

**NOTICE OF PUBLIC MEETING
PHOENIX CITY COUNCIL
PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE**

Pursuant to A.R.S. Section 38-431.02, notice is hereby given to the members of the **PHOENIX CITY COUNCIL PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE** and to the general public, that the **PUBLIC SAFETY, VETERANS, TRANSPARENCY AND ETHICS SUBCOMMITTEE** will hold a meeting open to the public on **January 9, 2013 at 10:00 a.m. located in Phoenix City Hall, 1st Floor, Assembly Rooms A, B, C, 200 West Washington Street, Phoenix, Arizona.**

One or more members may participate via teleconference. Agenda items may be taken out of order.

The agenda for the meeting is as follows:

1.	Call to Order	Chairman Nowakowski
2.	Approval of the December 12, 2012 minutes. This item is for Action.	Subcommittee Members Page 5
3.	Call to the public	Chairman Nowakowski
4.	COMMUNITY ENGAGEMENT TASK FORCE UPDATE This report provides an update to the Public Safety, Veterans, Transparency and Ethics Subcommittee on the Community Engagement Task Force efforts to increase police/community engagement. This item is for Information and Discussion.	Daniel V. Garcia, Chief of Police Lionel Lyons, Equal Opportunity Director Page 11
5.	VIDEO INITIAL APPEARANCE COURT This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee with an update regarding the Video Initial Appearance pilot program implemented at the Central Booking facility and the Municipal Court. This item is for Information and Discussion.	Daniel V. Garcia, Chief of Police Roxanne Song-Ong, Chief Presiding Judge Page 39

6.	<p>UPDATE ON CITY PARTICIPATION IN REGIONAL HOMELESS COURT</p> <p>This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on status of the Regional Homeless Court.</p> <p>This item is for Information and Discussion.</p>	<p>Roxanne Song-Ong, Chief Presiding Judge</p> <p>Gary Kula, Executive Director Public Defenders Office</p> <p>Aaron Carreon-Ainsa, City Prosecutor</p> <p>Page 41</p>
7.	<p>eTRAFFIC UPDATE</p> <p>This report provides a summary update to the Public Safety, Veterans, Transparency and Ethics Subcommittee regarding the e-Traffic project for electronic ticket generation.</p> <p>This item is for Information and Discussion.</p>	<p>Daniel V. Garcia, Chief of Police</p> <p>Page 45</p>
8.	<p>COPLOGIC SPANISH VERSION</p> <p>This report is to provide information to the Public Safety, Veterans, Transparency, and Ethics Subcommittee about the Spanish Speaking Coplogic on-line crime reporting program.</p> <p>This item is for Information and Discussion.</p>	<p>Daniel V. Garcia, Chief of Police</p> <p>Page 49</p>
9.	<p>ANIMAL CRUELTY TASK FORCE UPDATE</p> <p>The purpose of this report is to provide an update to the Public Safety, Veterans, Transparency, and Ethics Subcommittee regarding the Animal Cruelty Taskforce.</p> <p>This item is for Information and Discussion.</p>	<p>Daniel V. Garcia, Chief of Police</p> <p>Page 51</p>
10.	<p>MARYVALE MERITS</p> <p>This report provides the Public Safety, Veterans, Transparency, and Ethics Subcommittee with an overview of the Police Department's Maryvale Merits program.</p> <p>This item is for Information and Discussion.</p>	<p>Daniel V. Garcia, Chief of Police</p> <p>Page 53</p>
11.	<p>Future Agenda Items</p>	<p>Chairman Nowakowski</p>
12.	<p>Adjournment</p>	<p>Chairman Nowakowski</p>

For further information, please call Corey Williams, Management Assistant, City Manager's Office at 602-261-8875.

Persons paid to lobby on behalf of persons or organizations other than themselves shall register with the City Clerk prior to lobbying or within five business days thereafter, and must register annually to continue lobbying. If you have any questions about registration or whether or not you must register, please contact the City Clerk's Office at 602-262-6811.

For reasonable accommodations, call Corey Williams at Voice/602-261-8875 or TTY/602-534-5500 as early as possible to coordinate needed arrangements.

