NOTICE OF PUBLIC MEETING
PHOENIX CITY COUNCIL
PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE

Pursuant to A.R.S. Section 38-431.02, notice is hereby given to the members of the **PHOENIX CITY COUNCIL PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE** and to the general public, that the **PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE** will hold a meeting open to the public on **December 12, 2012 at 1:30 p.m. located in Phoenix City Hall, 1st Floor, Assembly Rooms A, B, C, 200 West Washington Street, Phoenix, Arizona.**

One or more members may participate via teleconference. Agenda items may be taken out of order.

The agenda for the meeting is as follows:

1.	**Call to Order**	Chairman Nowakowski
2.	**Approval of the October 23, 2012 minutes.** **This item is for Action.**	Subcommittee Members Page 5
3.	**Call to the public**	Chairman Nowakowski
Items 4-5 are for Consent. No presentations or discussions are planned, but Council Members may ask for further information.		
4.	**FIRE DEPARTMENT AUTOMATIC AID AGREEMENT** The purpose of this report is to request that the Public Safety, Veterans, Transparency & Ethics Subcommittee recommend City Council authorization for the City Manager, or his designee, to reauthorize Fire Department automatic aid agreements with 21 cities, towns, fire districts, and governmental jurisdictions in the Phoenix metropolitan area. **This item is for Action.**	Robert Khan, Fire Chief Page 13

5.	**REQUEST AUTHORIZATION TO ENTER INTO A LETTER OF AGREEMENT WITH THE UNITED STATES FOOD AND DRUG ADMINISTRATION'S OFFICE OF CRIMINAL INVESTIGATIONS** The Phoenix Police Department (PPD) requests Public Safety, Veterans, Transparency & Ethics Subcommittee approval to enter into a Letter of Agreement (LOA) with the United States Food and Drug Administration's Office of Criminal Investigations (FDA/OCI) to accept funds for police services, in an amount not to exceed $15,800. **This item is for Action.**	Daniel V. Garcia, Chief of Police Page 15
6.	**EMERGENCY FUNDING FOR SOJOURNER DOMESTIC VIOLENCE SHELTER** Request for the Public Safety, Veterans, Transparency and Ethics Subcommittee recommend City Council approval of $100,000 emergency one time funding for Sojourner Center and authorize staff to amend the 2012-13 Annual Action Plan accordingly. **This item is for Discussion and Action.**	Chris Hallett, Neighborhood Services Director Deanna Jonovich, Human Services Director Page 17
7.	**CITY PROGRAMS AND SERVICES FOR VETERANS** This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee regarding services and programs provided to veterans by the City of Phoenix. **This item is for Information and Discussion.**	Dennis Murphy, Assistant to the City Manager Melissa Lange, Co-Chair Phoenix Military Veterans Commission Brad Bridwell, Co-Chair Phoenix Military Veterans Commission Page 19
8.	**COMMUNITY ENGAGEMENT TASK FORCE UPDATE** This report provides an update to the Public Safety, Veterans, Transparency and Ethics Subcommittee on the Community Engagement Task Force. **This item is for Information and Discussion.**	Daniel V. Garcia, Chief of Police Lionel Lyons, Equal Opportunity Director Page 25

9.	**GEARLESS BICYCLES FOR THE MARYVALE REVITALIZATION PROGRAM** This report requests authorization from the Public Safety, Veterans, Transparency and Ethics Subcommittee to enter into an agreement with the Maryvale Revitalization Corporation (MRC) to sell gearless bicycles for $1.00. **This item is for Discussion and Action.**	Daniel V. Garcia, Chief of Police Page 53
10.	**UPDATE ON CITY PARTICIPATION IN REGIONAL HOMELESS COURT** This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on Homeless Court. **This item is for Information and Discussion.**	Roxanne Song-Ong, Chief Presiding Judge Gary Kula, Executive Director Public Defenders Office Aaron Carreon-Ainsa, City Prosecutor Page 55
11.	**VIDEO INITIAL APPEARANCE COURT** This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee with an update regarding the Video Initial Appearance pilot program implemented at the Central Booking facility and the Municipal Court. **This item is for Information and Discussion.**	Daniel V. Garcia, Chief of Police Roxanne Song-Ong, Chief Presiding Judge Page 59
12.	**INFORMATION SECURITY AND PRIVACY WEBSITE** This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on some of the key features of the City's new Information Security and Privacy website. **This item is for Information and Discussion.**	Rob Sweeney, Acting Chief Information Officer Page 61
13.	**Future Agenda Items**	Chairman Nowakowski
14.	**Adjournment**	Chairman Nowakowski

For further information, please call Corey Williams, Management Assistant, City Manager's Office at 602-261-8875.

Persons paid to lobby on behalf of persons or organizations other than themselves shall register with the City Clerk prior to lobbying or within five

business days thereafter, and must register annually to continue lobbying. If you have any questions about registration or whether or not you must register, please contact the City Clerk's Office at 602-262-6811.

For reasonable accommodations, call Corey Williams at Voice/602-261-8875 or TTY/602-534-5500 as early as possible to coordinate needed arrangements.

Phoenix City Council
Public Safety, Veterans, Transparency, and Ethics Subcommittee
Summary Minutes
Tuesday, October 23, 2012

City Council Subcommittee Room
Phoenix City Hall, Assembly Rooms A, B, and C
200 West Washington Street
Phoenix, Arizona

Subcommittee Members Present
Councilman Michael Nowakowski, Chair
Councilman Daniel Valenzuela
Councilwoman Thelda Williams
Vice Mayor Michael Johnson

Staff Present
James Burgett
Aaron Avila
Tom Remes
Vicki Hill
Umi Novell
Jill Celaya
Tracey Femenia
Patricia Meza
Stacy Osborne
Sandra Hunter
Toni Maccarone
Penny Parella
Corey Williams
Chief Robert Khan
Chief Daniel Garcia
Ed Zuercher
Commander Benny Pina
Jeff Stapleton
Judge Roxanne Song Ong
James Lawler
Cmdr. Timothy Hampton
Jeffrey Dick
Cmdr. Mike Kurtenbach
Frances Howard
Melissa Hoffman

Staff Present
Judy Boros
Lt. Robert Howe
Elizabeth Parker
Aaron Carreon-Ainsa
Gail Piceno
Scott Krushak

Public Present
Robbie Sherwood
Anayanse Garza
Arturo Garcia
Sergio Juarez
Jeff Rosen
Tupac Enrique
Raul Cordero
Amy Wang
Jorge Frias
Virginia Gallegos
Alejandra Garcia

1. Call to Order

Chairman Nowakowski called the meeting to order at 10:10 a.m. with Councilman Valenzuela and Councilwoman Williams present. Vice Mayor Johnson was absent.

2. Review and Approval of the September 25, 2012 Public Safety, Veterans, Transparency, and Ethics Subcommittee

Councilwoman Williams moved to approve the minutes from the September 25, 2012 meeting. Councilman Valenzuela seconded the motion which passed 3-0.

3. Call to the public

Mr. Jorge Frias stated the Hispanic community does not want to work with the Police Department because they fear SB1070. He requested the City adopt a resolution regarding immigration similar to Tucson's.

Mr. Arturo Garcia expressed disagreement with perceived harassment of the Hispanic community by the Police Department.

Mr. Raul Cordero expressed his disagreement with SB1070. He requested the City adopt a resolution similar to Tucson's.

Ms. Virginia Gallegos stated her opposition to providing identification to undocumented immigrants. She requested the City adopt a resolution regarding immigration similar to Tucson's.

Ms. Alejandra Garcia stated her opposition to SB1070. She requested the City adopt a resolution similar to Tucson's.

Ms. Anayanse Garza expressed her disagreement with the 2b section of SB1070. She requested the City address perceived harassment by the Police Department of the Hispanic community.

Mr. Tupac Enrique thanked the Subcommittee for its work on public safety. He thanked the Police Department for their hard work in the community. He stated he disagreed with enforcement of SB1070. Mr. Enrique requested the City adopt a resolution similar to Tucson's.

4. Request to Accept 2012 Staffing for Adequate Fire and Emergency Response (SAFER) Program Grant

Councilwoman Williams moved to approve this item. Councilman Valenzuela seconded the motion which passed 3-0.

5. Request Authorization to Enter into an Intergovernmental Agreement with Maricopa County for the HIDTA Meth Lab Task Force

Councilwoman Williams moved to approve the item. Councilman Valenzuela seconded the motion, which passed 3-0.

6. Request Authorization to Enter into Intergovernmental Agreement with Various Federal Law Enforcement Agencies Through Organized Crime Drug Enforcement Task Forces

Councilwoman Williams moved to approve the item. Councilman Valenzuela seconded the motion, which passed 3-0.

7. Request Authorization to Fund 2012 Grant Appeals Recommended by Neighborhood Block Watch Oversight Committee

Councilwoman Williams moved to approve the item. Councilman Valenzuela seconded the motion, which passed 3-0.

8. Request Authorization to Enter into Agreement to Replace Tasers within the Phoenix Police Department

Councilwoman Williams moved to approve the item. Councilman Valenzuela seconded the motion, which passed 3-0.

9. Back to School Enforcement Campaign

Item was for information only.

10. Operation Safe Summer

Item was for information only.

Councilwoman Williams thanked the Chief for changing and improving the goals. She thanked him for recognizing the needs to community and trying different approaches to support the residents.

Councilman Valenzuela thanked Chief Garcia and the Police Department for their service. He stated these programs show how active the Police Department is in addressing parents' concerns.

Chairman Nowakowski thanked the Police Department for their hard work in keeping the community safe. He noted crime in the community where these activities take place has decreased.

