602-262-7447
Claude Mattox, District 5	602-262-7446
Sal DiCiccio, District 6	602-262-7491
Michael Johnson, District 8	602-262-7493

Garbage/Trash Service	602-262-7251
Landfill/Disposal Information	602-262-7251
Recycling	602-262-7251
Water/Wastewater	602-262-6251

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For alternate format/reasonable accommodations, call 602-262-7176 or city TTY relay 602-534-5500.

Find Notes online at http://phoenix.gov/PIONEWS/notesidx.html

City of Phoenix

Household Hazardous Waste Collection in September

The city's next Household Hazardous Waste (HHW) Collection event takes place from 7 a.m. to noon, Sept. 16, 17 and 18, at Cesar Chavez Park, 7858 S. 35th Ave. (enter from Baseline, west of 39th Avenue).

HHW events are free for Phoenix residents. Please bring your current Phoenix water/municipal services bill (showing solid waste fees) and a matching photo ID with same Phoenix address. No commercial or large residential quantities can be accepted at these events.

Acceptable Materials:

- Antifreeze, paint, oil, car batteries and pool chemicals
- Residential appliances
- Plastic bags
- Computers and electronics
- Brake-transmission and power-steering fluid, degreasers, gasoline and diesel fuel/additives
- Varnish, turpentine, linseed oil, solvents and adhesives
- Pesticides and herbicides
- Fire extinguishers and compressed gas cylinders
- Freon-based refrigerators, freezers, water coolers, air conditioners, heat pumps and evaporative coolers
- Tires (a maximum of five over-the-road tires.) No tractor or oversized tires allowed.

Unacceptable materials:

- Regular refuse and bulk trash
- Radioactive waste
- Business/commercial waste
- Biomedical waste, medications, sharps/syringes, ammunition or explosives. These items can be taken to the Police Property Management Facility. Call 602-262-6151 for more information.
- Large quantities of residential wastes (five gallons or more of each product) will not be accepted (exception: up to 20 gallons of paint will be accepted).

Follow directions once you reach the event site, drive carefully and watch for others. Event staff will unload the HHW materials from your vehicle. Please stay inside your vehicle. Call 602-262-7251 for more information or if you need directions to the site nearest you.

Silent Witness Goes Online

The Silent Witness Program now can receive anonymous tips through the Internet at silentwitness.org. E-mail tips will be handled the same way that Silent Witness phone tips have been handled for the past 30 years – information that leads to the arrest or indictment of a suspect in an unsolved felony crime can result in a cash reward up to $1,000. Community members still can submit tips to Silent Witness by calling 480-WITNESS or 480-948-6377.

Helping First Responders Save Time Can Save Lives!

The goal of the Phoenix Fire Department is to respond to and be on the scene of 9-1-1 emergencies in less than five minutes. By following a few simple steps, you can help our first responders reach their goal:

- When making a 9-1-1 call for help, know the address of the emergency.
- Give the 9-1-1 dispatcher all the information possible about the location and type of assistance that is needed.
- Send someone outside to further direct emergency personnel to the scene.
- Don't park your vehicles in a marked Fire Lane, and report vehicles that are parked there.
- Make sure your address is visible from the curb and on the house or business.
- When driving, pull to the right for emergency vehicles.

Remember: seconds count during a drowning; minutes count during a heart attack; and a fire doubles in size every two minutes.

Visit phoenix.gov/fire for more information.