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Phoenix City Council
Public Safety, Veterans, Transparency, and Ethics Subcommittee
Summary Minutes
Wednesday, December 12, 2012

City Council Subcommittee Room
Phoenix City Hall, Assembly Rooms A, B, and C
200 West Washington Street
Phoenix, Arizona

Subcommittee Members Present

Councilman Michael Nowakowski, Chair
Councilman Daniel Valenzuela
Councilwoman Thelda Williams
Vice Mayor Michael Johnson

Staff Present

Cmdr. Frank Sweeney
Kevin Kane
Deanna Jonovich
Dennis Murphy
Karen Peters
James Burgett
Aaron Avila
Tom Remes
Vicki Hill
Umi Novell
Jill Celaya
Tracey Femenia
Patricia Meza
Stacy Osborne
Sandra Hunter
Toni Maccarone
Penny Parrella
Corey Williams
Chief Robert Khan
Chief Daniel Garcia
Ed Zuercher
Cmdr. Benny Pina
Jeff Stapleton
Frances Howard

Staff Present

Judge Roxanne Song Ong
Jerome Miller
Cris Meyer
Judy Boros
Lt. Robert Howe
Elizabeth Parker
Aaron Carreon-Ainsa
Gail Piceno
Scott Krushak
Will Gonzalez
Sgt. Shelley Munos
Don Taylor
Gary Kula
Exec. Assist Chief Joe Yahner
Rachel Milne
Jeff Jamison
Chris McBride
Stacy Osborne
James Lawler
Cmdr. Timothy Hampton
Sgt. Jeffrey Dick
Cmdr. Mike Kurtenbach
Melissa Hoffman

Public Present

Patrick Kelley
Connie Phillips
Ward Simpson
Dwight Amery
Paul Denial
Antonio Zuniga
Brad Bridwell
Raul Monreal

1. Call to Order

At the conclusion of the Special Council meeting on the domestic violence shelter funding issue, Chairman Nowakowski called the subcommittee meeting to order

at 3:15 p.m. with Vice Mayor Johnson and Councilmembers Valenzuela and Williams present.

2. Review and Approval of the October 23, 2012 Public Safety, Veterans, Transparency, and Ethics Subcommittee

Councilwoman Williams moved to approve the minutes from the October 23, 2012 meeting. Councilman Valenzuela seconded the motion which passed 4:0.

4. Fire Department Automatic Aid Agreement

Councilwoman Williams moved to approve this item. Councilman Valenzuela seconded the motion which passed 4:0.

5. Request Authorization to Enter into a Letter of Agreement with the United States Food and Drug Administration's Office of Criminal Investigations

Councilwoman Williams moved to approve the item. Councilman Valenzuela seconded the motion, which passed 4:0.

6. Emergency Funding for Sojourner Domestic Violence Shelter

Councilwoman Williams moved to approve the item and stated she would like to send the item to full Council. She stated she approved the motion with the following criteria: provide \$100,000 to the Sojourner Domestic Violence Shelter, issue a Request for Proposals for \$150,000 in additional services for domestic violence shelters, and have City staff meet with the O'Connor House to develop a sustainable strategic plan and have funding placed in consideration for the 2013-2014 budget. Vice Mayor Johnson seconded the motion.

Councilman Valenzuela offered a substitute motion, and stated he agreed with meeting with the O'Connor House, but he offered increasing the RFP to \$250,000 and not providing any funding to the Sojourner shelter today. He stated he did not see why emergency funding for Sojourner was necessary given testimony he heard in the special meeting. Vice Mayor Johnson seconded the motion.

The substitute motion failed 2:2, with Chairman Nowakowski and Councilwoman Williams opposed.

Councilwoman Williams amended her motion, and stated she would like to increase the RFP amount to \$250,000 and provide Sojourner with \$100,000 today. Chairman Nowakowski called for a vote on the original motion made by Councilwoman Williams. The motion failed 2:2, with Vice Mayor Johnson and Councilman Valenzuela opposed.

City Manager David Cavazos stated staff determined Sojourner's needs as an emergency. He stated the City does not have identified money at this time, but he stated staff identify funds if the Council determined the City should do so.