11. eTraffic Update

Chief Garcia introduced the eTraffic update, and stated eTraffic helps the Police Department be more effective. He stated the electronic process of eTraffic ensures all categories are completed, which cuts down on human errors.

Commander Geary Brase stated there are two main goals of eTraffic: to change from paper tickets to electronic, and to improve data sharing. He stated these goals also coincide with the City's efficiency goals.

Commander Brase discussed the $600,000 Justice Assistance Grant the Police Department received for the project. He stated the Police Department has been utilizing and customizing the Arizona Department of Transportation's TraCS software to meet the needs of the Police Department.

Commander Brase stated the goal of the eTraffic software is to input information made at traffic stops and elsewhere only once, which will save the Department time. He noted the Police Department will be able to utilize various forms, including forms for crashes, DUIs, and towing. He stated the benefits of the eTraffic software are tickets will never be lost or damaged, data accuracy will improve, and data entry fees will be dramatically reduced. He noted this process streamlines data entry for the entire department, improving efficiency.

Commander Brase stated, in the future, City departments such as Parks and Recreation, Street Transportation, and the City Prosecutor's Office will be able to utilize this software.

Chief Garcia emphasized real time crime analysis will be imperative to the Police Department in 2013.

Councilwoman Williams asked for an explanation of eTraffic. Commander Brase explained the process of filling out an eTraffic citation, and noted the form will look exactly the same electronically as it does on paper.

Councilwoman Williams asked where the printer for the devices would be kept, especially for police officers on motorcycles. Commander Brase responded eTraffic has special printer paper designed to be smaller and easily transportable. He stated the printing device would be kept mounted on the police vehicle.

Councilwoman Williams asked when eTraffic would be ready to launch. Commander Brase responded Phase 1 is the biggest part of the project, and by June 2013, the Police Department anticipates all phases will be complete.

Chairman Nowakowski thanked the Police Department for the eTraffic program and for working diligently with other City departments.

12. Professional Standards Bureau Review Recommendations

Assistant City Manager Ed Zuercher introduced the item, and thanked the Subcommittee members for their support on this issue. He discussed the process of evaluating the Professional Standards Bureau Review, and thanked the members of the study for their hard work.

Mr. Zuercher briefly summarized the findings of the study, and he provided the Subcommittee members with a list of 35 recommendations for improvement.

Commander David Harvey provided background information on the Professional Standards Bureau, and he provided an overview on the methodology of the study used to review the Bureau.

Commander Harvey discussed the scope of the evaluation, which included ensuring effective training and increasing accountability. He provided an overview on the results of the evaluation. He stated the positives of the Bureau include transparency to the public, and comprehensive investigations. He stated the areas for improvement included accountability among staff, and setting high standards. He discussed the Police Department's response to the remaining 33 recommendations provided to the Subcommittee members, and he noted these recommendations have target dates that fall within the current fiscal year.

Commander Harvey stated two recommendations could not be implemented by the Police Department due to State law.

Councilwoman Williams asked if it would be possible to change one of the State laws to address these recommendations. Chief Garcia responded he believed it would be important to do.

Councilwoman Williams requested City staff look into addressing the State law regarding retention of discipline and files in order to address this study's recommendation.

Commander Harvey discussed how the review will improve the Professional Standards Bureau, by increasing community updates to citizens and restoring public confidence in the Police Department.

Councilwoman Williams asked if the review was a cooperative effort among different groups, and she invited Officer Joe Cleary to speak. Officer Cleary stated the Phoenix Law Enforcement Association (PLEA) did support the review's recommendations, although he noted the items the review could not enforce according to State law. Officer Cleary discussed how PLEA and the PSB worked collaboratively on a number of procedures.

Councilman Valenzuela noted the collaborative effort of the individuals involved, and he said this effort speaks well of the Phoenix Police Department. He stated this type of review is not an easy process, and he commended the Police Department on their hard work.

Chairman Nowakowski commended the Police Department on their hard work and integrity.

Councilwoman Williams asked if the Fire Department had a process similar to the Professional Standards Bureau. Mr. Zuercher responded Fire does not have a Professional Standards Bureau, but they may have something similar.

Mr. Zuercher stated he would bring a report back to the Subcommittee for a one year implementation update.

13. Dealers of Precious Gold and Pawn Shops

Commander Timothy Hampton introduced the item and discussed the Police Department staff who monitor dealers of precious gold and pawn shops. He noted a reduction in property crimes throughout 2012, and he thanked Chief Garcia for his work to enhance collaboration among patrol and investigative units.

Commander Hampton stated the job for this unit is to investigate secondhand dealers, and he noted the unit conducts around 800 inspections throughout the year. He introduced Sergeant Jeffrey Dick to provide more information on the Police Department's work.

Sergeant Dick updated the Subcommittee on an investigation with the Police Departments of Chandler and Mesa. He stated the departments had found two

dealers trafficking in stolen property. With the assistance of the other Police Departments, the Phoenix Police Department was able to shut down one of the businesses, and the other is going through the criminal process. He stated this highlighted the effectiveness of the Department's investigation.

Chairman Nowakowski asked if the Police Department's process for working with a pawnshop is similar to the process of working with 'We Buy Gold' shops, and Sergeant Dick responded the processes for working with both shops is similar.

Chief Garcia noted 85% of crime is property crime, and he stated that both pawn shops and dealers can contribute to this.

Councilwoman Williams asked about the software the Police Department uses. Commander Hampton responded the Police Department is still using the Firebird data software.

Mr. Zuercher noted the Police Department conducted a procurement and Coplink/Coplogic was chosen and will be linked to pawn shops as well as other police agencies.

Sergeant Dick stated the Police Department is within weeks of implementing electronic reporting. He stated paper tickets are inefficient, and Coplogic will allow dealers to enter information electronically. He stated the Department is currently working out bugs in the system, but will begin a pilot program within a month to six weeks.

Chairman Nowakowski asked about the smaller "We Buy Gold" shops and their licensing requirements. Sergeant Dick stated those shops must have a secondhand dealer permit, pursuant to the City Code. He stated the Police Department has four dedicated inspectors for secondhand shops and dealers. He stated they focus on those that are likely to traffic in stolen property. Sergeant Dick stated when inspectors see new shops, they investigate them promptly.

Chairman Nowakowski asked if there is a website for residents to determine if a 'We Buy Gold' store is reputable. Deputy City Clerk Elizabeth Martin-Parker stated residents can call the Licensing Office at 602-262-4638.

Councilwoman Williams asked if inspectors verify that the gold sold in these stores is pure gold. Sergeant Dick responded the inspectors do work with the Arizona Department of Weights and Measures to verify the gold is real. He stated the inspectors also field calls from residents who believe the gold sold in secondhand stores is not real.

14. Future Agenda Items

Mr. Zuercher provided an overview of the upcoming agenda for the next Subcommittee meeting.

Chairman Nowakowski asked for an update on Veterans programs in the City. He also requested an Ethics Committee update.

15. Adjournment

Chairman Nowakowski adjourned the meeting at 11:28 a.m.

Respectfully Submitted,

Melissa Hoffman
Management Intern

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CITY COUNCIL REPORT

TO: Lisa Takata

Deputy City Manager

FROM: Bob Khan

Fire Chief

SUBJECT: FIRE DEPARTMENT AUTOMATIC AID AGREEMENT

The purpose of this report is to request that the Public Safety, Veterans, Transparency & Ethics Subcommittee recommend City Council authorization for the City Manager, or his designee, to reauthorize Fire Department automatic aid agreements with 21 cities, towns, fire districts, and governmental jurisdictions in the Phoenix metropolitan area. The new term for the agreements will be December 2012 through December 2017.

THE ISSUE

The City of Phoenix has been a leader and participant in the automatic aid system since the 1970s, and spearheaded a more formalized arrangement among membership in 1997. Today there are 21 fire providers that are a part of the automatic aid system, a system that is unique to the Phoenix metropolitan area. The automatic aid agreement calls for the automatic dispatch of fire trucks and other fire resources to an emergency incident without regard to jurisdictional boundary.

Standards for Fire Department deployment, suppression, and emergency medical operations for career fire departments, such as those in the Valley, are established by the National Fire Protection Association Standard 1710. The standard addresses response times, numbers of personnel, and minimum equipment required on various apparatus, among other things. The proposed amendments to the 1997 agreement add certain requirements to the levels of apparatus staffing and equipment provided by each participant, in order to meet NFPA Standard 1710.

OTHER INFORMATION

A 2011 Efficiency Study of the Fire Department conducted by Management Partners, Incorporated recognized the Phoenix Fire Department's current automatic aid system as outstanding and stated, "If this system was diluted, Phoenix as well as other surrounding cities could have to expend more resources to obtain the same level of system performance."

Automatic aid systems result in significant savings to the taxpayers of the participating jurisdictions through the sharing of resources and avoiding the need to build redundant capital facilities. In addition, residents also receive a standard level of response.

As stated previously, there are 21 current Automatic Aid System participants.

RECOMMENDATION

The Fire Department requests the Public Safety, Veterans, Transparency & Ethics Subcommittee recommend approval to reauthorize Fire Department automatic aid agreements with 21 cities, towns, fire districts, and governmental jurisdictions in the Phoenix metropolitan area.

CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: REQUEST AUTHORIZATION TO ENTER INTO A LETTER OF AGREEMENT WITH THE UNITED STATES FOOD AND DRUG ADMINISTRATION'S OFFICE OF CRIMINAL INVESTIGATIONS

The Phoenix Police Department (PPD) requests Public Safety, Veterans, Transparency & Ethics Subcommittee approval to enter into a Letter of Agreement (LOA) with the United States Food and Drug Administration's Office of Criminal Investigations (FDA/OCI) to accept funds for police services, in an amount not to exceed $15,800. This LOA is for the PPD to continue its participation in the FDA/OCI Task Force and to assist with criminal investigations. The funding period is from January 1, 2013, through December 31, 2013.

THE ISSUE

The PPD has partnered with the FDA in the past and is currently participating in this task force. This contract is renewed annually with the FDA/OCI. The current LOA provides for the PPD to participate in a joint task force to conduct investigations that are designed to disrupt illegal activities including illegal drug smuggling and distribution. The Task Force gathers intelligence related to illegal drug trafficking and activities and effectuates seizures of illegal drugs and other illegally held FDA regulated products and the proceeds generated by such illegal conduct.

The PPD provides one experienced law enforcement investigator to work with the task force and assist with investigations and prosecutions of these cases. In return, the FDA/OCI will reimburse the PPD up to $15,800 in approved overtime costs, related fringe benefits, and other authorized expenses related to task force investigations.

RECOMMENDATION

The Phoenix Police Department requests Public Safety, Veterans, Transparency & Ethics Subcommittee approval to enter into a Letter of Agreement with the United States Food and Drug Administration's Office of Criminal Investigations in an amount not to exceed $15,800.

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CITY COUNCIL REPORT

TO: David Cavazos
City Manager

THRU: Jerome E. Miller
Deputy City Manager

FROM: Chris Hallett
Neighborhood Services Director

Deanna Jonovich
Human Services Director

SUBJECT: ONE-TIME EMERGENCY FUNDING FOR SOJOURNER DOMESTIC VIOLENCE SHELTER

This report requests the Public Safety, Veterans, Transparency & Ethics Subcommittee recommend City Council approval of $100,000 in emergency one-time funding for Sojourner Center, and authorize staff to amend the 2012-13 Annual Action Plan accordingly.

THE ISSUE

The City of Phoenix has been a longtime supporter of funding for domestic violence programs and supporting domestic violence issues. Currently, the City funds four domestic violence service providers with general purpose and federal funds, and operates the City's Family Advocacy Center, a one-stop center to assist survivors of domestic violence. The City's current funding commitments to domestic violence service providers exceed $200,000.

Sojourner has provided emergency shelter and support services to victims of domestic violence and their children since 1977. Sojourner Center is the largest domestic violence shelter in Phoenix, and one of the largest in the nation, with three campuses and a capacity of 280 beds and 32 transitional apartments. As a direct result of its capacity, Sojourner Center is able to serve over 2,900 women and children annually.

Recently the center lost $474,000, or 21 percent, of the funding provided by the Arizona Department of Economic Security due to a new formula-based method for the allocation of funds to Arizona shelters. Sojourner was the only center in Phoenix to lose more than 10 percent of its funding. It was the largest monetary cut among shelters statewide. This has forced the center to eliminate a total of 80 beds at its shelters. Currently, the shelter is turning away 43 to 50 percent of those seeking shelter each month.

OTHER INFORMATION

To help address the immediate crisis, and provide Sojourner with time to develop alternative resources for the future, a one-time emergency allocation of $100,000 to Sojourner Center is proposed. The funds would be used to help restore services reduced because of the formula change. Half of the funding would be provided by General Purpose Funds and the remainder from a reprogramming of unspent allocations of Community Development Block Grant (CDBG) funds. By federal statute, the CDBG program provides funding primarily for physical improvement projects and is limited to a maximum amount of 15 percent for public services. The requested allocation would bring the City to the maximum amount allowed for its public service allocation.

The request for funding would also include authorization to amend the City's 2012-13 Annual Action Plan to the U.S. Department of Housing and Urban Development (HUD) to include the services to be funded.

The City Manager is scheduling meetings with the Mayor's Office and other domestic violence service providers to identify their funding needs and to determine any additional recommended action for City Council consideration to help further address this crisis.

RECOMMENDATION

This report requests the Public Safety, Veterans, Transparency and Ethics Subcommittee recommend City Council approval of $100,000 in emergency one-time funding for Sojourner Center. Further, request the Subcommittee recommend the City Council authorization to amend the 2012-13 Annual Action Plan to the U.S. Department of Housing and Urban Development to include services to be funded.

CITY COUNCIL REPORT

TO: Ed Zuercher

Assistant City Manager

FROM: Dennis Murphy

Assistant to the City Manager

SUBJECT: CITY PROGRAMS AND SERVICES FOR VETERANS

This report provides information requested by the Public Safety, Veterans, Transparency and Ethics Subcommittee regarding services and programs provided to veterans by the City of Phoenix. The City of Phoenix and the Military Veterans Affairs Commission provide an outstanding array of services and support to our military veterans.

THE ISSUE

The 2011 American Community Survey identified 21.5 million veterans in the United States, with approximately 600,000 of those veterans living in Arizona. The Veterans Administration estimates one million new veterans over the next five years will reintegrate into civilian life. One hundred thousand of these veterans will reside in Arizona.

The City of Phoenix is committed to helping veterans make the transition back into civilian life, and the number of programs offered by the City reflects this commitment. In fact, USAA and Military.com recently recognized Phoenix as one of the “Best Places for Veterans.”

The City accomplishes its goal to assist veterans through a number of programs in various departments. These departments include: Housing, Human Services, Fire, and the Municipal Court. In addition, the Military Veteran Affairs Commission supports the City’s commitment to veterans by addressing unemployment and homelessness within the veterans’ community.

OTHER INFORMATION

The following outlines the departments and their veterans’ activities:

Housing – The Housing Department provides housing vouchers to veterans through the U.S. Department of Housing and Urban Development-Veterans Affairs Supportive Housing (HUD-VASH). The HUD-VASH program combines HUD’s Housing Choice Voucher Program rental assistance for homeless veterans with case management and clinical services provided by the Veterans Affairs Medical Center (VAMC).

The VASH vouchers are funded by the U.S. Department of Housing and Urban Development, and case management and supportive services are funded by the Veterans Administration through the Veterans Affairs Medical Center at Seventh Street and Indian School Road.

HUD-VASH has allocated 595 housing vouchers, and currently 550 are in use. All 595 will be allocated by the end of this year. The Housing Department has two properties currently that have HUD-VASH Project Based Vouchers (PBV):

- Collins Court – 10 PBV – 10421 N. 33rd Ave., Phoenix, AZ 85051. Serves homeless individuals and veterans.
- Victory Place III – 15 PBV – 850 E. Jones Ave., Phoenix, AZ 85040. Studios housing veterans.

Within the next one to three months, two new properties with programming to address homelessness will come on line:

- Encanto Pointe – 10 PBV – 9th St. and Indian School. Will serve homeless individuals.
- Madison Pointe – 15 PBV – 9th St. and Indian School. Will serve veterans and veterans families.

The City of Phoenix Housing Department received an award in 2011 for innovation in housing from the Arizona National Association of Housing and Redevelopment Officials, for streamlining the eligibility, voucher issuance and occupancy rates for the HUD-VASH program. The award also highlighted the coordination and communication between the Housing Department and its partners, including the Veterans Administration and the Human Services Department.

Human Services - Human Services works closely with Housing to assist clients enrolled in the HUD-VASH (Veterans Affairs Supportive Housing) program. Human Services is utilizing Emergency Solutions Grants to expand efforts to work with veterans and provide them affordable housing. The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). Through the partnership VASH clients are provided move-in assistance, including moving expenses and security and utility deposits, which are services not covered within the VASH program. Caseworkers from the City and the VA work through a partnership to seamlessly provide these services to homeless veterans, using a model that has received national recognition by the Arizona Department of Veteran Affairs.

Fire - Firefighters come into contact with veterans as a part of their emergency response duties. Most of the time, veterans have the same need for services as any other Fire Department customer. In some situations, veterans may have special needs that require a slightly different approach and awareness from on-scene firefighters.

Over 1,000 Phoenix firefighters have been given special training on working with veterans in high stress situations. The Fire Department has been working with the Arizona Coalition for Military Families and the Arizona National Guard to design and deliver educational programs for firefighters that address effective communication with

veterans in stressful situations. The training provides information on how to de-escalate a situation peacefully, and the training provides information on the military culture for firefighters who are not themselves veterans.

An on-line training module will be fielded after the first of the year that will provide this information to all Phoenix firefighters. In addition, this training will soon be extended to dispatchers, who are the first Fire Department members to speak with a customer in an emergency.

Municipal Court and Law Department – In August 2012, the Municipal Court, Prosecutor's office, Public Defender's Office, and Phoenix Veterans Administration established the City of Phoenix Veterans Court. The Veterans Court is a new-problem solving Court. It focuses on evidence-based "best practices and procedures" to provide long-term solutions to resolve issues facing veterans in the criminal justice system.

The goal of this Court is to restore the veteran to be a successful, contributing member of the community by addressing the veteran's underlying issues. The target population consists of defendants who served in the United States Armed Forces who are experiencing treatable behavioral issues such as post-traumatic stress (PTS), traumatic brain injury (TBI), anger management, domestic violence, or substance and alcohol abuse. The Veterans Court currently meets every other Friday in Courtroom 508.

Veterans are eligible to participate in the Veterans Court if they voluntarily opt into the process. Veterans provide a "release of information" that allows the VA, Court, defense, and prosecutor to share information regarding the available programs and the veteran's progress in the various programs. The veteran, in most instances, will report to the Veterans Administration for an assessment to determine the appropriate treatment program(s).

The prosecutor and defendant (veteran) with their attorney gather in the Veterans Court along with the VA coordinator; together they explore the various counseling and behavioral programs available to the veteran and determine which is most appropriate for each defendant (veteran). When they reach a decision, a treatment plan is incorporated into a plea agreement that becomes the contract for the veteran's responsibility. The Court ultimately must review and accept the agreement for the resolution of the case to be completed.

As with other cases within the Municipal Court, some cases will be eligible for diversion if the veterans complete specified treatment programs. In most instances, the programs will be specifically tailored for the underlying issues of the veteran. For example, domestic violence cases in a traditional track would be sent to standard domestic violence counseling. The Veterans Court sends domestic violence offenders to counseling at the VA. If PTS is an underlying issue, then PTS counseling is incorporated into this program. Again, the goal of the program is to solve the underlying behavioral problem that brought an otherwise law-abiding veteran into the criminal justice system.

As of November 9, 2012, the Veterans Court has handled over 100 veterans' cases. Prior to August 2012, the Prosecutor's Office had already resolved approximately 50

other veterans' cases using this problem-solving prosecution model prior to the establishment of the formal Veterans Court docket. This approach has already demonstrated its success. Several veterans have participated in in-patient treatment that has helped them address issues they had not been able to address before.

Aviation – The United Service Organizations (USO) is a congressionally chartered, private, nonprofit organization which provides morale, welfare and recreation services to military personnel and their families. Sky Harbor USO center offers military personnel and their families a quiet place to relax and provide services including phone, internet and computers for military personnel and their families who pass through the airport. The USO occupied space in Terminal 2 since August 2010. The USO officially relocated its operation from Terminal 2 to Terminal 4 on November 15, 2012. Approximately 626 service members and their families visit the center each month.

Military Veteran Affairs Commission - The Military Veteran Affairs Commission was created in 2004 by the City Council with a mission to advise and provide recommendations to the City Council on matters pertaining to the affairs of military veterans residing within the City. Since its inception, the Commission has taken a lead on addressing issues of homelessness and unemployment within the veterans' community.

Over the past year, the Commission has followed the goals outlined by the Mayor and City Council. The Commission has engaged in the following activities:

- Support of the Bridge Program – the Commission and Foundation donated $10,000 to the Bridge program, which fills gaps to help individuals receiving HUD/VASH vouchers as they transition from the streets to permanent housing. Bridge Funds help provide deposit assistance, direct payments for bills due, food/supplies for the home, and other emergency financial assistance to help retain veterans in permanent housing.
- Participation in and support of the Arizona StandDown – the Commission has provided volunteers and worked closely with other veterans organizations, including Project H3, to assist veterans at StandDown events.
- Support of the Compensated Work Therapy program run by the Department of Veterans Affairs – The Commission has provided funds to the CWT program, which provides free bus tickets that enable veterans to attend job interviews.
- Partnerships with Shriners, Project H3, AZ Department of Veterans Services (AZDVS), AZ Department of Economic Security (AZDES), United for Change, and the VA Center – The Commission has brought in speakers from various organizations, and has partnered with several of them to provide support and outreach for the veteran community.

Upcoming Commission goals are to participate in a veterans' employment initiative known as the H.E.R.O (Hire, Educate, Recruit, Organize) Initiative. The goal is to target recruitment to veterans and work with employers to showcase veterans' employment skills. The City, with assistance from the Military Veteran Affairs Commission, held workshops with veterans on:

- Resume writing and translating military skills into civilian terms

- Helping veterans understand what employers, including the City, are looking for and how to tailor their resumes accordingly
- Educating City supervisory staff on the advantages of hiring veterans through a three-day training for newly promoted supervisors
- Giving veterans priority at the City's One-Stop Centers. These centers offer a variety of career services, including resume preparation, and career development. The H.E.R.O Initiative will enable veterans wanting these services to go to the front of the line.

On December 13, the Mayor will host the H.E.R.O Hiring Event from 8-10 a.m. at the Phoenix Convention Center. This event will bring together employers who have stated their commitment to hiring veterans with veterans seeking meaningful employment. Before the Hiring Event, veterans are invited to attend three pre-session workshops focused on matching their skills with the jobs the employers are looking to fill.

RECOMMENDATION

This report is for information only.

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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: COMMUNITY ENGAGEMENT & OUTREACH IMPLEMENTATION TEAM

This report provides the Public Safety, Veterans, Transparency, and Ethics Subcommittee Council an update on the City Manager's Community Engagement and Outreach Implementation Team.

THE ISSUE

The City Manager's Community Engagement and Outreach Task Force was established in April 2010 as a community-based effort to address residents' concerns about Police Department employee interactions with the community. The Task Force consisted of approximately 39 members representing a cross-section of the community. The primary mission of the Task Force was to recommend to the City Manager concrete steps to increase community access to, communication with and confidence in the Phoenix Police Department.

The Task Force developed 34 specific recommendations that fall into five categories, which were presented to and approved by the City Council in January 2011. As an outgrowth of this action, the City Manager's Community Engagement and Outreach Implementation Team was established to monitor and review the implementation of the Task Force recommendations. The Implementation Team members were selected from the Community Engagement and Outreach Task Force membership, and other community and religious organizations. The Implementation Team has 11 members who represent the diversity of our community (Attachment A). The Implementation Team is co-chaired by Police Hispanic Advisory Board Chair and business owner Mr. Julian Nabonzy and Criminal Defense Attorney Mr. Jocquese Blackwell. Assistant City Manager Ed Zuercher, Assistant Police Chief Kevin Robinson, and Equal Opportunity Department Director Lionel Lyons provide guidance and support to the Implementation Team.

OTHER INFORMATION

In November 2011, the Implementation Team developed subcommittees based on the Community Engagement and Outreach Task Force recommendations outlined in five categories. Eight of the individual Implementation Team members agreed to champion one or more of the five recommendation categories and work with the Police Department and community to accomplish the goals in each section. Attachment B is a list of the Implementation Team Champions and categories. This approach has allowed Implementation Team members time to focus on the specific recommendations of

interest and create opportunities for the involvement of other community leaders and police employees to assist in this process.

A total of 34 specific recommendations fall within five categories. (A-E):

A. Encourage community engagement/connectedness to the Phoenix Police Department

B. Identify and enlist community partners to build better relationships with the Phoenix Police Department

C. Encourage community engagement/connectedness by Phoenix Police Officers

D. Improve officer training

E. Improve processes for accountability

The Police Department has worked diligently to meet and exceed the recommendations and suggestions from the Implementation Team and the community. Attachment C is a detailed list of the accomplishments since December 2011. A summary of the accomplishments is detailed below:

- The Police Department was awarded a Smart Policing Initiative grant from the Bureau of Justice Assistance for $500,000 to pilot on-body cameras for greater transparency. The Department is in the process of identifying a camera vendor. The target deployment date is February 1, 2013. The pilot program will be conducted in Maryvale Precinct. This will be a one year pilot program. This follows on an initial pilot program in 2 precincts in 2011.

- In response to the recommendation to train, educate, and require officers to be more culturally competent regarding differences of race, color, national origin, sexual orientation, and disability, the Police Department developed a training program that includes vignettes of community leaders. The Police Department's Public Affairs Bureau utilized community representatives that were recommended by the Implementation Team members to create a very powerful and thought provoking video concerning Police and community interactions. The training for the entire Department is being instructed by Sgt. Mark Tovar in order to ensure all attendees receive the same message. The training began in January 2012. Approximately 100 sessions will be held with groups of 30 employees and should be completed by January 2013.

- In response to the recommendation to encourage community leaders, faith-based organizations, and non-profits to share community concerns with police officers on a regular basis, the Police Department has partnered with local business leaders to host monthly "Coffee with a Cop" events. To date there have been approximately 150 events.

- The first annual Public Safety Day celebration, Sunday, Oct. 16, 2011, was held in conjunction with the G.A.I.N. event that occurred October 14-16, 2011. The second annual Public Safety Day was held in conjunction with the G.A.I.N. event

- In response to a recommendation to use websites, social media and multilingual communication to enhance communications with the community, the Police Department modernized and updated the web pages of all eight precincts. The Department has also created a Facebook and Twitter accounts, which are managed by the Public Affairs Bureau. The number of followers on both accounts increases daily.
- In response to the recommendation to provide school-based education/awareness of city laws for students, parents, Eagle Scouts, and Explorers, a training program was developed to engage youth and young adults. An informational brochure was also developed to inform educators and parents about the training program and laws that directly impact the youth and young adults. The training program pilot was conducted in the Roosevelt School District. The Department is presently exploring opportunities to expand in other school districts.

- In response to the recommendation to encourage participation in ride-alongs and the Citizen's Academy to gain a better understanding of what an officer deals with, the Police Department conducted four academy classes including one class in Spanish. Approximately 100 participants graduated from the four annual classes. The Department also developed a shorter version of the Academy, The Police Academy Experience, to accommodate community members who don't have the time to attend the full Academy. There have been seven Police Academy Experience sessions this year.

- In response to the recommendation to require police officers to provide a professional card with their name, badge number, and supervisor's contact information whenever they interact with the public, the Police Department partnered with a local business leader to develop and print 40,000 business cards. A corresponding Operations Order was finalized in March 2012, stipulating when the card is to be distributed. To date more than 20,000 cards have been issued to citizens in Phoenix.

- In response to a recommendation by the task force, the Professional Standards Bureau underwent an audit from an outside agency, the Matrix Group of the entire bureau. (attachment c)

The Implementation Team has played an invaluable role in ensuring the Task Force recommendations are implemented. The team members will continue to serve as ambassadors to the community regarding the work of the Task Force and the commitment of the Police Department to improve its community relationships. The Implementation Team will be meeting with staff to discuss the next phase of this process.