Councilman Valenzuela noted no beds would be closed this fiscal year, as Ms. Connie Phillips of the Sojourner shelter stated during the Special Meeting. He

stated this item should be brought to full council. Mr. Cavazos stated the item could be brought to the December 19 full council meeting.

Chairman Nowakowski acknowledged the difficulty for nonprofits in obtaining funds.

7. City Programs and Services for Veterans

Assistant to the City Manager Dennis Murphy introduced the item along with Mr. Brad Bridwell, Co-Chair of the Military Veterans Commission.

Mr. Bridwell introduced himself to the Subcommittee and discussed the Hire, Educate, Recruit, Organize (HERO) Initiative supported by Mayor Stanton. He discussed the two major goals of the Military Veterans Commission, homelessness and unemployment among veterans, and outlined the Commission's successes.

Mr. Bridwell discussed the HERO Initiative, its goals, and its job fair event on December 13. He stated 26 different employers would be at the fair, and he stated these employers are committed to hiring veterans. He said the first two hours would be a job fair targeted to veterans. Mr. Bridwell discussed the high unemployment rate for newly returning veterans and emphasized the need for initiatives such as HERO.

Vice Mayor Johnson commended Mr. Bridwell on his work on veterans' issues. He emphasized the importance of the HERO Initiative and encouraged residents seeking employment to attend the December 13 job fair.

Councilwoman Williams thanked Mr. Bridwell for his enthusiasm and work on veterans' issues.

Councilman Valenzuela thanked Mr. Bridwell for his presentation and work with the veterans' community.

Chairman Nowakowski stated he would like periodic updates from the Military Veterans Commission on veterans' issues.

8. Community Engagement Task Force Update

This item was continued to the next meeting.

9. Gearless Bicycles for the Maryvale Revitalization Program

Executive Assistant Chief Joe Yahner introduced the item. Commander Michael Kurtenbach discussed the Maryvale Merits program, and he stated the Police Department recognizes youth when they are doing positive things the Maryvale Precinct community. He stated the youth can use coupons, provided by the Police Department for positive behavior, to get free items from businesses in the neighborhood. Commander Kurtenbach stated the Police Department has been working in partnership with various businesses in the neighborhood. He requested gearless bicycles for the Police Department to provide to youth or youth agencies engaged in positive behavior in the community.

Councilman Valenzuela stated this is an opportunity to acknowledge what people in this community are doing right. He stated he supports the item.

Councilwoman Williams stated her support of the program, and she commented this program needs to be available in all districts.

Councilwoman Williams moved approval of the item.

Councilman Valenzuela stated the Police Department has been working hard on this program, and he stated he hopes to see it available in all districts in the future.

Chairman Nowakowski thanked the Police Department for their hard work in the community.

Councilman Valenzuela seconded the motion, which passed 4:0.

3. Call to the public

This item was heard out of order.

Ms. Angali Abraham expressed concern for the enforcement of SB1070 by some on the Police Department. She stated several examples of alleged harassment by the Police Department. She requested the Subcommittee address these concerns.

Councilman Nowakowski requested City staff follow up with Ms. Abraham.

Councilwoman Williams left at 3:45 p.m.

Ms. Doris Provine provided a hand out to the Subcommittee and discussed a survey conducted on large cities in relation to immigration.

Mr. Carlos Garcia expressed concern for Police enforcement of SB1070. He requested the City issue identification to all Phoenix residents regardless of immigration status.

10. Update on City Participation in Regional Homeless Court

This item was continued to the next meeting.

11. Video Initial Appearance Court

This item was continued to the next meeting.

12. Information Security and Privacy Website

This item was continued to the next meeting.

13. Future Agenda Items

Chairman Nowakowski requested an agenda item for the Police Department's policies and training related to SB1070.

Councilman Valenzuela requested an item evaluating implementation of the Maryvale Merits program throughout the city.

14. Adjournment

Chairman Nowakowski adjourned the meeting at 3:55 p.m.

Respectfully Submitted,

Melissa Hoffman
Management Intern

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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: COMMUNITY ENGAGEMENT & OUTREACH IMPLEMENTATION TEAM

This report provides the Public Safety, Veterans, Transparency, and Ethics Subcommittee Council an update on the City Manager’s Community Engagement and Outreach Implementation Team.

THE ISSUE

The City Manager’s Community Engagement and Outreach Task Force was established in April 2010 as a community-based effort to address residents’ concerns about Police Department employee interactions with the community. The Task Force consisted of approximately 39 members representing a cross-section of the community. The primary mission of the Task Force was to recommend to the City Manager concrete steps to increase community access to, communication with and confidence in the Phoenix Police Department.

The Task Force developed 34 specific recommendations that fall into five categories, which were presented to and approved by the City Council in January 2011. As an outgrowth of this action, the City Manager’s Community Engagement and Outreach Implementation Team was established to monitor and review the implementation of the Task Force recommendations. The Implementation Team members were selected from the Community Engagement and Outreach Task Force membership, and other community and religious organizations. The Implementation Team has 11 members who represent the diversity of our community (Attachment A). The Implementation Team is co-chaired by Police Hispanic Advisory Board Chair and business owner Mr. Julian Nabonzy and Criminal Defense Attorney Mr. Jocquese Blackwell. Assistant City Manager Ed Zuercher, Assistant Police Chief Kevin Robinson, and Equal Opportunity Department Director Lionel Lyons provide guidance and support to the Implementation Team.

OTHER INFORMATION

In November 2011, the Implementation Team developed subcommittees based on the Community Engagement and Outreach Task Force recommendations outlined in five categories. Eight of the individual Implementation Team members agreed to champion one or more of the five recommendation categories and work with the Police Department and community to accomplish the goals in each section. Attachment B is a list of the Implementation Team Champions and categories. This approach has allowed Implementation Team members time to focus on the specific recommendations of

interest and create opportunities for the involvement of other community leaders and police employees to assist in this process.

A total of 34 specific recommendations fall within five categories. (A-E):

- A. Encourage community engagement/connectedness to the Phoenix Police Department
- B. Identify and enlist community partners to build better relationships with the Phoenix Police Department
- C. Encourage community engagement/connectedness by Phoenix Police Officers
- D. Improve officer training
- E. Improve processes for accountability

The Police Department has worked diligently to meet and exceed the recommendations and suggestions from the Implementation Team and the community. Attachment C is a detailed list of the accomplishments since December 2011. A summary of the accomplishments is detailed below:

- The Police Department was awarded a Smart Policing Initiative grant from the Bureau of Justice Assistance for \$500,000 to pilot on-body cameras for greater transparency. The Department is in the process of identifying a camera vendor. The target deployment date is February 1, 2013. The pilot program will be conducted in Maryvale Precinct. This will be a one year pilot program. This follows on an initial pilot program in 2 precincts in 2011.
- In response to the recommendation to train, educate, and require officers to be more culturally competent regarding differences of race, color, national origin, sexual orientation, and disability, the Police Department developed a training program that includes vignettes of community leaders. The Police Department's Public Affairs Bureau utilized community representatives that were recommended by the Implementation Team members to create a very powerful and thought provoking video concerning Police and community interactions. The training for the entire Department is being instructed by Sgt. Mark Tovar in order to ensure all attendees receive the same message. The training began in January 2012. Approximately 100 sessions will be held with groups of 30 employees and should be completed by January 2013.
- In response to the recommendation to encourage community leaders, faith-based organizations, and non-profits to share community concerns with police officers on a regular basis, the Police Department has partnered with local business leaders to host monthly "Coffee with a Cop" events. To date there have been approximately 150 events.
- The first annual Public Safety Day celebration, Sunday, Oct. 16, 2011, was held in conjunction with the G.A.I.N. event that occurred October 14-16, 2011. The second annual Public Safety Day was held in conjunction with the G.A.I.N. event

that occurred on Sunday, October 21, 2012. The event has been introduced to churches throughout Phoenix. The concept has been embraced by pastors and sworn personnel. It is estimated that roughly 5,000 individuals received the message of the importance of working collaboratively to improve the relationship between the Police Department and the community. Pastors throughout the Valley have expressed an interest in participating in next year's Public Safety Day. Sworn personnel at every rank have requested to assist in expanding the Department's relationship with faith-based communities and wearing their uniforms throughout the year when attending and presenting at services.