RECOMMENDATION

This report is for information only. No City Council action is required.

Attachments

Attachment A
COMMUNITY ENGAGEMENT AND OUTREACH IMPLEMENTATION TEAM MEMBERS

Implementation Team Co-Chairs

1. Mr. Jocquese Blackwell, Esq., Criminal Defense Attorney & South Mountain Village Resident

2. Mr. Julian Claudio Nabozny, Chair of the Phoenix Police Department's Hispanic Advisory Board & South Mountain Village Business Owner

Implementation Team Members

3. Ms. Diane D'Angelo, Chair of the Phoenix Human Relations Commission

4. Dr. Ann Hart, Chair of the Police Department's African American Advisory Board & Arizona Department of Education Deputy Associate Superintendent

5. Ms. Terri Jackson, Phoenix Human Relations Commission Member & retired Maricopa County Court ADA Coordinator

6. Mr. Patrick Kelley, Chair of the Phoenix Police Department LGBT Advisory Board & Business Owner

7. Ms. Gail Knight, Member of the Phoenix Women's Commission, President of the Community Excellence Project & Community Development/Organizer Consultant

8. Mr. Raul Monreal, Phoenix Police Department's Hispanic Advisory Board Member & Associate Dean, South Mountain Community College

9. Ms. Jeri Kishiyama, Japanese American Citizens League Member & Asian Chamber of Commerce Member

10. Ms. Shawn Pearson, Chief Executive Officer, Kingdom Communities of the Valley

11. Mr. Antonio R. Zúñiga, Esq., Certified Criminal Law Specialist

<u>City of Phoenix Staff</u>
Assistant City Manager Ed Zuercher
Equal Opportunity Department Director Lionel Lyons
Public Information Office Director Toni Maccarone
Mayor's Office Co-Chief of Staff Marchelle Franklin
Assistant Police Chief Kevin Robinson
Commander Mike Kurtenbach
Sergeant Mark Tovar
Officer Luis Samudio
Management Assistant II Corey Williams

Equal Opportunity Department Staff Marquita Beene
Public Transit Department Staff Reginald Ragland

Attachment B

COMMUNITY ENGAGEMENT AND OUTREACH IMPLEMENTATION TEAM

Recommendation Category Champions

Category	Champion	Cluster Group	Assigned Staff
A- Encourage Community Engagement/Connectedness with Youth/Young Adults by the Phoenix Police Department.	Gail Knight	Tony Zuniga Terri Jackson	Commander Kurtenbach Sgt. Tovar Off. Samudio Ms. Beene
B- Identify and enlist Community partners' involvement to build better relationships with the Phoenix Police Department.	Shawn Pearson Julian Nabozny	Manny Torres Hilde Saizow Donna McHenry Roland Campbell	Mr. Ragland
C- Encourage community engagement / connectedness by Phoenix Police officers.	Patrick Kelley		Commander Kurtenbach Sgt. Tovar Off. Samudio
D- Improve officer training.	Dr. Ann Hart Jocquese Blackwell	Diane D'Angelo Gail Knight	Commander Kurtenbach Sgt. Tovar Off. Samudio
E- Improve processes for accountability.	Jeri Kishiyama Jocquese Blackwell Tony Zuniga	Diane D'Angelo	Assistant City Manager Zuercher Assistant Police Chief Kevin Robinson

Attachment C

Recommendation Category A

Encourage Community Engagement/Connectedness by the Phoenix Police Department

Recommendation	Accomplishment
1. Develop mechanisms to communicate more effectively with community-based organization.	Seven of the eight precincts (Estrella Mountain, South Mountain, Central City, Mountain View, Maryvale, Desert Horizon Precinct and Cactus Park) now have newsletters, with links to these available on the individual precinct websites. South Mountain Precinct and Central City Precinct have both English and Spanish versions of their newsletter available. South Mountain Precinct has created a resource guide that contains the names, boundaries and contact information for registered community groups and neighborhood organization. This guide has been provided to all precinct supervisors Officers have attended numerous community engagement events that included non-profit organizations and community based organizations to include: • Phoenix Interfaith Counseling • Behavioral Health Solutions Program • Golden Gate Community Center • Hope-fest Community Event at Chase Field – 10,000 attendees • Rainbow-Fest/LGBT Event – 3,000 attendees • Dia de Los Ninos Event at Margaret Hance City Park • 2012 Relay for Life event for the American Cancer Society • Southwest Center for HIV/AIDS • Kingdom Communities of the Valley • AZ Common Ground
a. Improve communication at the precinct level by providing police management's contact information to the public.	All individual precinct web-pages include contact information (phone numbers and e-mail) for police management and supervisors, as well as Community Action Officers and other Community Programs

	staff. There are also links to other Department partners and resources to assist the community.
b. Provide school based education/ awareness on city laws for students, parents, eagle scouts, explorers, etc.	Officers from South Mountain Precinct have implemented mentoring program that engages students attending the Espiritu NFL Yet College Prep Academy at 4848 S. 2nd Street. This Mentorship/Partnership between the school, the Police Department and the private non-profit organization AZ Common Ground has evolved to include taking several students to the Arizona Law Enforcement Academy for two individual sessions that included a daylong field trip where the juveniles engaged Phoenix Police officers in productive dialogue and discussion. The Department has partnered with several members of the community to develop a Youth/Young Adult Safety Program. The purpose of this program is to provide comprehensive information to youth and young adults that will facilitate communication and dialogue with members of the law enforcement and judicial communities. The program is designed to encourage meaningful relations between the members of the Phoenix Police Department and the youth of our community. This program has been embraced by the Roosevelt School District Administration and plans are moving forward for broader implementation in the Fall of 2012. In connection with this program, Phoenix Police officers have assisted with Youth/Young Adult presentation in the following locations: • T.G. Barr Elementary School • Ignacio Conchos Elementary School • Roselinda Elementary School • Cesar Chavez Elementary School • Anda Lucia Elementary School • Nevitt Elementary School • Franklin High School • James Sandoval Preparatory High School • Paradise Valley High School

C. Encourage community engagement and/connectedness by the Phoenix Police Department.	• Maryvale High School Officers from the CEOTF directly supported a Wake-Up Club comprised of students from the Cesar Chavez Elementary School Wake-Up Program. There are 22 other schools that PPD Officers assisted with in the school year. Officers from the Estrella Mountain Precinct completed a presentation to youth and young adults at a Chicanos por la Causa Crisis Shelter. The topics discussed were based on decision making and the role of the Police in the community. Officers from the South Mountain Precinct have partnered with the Parks Department to take neighborhood children to two sporting events – A Diamondbacks game and a Rattlers game. Officers attended and participated in a career day at Mary McCloud-Bethune Elementary School. The topic of discussion was the value of education and the importance of staying in school. Officers from the Central City Precinct and the CEOTF recently completed a 5 week Junior Achievement session with students who ranged from K thru 8th grade at Garfield Elementary School. This program is designed to educate and inspire young people to value citizenship, free enterprise, business, and economics to improve the quality of their lives. These officers volunteered for this opportunity and were provided the opportunity to participate from the Central City Precinct Commander. The Maryvale Precinct continued its longstanding commitment to community engagement by partnering with the Maryvale Revitalization Corporation, City Council District 5 and the local business community on the Maryvale Merits program. Maryvale Merits is a program that encourages officers to recognize youth that do good deeds in

	their community. When officers witness positive behavior, they present the young person with a Maryvale Merits card that contains the officer's name and contact information. Additionally, recipients also receive a coupon provided by local merchants for fee or greatly discounted items. The program is designed to build self-esteem and foster a positive relationship between officers and the youth. Officers and Administration of the South Mountain Precinct worked with the south Mountain Laveen Chamber of Commerce to establish the Officer Shane Figueroa Memorial Scholarship. The scholarship will be awarded to a local youth attending a South Phoenix High School with aspirations of attending South Mountain Community College and studying a Law Enforcement Program. The scholarship will aid in the funding of tuition, books and related fees for the first two years of education. Survey the community in order to identify the community's attitudes toward Police: a. 2010 City of Phoenix Community Attitude Survey b. This study reveals information on public attitudes and perceptions of the relationship between PPD and the residents of Phoenix. c. The Survey reflects opinions regarding the trust and respect that PPD employees offer to citizens as well as opinions on levels of force options that PPD employs. Emphasize recruitment of minority officers to further ensure the Department reflects the communities it serves. a. The PPD is not currently hiring for the position of Police Officer and in not anticipating accepting applications for this position until 2016. b. The PPD does not have an active Recruiting Team c. When future opportunity arises

	discussions have hinged towards more emphasis on social media avenues to address minority publications in the hopes of attracting potential candidates. d. There is also statistical information that in the past, Hispanic female and African-American females have been a difficult hiring goal to reach – along with Native-American candidates. e. Due to the prospects of potential for hiring with the PPD and limited budget, outside of state recruiting trips may be not as necessary due to demand for employment within the region

Recommendation Category B

Identify and enlist community partners' involvement to build better relationships with the Phoenix Police Department.

Recommendation	Accomplishment
1. Enlist commitment of local leaders to develop, sponsor, and promote participation of the public and the Police Department.	The Department committed to expanding the Citizens Police Academy from two classes annually to four. Since this transition occurred in 2011, we have completed 7 CPA sessions. The last class for this year began in October 2012
a. Participate in ride-alongs and the Citizen's Academy to gain a better understanding of what an officer deals with.	During this transitional period our Department recognized the benefit of providing this opportunity to other members of the community we serve. Therefore, the PPD facilitated two of these sessions entirely in Spanish. The curriculum was developed and the recruitment of participants was conducted in partnership with the Hispanic Advisory Board and other local Hispanic contributors form the pubic and private sectors. For those that are unable to commit to the CPA the Department has developed a four-hour Police Academy Experience (PAE). The PAE includes classroom instruction on deadly force encounters, decision making training, and force-on-force scenarios using simulation (non-lethal training ammunition similar to

	paintballs) in the Academy Tactical Village. The first PAE was held on March 17, 2011. Since it's inception there have been several PAEs to include the following groups: • Valle Del Sol – Hispanic Leadership Institute • African American Leadership Institute • Hispanic Pastors Association & Implementation Team Members • Estrella Mountain Community College Criminal Justice Program • Barry Goldwater High School – Career Technical Ed Program • Valley Leadership Program • Chinese Chamber of Commerce
b. Encourage community leaders, faith-based organization and non-profits to share community concerns with police officers on a regular basis.	Community Action Officers (CAO) in all eight precincts are actively marketing and recruiting community, business and faith leaders to participate in the citizen observer/ride-along program. All eight precincts have implemented monthly or bimonthly "Coffee with a Cop" events. Mr. Nabozny hosted the most successful and it was a well attended event in South Mountain Precinct on April 20, 2011. To date there have been approximately 150 events citywide, with 61 of those events occurring in the first seven months of the year. Officers from the Community Engagement and Outreach Task Force and other precincts have continued to recognize the value of strengthening the relationships with faith-based communities. These opportunities to engage citizens have taken place in the following venues throughout the City. • St. Vincent's Catholic church • Faith Missionary Church • St. Jerome's Catholic church • St. Mark's Catholic Church • Lutheran Social Services • First Institutional Baptist Church

	• Beatitudes Christian Church • El Faro Christian Church • Pilgrim Rest Baptist Church • Corona de Victoria Church
c. Encourage community leaders, faith-based organizations, and non-profits to share community concerns with police officers on a regular basis.	All eight precincts have implemented monthly "Coffee with a Cop" events. There have been 150 events in the eight precincts. The first annual Public Safety Day celebration, Sunday, Oct. 16, 2011, was held in conjunction with the G.A.I.N. event that occurred October 14-16, 2011. Public Safety Sunday, a day of community interaction between the faith-based community and Phoenix Police, was created based on recommendations from the Community Engagement and Outreach Implementation Task Force. The chosen theme for the event was "Increase the Peace – Unity in the Community." Twelve congregations participated in the program; nine of the services included participation from the Phoenix Police Department leadership.
d. Invite the Police Chief and Phoenix Police management to speak or to attend functions	Public Safety Manager Jack Harris and Acting Police Chief Joe Yahner have attended many functions, to include: December 17, 2010 "Appreciating our Public Servants" event hosted by the non-profit organizations Kingdom Communities of the Valley (KCV) and AZ Common ground. The event honored 14 South Mountain Precinct officers for their dedication to the community. February 11, 2010 Meeting with KCV, approximately 20 Hispanic faith leaders, and representatives of the Mexican and Ecuadorian Consulates to establish dialogue, foster trust and develop working relationships/ April 14, 2011 Hispanic Advisory Board presentation on the Task Force April 16, 2011 Block Watch Advisory Board Crime Prevention Expo at the Arizona

	Law Enforcement Academy May 12, 2012 Meeting with representatives of Valley Interfaith Project to discuss pubic safety and community engagement. The meeting was held at Creighton Elementary School and over 200 faith leaders and guests were in attendance. Police Chief Daniel V. Garcia and/or his executive staff have attended myriad community functions since he took office on May 14, 2012. Some of these functions include but are not limited to the following: • LGBT Advisory Board and Community Meetings • Hispanic Citizen Advisory Board Meeting • Hispanic Leadership Institute Graduation – • Keynote Speaker • Carl Hayden High School – SB 1070 Community • Meeting Asian/Pacific Islander Advisory Board Event and • Meeting Chinese Chamber of Commerce Meeting • Peace Officers Memorial Board Meeting • Greater Phoenix Black Chamber of Commerce, • State of the Commerce event • Arizona Muslim Police Advisory Board Event and Meeting • Native American Advisory Board Event • Jewish Advisory Board Event • Hispanic Ministers Meetings • Dream Act Event – Keynote Speaker • Riders USA Meeting • African American Advisory Board Event • Great Phoenix OIC Founders Day Event • Black and Brown Coalition Event • Valle Del Sol Annual Event • Anti-Defamation League Annual Event • Neighborhood Associations Meetings • eLatina Voices Meeting • African American Christian Clergy Coalition Meeting

	• Criminal and Civil Rights Defense Attorneys Meeting • Eastern Indian Muslim Meeting • Indonesian Police Delegation Meeting • Hispanic Consulate Meetings (Mexico, Honduras, • El Salvador and Guatemala) • Comites de Defensa del Barrio Meetings

Recommendation Category C

Encourage community engagement/connectedness by Phoenix Police officers.

Recommendation	Accomplishment
A. Identify and enlist community partners' involvement to build better relationships with the Phoenix Police Department.	Conduct community sponsored Town Hall meetings Somos America – Community Forum at Granada School, July 2012 in Cactus Park Precinct. PPD sat on a community panel and discussed various police topic and provided educational material to Spanish speaking citizens within the area. SB 1070 Community Forum at Carl Hayden High School, July 2012 Somos America – PPD met with Board members of this organization to discuss future Forums and continued future meetings, June 2011 No Mas Lagrimas – PPD went to this location to answer questions from members of a Christian organization regarding concerns with the Hispanic community and the PPD, August 2011
c. Sponsor and Interfaith "Annual Public Safety Day" event	There have been numerous community meeting involving members of the PPD and local organizations that continue to foster education and dialogue that is beneficial for all parties involved
d. Held The Community and Interfaith	October 16, 2011 – PPD Officers,

Public Safety Weekend	Command and Executive Staff attended churches in the community to promote a positive relationship between the community and the organization. Spanish speaking churches were also contacted within the Maryvale and South Mountain Precincts A second Annual Public Safety Day was held on Sunday October 21, 2012. Churches throughout the Valley have expressed an interest in participating in next year's Public Safety Sunday. Sworn personnel at every rank have requested to assist in expanding the Department's relationship with faith-based communities and wearing their uniform throughout the year when attending services. The churches that participated included the following: • First New Life Baptist Church (400 precinct) • Whole Truth Church of God in Christ (400) • Southminister Presbyterian Church (400) • Christ Church of the Valley (200) • Love International (Amor Internacional) – Bilingual (200) • Church of the Nazarene (800) • St. Vincent DePaul (800) • St. Theresa (500) • Crosswalk Church (300) Fact Sheet **Theme**: Increase the Peace - Unity in the Community". **Dates**: Public Safety Weekend - October 14 -1 6, 2011 Public Safety Sunday: October 16, 201 1 **Goal**: To engage more community residents in actively strengthening their relationship with law enforcement.

	Purpose: The Community and Interfaith Public Safety Weekend seek to affirm and celebrate the important work that places of worship are already focusing on to strengthen ties with public safety officers. **Sponsors**: The City of Phoenix Community Policing implementation Team, City of Phoenix Police Department, City of Phoenix Parks and Recreation Department and the City of phoenix Neighborhood Services Department and Arizona Interfaith Movement and local faith communities **Expected Outcome**: By the end of the Community and Interfaith weekend, existing community and congregational efforts to work with police officers will have more visibility, new volunteers, increased resources, and fresh energy to continue. **TALKING POINTS FOR FAITH LEADERS** **Primary Community Message**: Increasing safety within the community requires a collaborative effort between police department and community that identifies problems of crime and disorder and involves all elements of the community in the search for solutions to problems. At the center of this collaboration are three essential and complementary core components: Partnerships between the police and the community. Problem solving as a method to identify and solve problems of concern to the community. Change management within the police organization to accommodate increased community involvement. **What Can the Faith Community Do Now.....** **Pray, study, and reflect**: The Interfaith

	and Community Public Safety weekend is a time to look deeply at what one's faith tradition says about our responsibility to protect everyone in the community. **Take action**: The Community and Interfaith Public Safety Weekend is a time for action that springs from faithful study and reflection. It is only a time to pray, but also a time to put prayer into action. It is not only a time to study, but also a time to serve directly and to speak out to elected leaders and others about the need for justice. **Commit to new, long-term efforts**: The Community and Interfaith Public Safety Weekend are intended to inspire new long-term efforts to help promote the importance of safer communities for everyone. However wonderful the weekend celebrations may be, what matters most is what individuals and religious communities do in the following weeks and months and years to help make Phoenix a better place. Event Locations: **Harmon Recreation Center** 1425 S. 5th Avenue Phone: (602)262-6898 Date: Oct 15, 201 111 1 am - 4pm **Hermoso Recreation Center** 2030 E. Southern Ave. Phone: (602)262-6836 Date: October 20, 201 116pm-9pm **Lindo Park** 2230 W. Roeser Road 19th Avenue and Roeser Road (602) 495-5541 Date: October 15, 201 111 0am - 2pm **Contact Persons:** **Shawn M. Pearson, CEO** Kingdom Communities of the Valley 5602 South 19th Avenue

	Phoenix, AZ 85041 602-904-2439 cell Email Address: Mike Kurtenbach, Lieutenant Police Department 620 W Washington St Phoenix AZ 85003 (602)262-7995 **Email Address:** mike.kurtenbach@phoenix.gov

Recommendation Category D

Improve officer training and encourage community engagement / connectedness by Phoenix Police officers.