- In response to a recommendation to use websites, social media and multilingual communication to enhance communications with the community, the Police Department modernized and updated the web pages of all eight precincts. The Department has also created a Facebook and Twitter accounts, which are managed by the Public Affairs Bureau. The number of followers on both accounts increases daily.
- In response to the recommendation to provide school-based education/awareness of city laws for students, parents, Eagle Scouts, and Explorers, a training program was developed to engage youth and young adults. An informational brochure was also developed to inform educators and parents about the training program and laws that directly impact the youth and young adults. The training program pilot was conducted in the Roosevelt School District. The Department is presently exploring opportunities to expand in other school districts.
- In response to the recommendation to encourage participation in ride-alongs and the Citizen's Academy to gain a better understanding of what an officer deals with, the Police Department conducted four academy classes including one class in Spanish. Approximately 100 participants graduated from the four annual classes. The Department also developed a shorter version of the Academy, The Police Academy Experience, to accommodate community members who don't have the time to attend the full Academy. There have been seven Police Academy Experience sessions this year.
- In response to the recommendation to require police officers to provide a professional card with their name, badge number, and supervisor's contact information whenever they interact with the public, the Police Department partnered with a local business leader to develop and print 40,000 business cards. A corresponding Operations Order was finalized in March 2012, stipulating when the card is to be distributed. To date more than 20,000 cards have been issued to citizens in Phoenix.
- In response to a recommendation by the task force, the Professional Standards Bureau underwent an audit from an outside agency, the Matrix Group of the entire bureau. (attachment c)

The Implementation Team has played an invaluable role in ensuring the Task Force recommendations are implemented. The team members will continue to serve as ambassadors to the community regarding the work of the Task Force and the commitment of the Police Department to improve its community relationships. The Implementation Team will be meeting with staff to discuss the next phase of this process.

RECOMMENDATION

This report is for information only. No City Council action is required.

Attachments

Attachment A
COMMUNITY ENGAGEMENT AND OUTREACH IMPLEMENTATION TEAM
MEMBERS

Implementation Team Co-Chairs

1. Mr. Jocquese Blackwell, Esq., Criminal Defense Attorney & South Mountain Village Resident
2. Mr. Julian Claudio Nabozny, Chair of the Phoenix Police Department's Hispanic Advisory Board & South Mountain Village Business Owner

Implementation Team Members

3. Ms. Diane D'Angelo, Chair of the Phoenix Human Relations Commission
4. Dr. Ann Hart, Chair of the Police Department's African American Advisory Board & Arizona Department of Education Deputy Associate Superintendent
5. Ms. Terri Jackson, Phoenix Human Relations Commission Member & retired Maricopa County Court ADA Coordinator
6. Mr. Patrick Kelley, Chair of the Phoenix Police Department LGBT Advisory Board & Business Owner
7. Ms. Gail Knight, Member of the Phoenix Women's Commission, President of the Community Excellence Project & Community Development/Organizer Consultant
8. Mr. Raul Monreal, Phoenix Police Department's Hispanic Advisory Board Member & Associate Dean, South Mountain Community College
9. Ms. Jeri Kishiyama, Japanese American Citizens League Member & Asian Chamber of Commerce Member
10. Ms. Shawn Pearson, Chief Executive Officer, Kingdom Communities of the Valley
11. Mr. Antonio R. Zúñiga, Esq., Certified Criminal Law Specialist

City of Phoenix Staff

Assistant City Manager Ed Zuercher
Equal Opportunity Department Director Lionel Lyons
Public Information Office Director Toni Maccarone
Mayor's Office Co-Chief of Staff Marchelle Franklin
Assistant Police Chief Kevin Robinson
Commander Mike Kurtenbach
Sergeant Mark Tovar
Officer Luis Samudio
Management Assistant II Corey Williams

Equal Opportunity Department Staff Marquita Beene
Public Transit Department Staff Reginald Ragland