Recommendation	Accomplishment
a. Require police officers to provide a professional card with their name, badge number, and supervisor's contact information whenever they interact with the public.	An initial allotment of 40,000 business cards was ordered and disseminated equally to the 8 PPD precincts. The cards were utilized by patrol personnel to assist with customer service opportunities. In June of 2012, a second allotment of 160,000 business cards was purchased utilizing funding received from a 201 1 Judicial Assistance Grant that was awarded to the Community Engagement and Outreach Task Force. These cards were disseminated equally to the 8 PPD precincts to assist with engagement opportunities.
b. Encourage Officers to exit their vehicles daily to engage individuals and business owners .	This has been discussed as a goal of the individual precincts to continue this practice. Officers have continued to conduct this opportunity when time permits. However, with the introduction of the business cards officers now have another source of information that can be useful to the citizen and business owner when addressing neighborhood problems.

	The Maryvale Precinct has initiated the Maryvale Merits Program. This pro-active program encourages patrol officers to exit their vehicles and make contact with neighborhood youth upon recognition of positive acts within the community. The program has also allowed the opportunity for PPD and local business owners to work together to recognize the positive actions of youth by rewarding them with coupons for local redemption at local shops and restaurants. In November 2011, Officers from the Maryvale Precinct partnered with the AZ Common Ground organization to partner with Fry's Food Stores in assisting needy families with turkeys for the Holiday Season. This was a great opportunity for officers to identify those families in need and provide a turkey for Thanksgiving. A goal of 100 families was met and it was carried out. A similar event is planned for this year and the goal is 1000 families to be assisted. This partnership again teams the PPD and AZ Common Ground organization. The food store chain that is assisting this effort is Bashas and further goals are to incorporate the other precincts of the City to reach this goal.
c. Serve as good will ambassadors and public safety facilitators by encouraging and recognizing officers who are functioning in other capacities in the community, such as coaching Pop Warner leagues and coordinating PAL events	PPD Officers continue to participate within the community in serving as ambassadors to the youth and promoting inter-action. Summer 2012, Officers from South Mountain Precinct organized and participated in a basketball tournament for youth in the South Mountain Community Officers from South Mountain Precinct and the Community Engagement and

	Outreach Task Force were recognized by two community organizations for their efforts. The Kingdom Communities of the Valley and the AZ Common Ground organizations provided Certificates of Appreciation to officers who have assisted in contributions to bettering relationships between the PPD and the community. A similar event of recognition is planned for December 2012 for officers who represent all of the 8 precincts within the city.
d. Encourage partnerships between precinct officers and schools, community colleges, and universities.	Central City Precinct has continued to foster a relationship with the Junior Achievement Association and the Garfield Elementary School. Several Phoenix Police Officers completed 5 week educational programs with elementary students there to increase relations between PPD and the students within the area. The Program was initiated in March and completed in May of 2012. There are plans to continue with the program this school year as well. South Mountain Precinct Officers and Community Engagement and Outreach Task Force Officers have attended community forums at South Mountain Community College to assist in community engagement and educational opportunities. Officers have conducted presentations at the downtown campus of the Arizona State University School of Criminal Justice. A partnership has been formed with faculty at this school to continue to provide presentations to the young adult community in the hopes of fostering communication and knowledge with these students. There are two future presentations to be scheduled for this semester.

	Officers have continued to conduct presentations at local school and have worked with schools in the Isaac, Paradise Valley Elementary and High School, and Roosevelt School Districts. There have been presentations conducted at charter and private schools as well to continue positive discussion and dialogue with students of all ages on various topics.
e. Improve officer training	Train, educate, and require officers to be more culturally competent regarding differences of race, color, national origin, sexual orientation, and disability. Interpersonal Communication (IPC) / Ethics Training will be provided to all sworn personnel. Based upon the Implementation Team's recommendations, we are making the appropriate revisions to the original training. Video vignettes will feature community leaders. Phoenix Officers, and Task Force members will be incorporated into the training. The basis for the vignettes will be to promote dialogue and discussion to the target audience of all sworn members of the Phoenix Police Department.
f. Educate officers ,that video-taping of their actions in public is lawful and that their behavior at any time might be video-taped by an on-looker	This Information discussed in the PPD "Legal Tip of the Week", dated June 8, 2012. This information was also discussed during training class that was titled, "Professional Traffic Stops". The City of Phoenix Lesson Plan was 11225, December 2011. The information was discussed in the Power-point and provided to Patrol Officers in briefing training.

Recommendation Category E

Improve processes for accountability

Recommendation	Accomplishment
1. Improve the process to address citizen complaints, use of force tracking, and police misconduct. a. Allow complainant to review officers' comments and submit additional information to the Professional Standards Bureau once the investigation has begun.	An investigation is a fact finding process where complainants, witnesses and involved officers are given an opportunity to provide information to the investigator, both in written and oral form. The interviews that are completed are recorded for accuracy and the completion of the investigative summary. Allowing the complainant to review and rebut the statements from the officers would be an improper investigative process. The complainant is allowed to re-contact the investigator and provide additional information should the complainant desire to provide additional information. Since this is an internal investigation, the process and policies that govern this process are influenced by the Memorandum of Understanding. A change of this nature would have to be negotiated and agreed to by the union that represents the employees. This issue was discussed with the union during negotiations for the 2012-201 4 contract. Union leadership would not agree to such a stipulation in the internal investigative process.
b. Provide a process where complainants have the same level of representation during the complaint process as officers.	Officers are afforded the opportunity to be represented by their respective union during an internal investigative process. The representative is another officer the union has trained on the internal investigative process. Any complainant has the option to obtain legal representation, which is currently allowed in the initial process.
c. Improve the process for notifying complainant of the status of their complaints including notifying complainants whenever the assigned investigator at PSB has changed.	The Professional Standards Bureau recently completed an audit conducted by an outside vendor, The Matrix Group, that evaluated the entire bureau. One recommendation was

	classified as, "Start a new procedure to send an update letter to the reporting party in misconduct investigations every three months apprising them of the status of the investigation and an estimated completion date". Additional information can be included, such as a change in the investigator. It is important to note that two investigators are assigned to most PSB cases. Should the primary investigator leave the bureau, the secondary investigator assumes the lead role. PSB has already begun to change their policy to reflect this recommendation.
d. Establish ongoing multi-lingual/cultural campaign to explain the complaint and commendation process so the public will understand the process better and use it.	The department has initiated dialogue with the Hispanic community to set up a hotline through activist contacts where Spanish speaking citizens can voice their concerns. A representative from the department will meet regularly with this contact to foster open dialogue with the community through the Spanish speaking media. The direct line to PSB will also be made available thought these same contacts.
2. Conduct a pilot program to determine the effectiveness of installing dash cams with audio and video capability in patrol cars.	A 90 day pilot program was completed in the Cactus Park and South Mountain Precinct in 2011 using a body camera. The Taser-cam was selected based on the research of available technology, as well as a cost comparison. Based on the results of that pilot program, a Department of Justice Grant was applied for and received that will fund the purchase of up to 50 cameras for use in the Maryvale Precinct. This grant will assist in the development of a camera program for the department. The use of the body camera has been found to be more cost effective than a dash camera. The Department partnered with the ASU Center for Violence Prevention and Community Safety and submitted a Smart Policing Initiative grant to the Bureau of Justice Assistance requesting $500,000

	to purchase 50 on-officer camera systems for deployment in the Maryvale Precinct. The application stated that we would use the cameras to address two specific problem areas: Domestic violence and officer accountability: The benefit of this type of technology is that it can prevent and deter dangerous behaviors for both parties involved resulting in a reduction in frivolous / fictitious complaints, reduce agency liability, and provide pertinent case information from the videotaping of domestic violence. As a result, suspect and victim interviews can later be entered into evidence. These on-officer cameras resolve disputes and build trust with the community preserving a record of critical events. The Phoenix Police Department was awarded the BJA Grant in late 2011 and the project is currently in the Request for Proposal planning phase for later implementation. Maryvale Precinct Commander Mike Kurtenbach is serving as the project manager for the Phoenix Police Department.
3. Require UA testing after every officer involved shooting.	The department already has a "for cause" drug testing policy in place. This suggestion was discussed during the recent contract negotiations. This recommendation would have to be agreed to by the Police unions and Police management to be put into the labor agreement. The officers union did not support changes to the current policy to allow for testing after any critical incident.
4. Evaluate public and business owner's involvement in reviewing allegations of police misconduct.	The department already has numerous volunteers that sit on every board that has a need for citizen membership. These boards include the Disciplinary Review Board and the Use of Force Board. These citizens have full voting membership and make a

	recommendation to the chief on the validity of the investigation and any propose discipline.
5. Work with members of the Defense Bar Focus Group to create an Ombudsman-type position for scheduling interviews of police officers.	This issue was discussed during the recent contract negotiations with the officer's union. The union rejected any outside influence during an internal investigation. The Police Chief met with a Defense Bar group on July 12, 2012 to discuss issues of concern.

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CITY COUNCIL REPORT

TO: Ed Zuercher

Assistant City Manager

Daniel V. Garcia

FROM: Chief of Police

SUBJECT: GEARLESS BICYCLES AGREEMENT WITH THE MARYVALE REVITALIZATION CORPORATION

The Phoenix Police Department (PPD) requests Public Safety, Veterans, Transparency and Ethics Subcommittee approval to enter into an agreement with the Maryvale Revitalization Corporation (MRC). This agreement will allow the Police Department to sell unclaimed and impounded, gearless bicycles to the Maryvale Adolescent Providers Partnership (MAPP) program for one dollar. The MRC is a 501(c) 3, non-profit, charitable organization.

THE ISSUE

The PPD is involved in the Maryvale Merits program which rewards positive youth behavior. Police Officers from the Maryvale Precinct are part of this program and are able to provide rewards to youth for positive behavior. The city benefits from this program by reducing the social problems experienced by youths and subsequent crime in our community. The rewards are many, including; movie tickets, bowling, food/drink coupons, etc. MRC would like to also provide bicycles as rewards and has requested an initial installment of 10-12 bicycles. The bicycles will be repaired by volunteers and passed out to participating entities of the MAPP. This partnership includes; Maryvale Merits, Phoenix Union High School District, Pioneer Preparatory School, Maryvale Community Center, Boys and Girls Clubs, YMCA, Junior Achievement, Parks and Recreation Department and others.

This agreement will make bicycles available bicycles for officers and other youth agencies and groups to reward youth for positive behavior. This can be accomplished at a minimal cost and will provide another partnership between the PPD and the community we serve.

BACKGROUND

The Maryvale Revitalization Corporation was founded by community leaders in January 2005 with an original focus on the physical revitalization of the community. In 2008 that scope was expanded to include social programming to increase and develop the social capital of the community. The MAPP program is one of several programs the MRC runs as part of an effort to provide social services to the youth in the Maryvale community,

where gaps exist from other social service providers. MRC has requested these bicycles be used for the MAPP program.

RECOMMENDATION

The Phoenix Police Department (PPD) requests Public Safety, Veterans, Transparency and Ethics Subcommittee approval to enter into an agreement with the Maryvale Revitalization Corporation (MRC). This agreement will allow the Police Department to sell unclaimed and impounded, gearless bicycles to the Maryvale Adolescent Providers Partnership (MAPP) program for one dollar. The bicycles will then be used to support programs in the community to help reduce crime and youth delinquency issues.

CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Roxanne K. Song Ong,
Chief Presiding Judge

Aarón J. Carreón-Aínsa,
City Prosecutor

Gary Kula, Executive Director Public
Defenders Office

SUBJECT: UPDATE ON CITY PARTICIPATION IN REGIONAL HOMELESS COURT

This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on Homeless Court.

THE ISSUE

In 2011, the estimated number of sheltered and unsheltered homeless persons in Maricopa County was 7,412. Many homeless persons have unresolved court obligations that interfere with full-time employment and housing. Homeless persons often fail to address these obligations for various reasons directly related to their homeless status. This leaves the courts with maintaining unresolved court files and warrants along with revolving jail costs.

Background

In 2006, the Phoenix, Tempe and Glendale Municipal Courts jointly established the Maricopa County Regional Homeless Court (MCRHC). The Phoenix Municipal Court, the City Public Defender and the City Prosecutor have provided the staffing support for the operation of MCRHC. Since its inception, over 355 defendants have cleared their outstanding court obligations through MCRHC by combining punishment with treatment and services in rigorous supervised rehabilitation programs which typically exceed the sentencing requirements of similarly convicted defendants adjudicated in the normal court process. In 2011, defendants completed over 31,911 hours of community service. In 2012, defendants have to date completed 24,341 community service hours. The success of MCRHC was recognized internationally at the 2011 Annual Meeting of the American Bar Association in Toronto, Canada. Its success has also fostered the passage this year of SB1152 (ARS 22-601) which authorizes the establishment of county-wide homeless courts statewide under the supervisory authority of the Superior Court Presiding Judge of each county.

OTHER INFORMATION

Expansion: This August, Maricopa County Superior Court Presiding Judge Norman Davis issued Administrative Order No. 2012-129, acting under the authority of the new state legislation, allowing participation in MCRHC by all limited jurisdiction courts within Maricopa County, expanding the number of courts from three to forty-eight, and modeling the expansion after the existing Phoenix, Tempe and Glendale Regional Homeless Court. Phoenix Municipal Court Chief Presiding Judge Roxanne Song Ong has appointed Municipal Court Judge Kevin Kane as the City's representative on the new MCRHC six-judge governing council. With the expansion of MCRHC, the County is providing funding for a full-time MCRHC Coordinator who has been hired and who will assume the staffing duties that have up until now been provided by Phoenix Municipal Court. The County is also in the process of building a new and more permanent court facility at the Central Arizona Shelter Services (CASS) campus where the MCRHC has been held since its inception.

Purpose: The MCRHC brings the homeless population and the regional limited jurisdiction courts together into one accessible location to resolve lingering post-adjudicated and some pre-adjudicated matters that would often otherwise remain unresolved. Courts are thus able to quash warrants and close stale files while defendants are able to satisfy obligations which inhibit employment and block the reinstatement of driving privileges which commonly contribute to chronic homelessness.

How it works:

Intake: Case workers advise clients receiving services from approved and trained transitional homeless program providers (currently 17+ participating providers) that the MCRHC is a possible means to address warrants and other unresolved court matters. The case worker then forwards an application to MCRHC staff. The staff checks the defendant's criminal history. Only "non-victim" misdemeanor offenses, excluding DUI/drug cases where a defendant has no outstanding felony warrants, qualify for MCRHC consideration.

Approval: The court staff submits the case(s) for approval by applicable prosecuting agencies after the Defendant has complied with the provider's program requirements of sobriety, housing, treatment services, counseling, working towards gaining employment and performing the required community service hours. If approved, the court staff schedules the case(s) for the MCRHC docket.

Court Appearance: The Defendant appears with a case worker at a MCRHC session, currently held at 1:30 on the third Tuesday of each month. A Judge, appointed *pro tempore* by the participating jurisdictions, presides over the docket. After verifying program compliance and the recommendations of the prosecution and defense, the judge enters appropriate orders quashing warrants and crediting financial obligations in order to close the files.

Additional information can be found on the MCRHC website at http://phoenix.gov/COURT/homelss.html.

RECOMMENDATION

This report is for information and discussion only.

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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Roxanne K. Song Ong
Chief Presiding Judge

Daniel V. Garcia
Chief Of Police

SUBJECT: VIDEO INITIAL APPEARANCE COURT

This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee with an update regarding the Video Initial Appearance pilot program implemented at the Central Booking facility and the Municipal Court.

THE ISSUE

On August 9, 2012 the Phoenix Police Department (PPD) and the Municipal Court implemented the Video Initial Appearance Court at Central Booking located in the Southern Command Station at 3443 S. Central Ave. Video Initial Appearance allows post-adjudicated arrestees to appear before a City of Phoenix judge immediately via video link and potentially avoid being booked into the Maricopa County Sheriff's Office (MCSO) jail.

OTHER INFORMATION

Video Initial Appearance Court

Currently every arrestee processed at the Central Booking facility is also booked into the MCSO jail at a cost to the City of Phoenix of $236.78. Many of those arrestees, particularly those with post-adjudicated cases, are released at their initial appearance at jail court. However, the City is required to pay the costs to process all misdemeanor arrestees.

From August 9 through November 13, 2012, the Video Initial Appearance Court has conducted 149 video hearings. Of these, 40 hearings resulted in the arrestee being remanded to the jail and 109 hearings resulted in the arrestee being released from the Central Booking location. This is a savings of $25,809.02 to the city thus far.

Next Steps

Given the pilot project is low risk and provides the opportunity to assess additional possible efficiencies, Budget and Research, PPD and Municipal Court staff recommend the Video Initial Appearance project be evaluated for at least one year before it is considered to be expanded to other targeted offenders. That would provide staff from

Budget and Research, PPD and Municipal Court with time to fully evaluate the impact of the program and to perform the proper cost-benefit analysis on the program's expansion. Any expansion of the program would be recommended to the Public Safety, Veterans, Transparency and Ethics Subcommittee for review.

RECOMMENDATION

This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee information on video arraignment.

CITY COUNCIL REPORT

TO: Lisa Takata
Deputy City Manager

FROM: Rob Sweeney
Acting Chief Information Officer

SUBJECT: INFORMATION SECURITY AND PRIVACY WEBSITE

This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on some of the key features of the City's new Information Security and Privacy website.

THE ISSUE

The City of Phoenix Strategic Plan includes a technology goal of educating employees and residents about the importance of information security and of safeguarding confidential data. In August, 2012 the Information Security and Privacy Office (ISPO), a division of Information Technology Services, launched a new website aimed at providing relevant, informative, and balanced information about security and privacy best practices. The site offers information to help both City staff and residents protect their families, identity, privacy, and devices from cybercriminals and malicious hackers. The website, Phoenix.gov/infosec, also contains key compliance and cyber-security resources for businesses, an extensive collection of presentations and articles created by the ISPO, and links to industry best practices, videos, and training materials.

The website's section called "Information for Everybody" includes content on Protecting Your Family; Protecting Your Identity; Protecting Your PC and Mobile Device; and, Protecting Your Privacy. The "Resource" section provides training presentations, video clips, and newsletters developed by ISPO and/or other governmental agencies provided at no cost to residents. The site is updated regularly to include information on the latest online cyberscams and phishing attacks, such as spear phishing, vishing, and smishing, which use social engineering as an attack vector to trick and deceive targeted victims.

OTHER INFORMATION

In September, 2012 the new website was selected as the winner in the Local Government category in the 4th annual "Best of the Web" contest to recognize state and local governments that use their websites to promote cyber security. This award is given annually by the Multi-State Information Sharing and Analysis Center in collaboration with the Department of Homeland Security.

RECOMMENDATION

This report is for information only.