Attachment B
COMMUNITY ENGAGEMENT AND OUTREACH IMPLEMENTATION TEAM

Recommendation Category Champions

Category	Champion	Cluster Group	Assigned Staff
A- Encourage Community Engagement/Connectedness with Youth/Young Adults by the Phoenix Police Department.	Gail Knight	Tony Zuniga Terri Jackson	Commander Kurtenbach Sgt. Tovar Off. Samudio Ms. Beene
B- Identify and enlist Community partners' involvement to build better relationships with the Phoenix Police Department.	Shawn Pearson Julian Nabozny	Manny Torres Hilde Saizow Donna McHenry Roland Campbell	Mr. Ragland
C- Encourage community engagement / connectedness by Phoenix Police officers.	Patrick Kelley		Commander Kurtenbach Sgt. Tovar Off. Samudio
D- Improve officer training.	Dr. Ann Hart Jocquese Blackwell	Diane D'Angelo Gail Knight	Commander Kurtenbach Sgt. Tovar Off. Samudio
E- Improve processes for accountability.	Jeri Kishiyama Jocquese Blackwell Tony Zuniga	Diane D'Angelo	Assistant City Manager Zuercher Assistant Police Chief Kevin Robinson

	<p>staff. There are also links to other Department partners and resources to assist the community.</p>
<p>b. Provide school based education/ awareness on city laws for students, parents, eagle scouts, explorers, etc.</p>	<p>Officers from South Mountain Precinct have implemented mentoring program that engages students attending the Espiritu NFL Yet College Prep Academy at 4848 S. 2nd Street. This Mentorship/Partnership between the school, the Police Department and the private non-profit organization AZ Common Ground has evolved to include taking several students to the Arizona Law Enforcement Academy for two individual sessions that included a daylong field trip where the juveniles engaged Phoenix Police officers in productive dialogue and discussion.</p> <p>The Department has partnered with several members of the community to develop a Youth/Young Adult Safety Program. The purpose of this program is to provide comprehensive information to youth and young adults that will facilitate communication and dialogue with members of the law enforcement and judicial communities. The program is designed to encourage meaningful relations between the members of the Phoenix Police Department and the youth of our community. This program has been embraced by the Roosevelt School District Administration and plans are moving forward for broader implementation in the Fall of 2012. In connection with this program, Phoenix Police officers have assisted with Youth/Young Adult presentation in the following locations:</p> <ul style="list-style-type: none"> • T.G. Barr Elementary School • Ignacio Conchos Elementary School • Roselinda Elementary School • Cesar Chavez Elementary School • Anda Lucia Elementary School • Nevitt Elementary School • Franklin High School • James Sandoval Preparatory High School • Paradise Valley High School

<p>C. Encourage community engagement and/connectedness by the Phoenix Police Department.</p>	<ul style="list-style-type: none"> • Maryvale High School <p>Officers from the CEOTF directly supported a Wake-Up Club comprised of students from the Cesar Chavez Elementary School Wake-Up Program. There are 22 other schools that PPD Officers assisted with in the school year.</p> <p>Officers from the Estrella Mountain Precinct completed a presentation to youth and young adults at a Chicanos por la Causa Crisis Shelter. The topics discussed were based on decision making and the role of the Police in the community.</p> <p>Officers from the South Mountain Precinct have partnered with the Parks Department to take neighborhood children to two sporting events – A Diamondbacks game and a Rattlers game.</p> <p>Officers attended and participated in a career day at Mary McCloud-Bethune Elementary School. The topic of discussion was the value of education and the importance of staying in school.</p> <p>Officers from the Central City Precinct and the CEOTF recently completed a 5 week Junior Achievement session with students who ranged from K thru 8th grade at Garfield Elementary School. This program is designed to educate and inspire young people to value citizenship, free enterprise, business, and economics to improve the quality of their lives. These officers volunteered for this opportunity and were provided the opportunity to participate from the Central City Precinct Commander.</p> <p>The Maryvale Precinct continued its longstanding commitment to community engagement by partnering with the Maryvale Revitalization Corporation, City Council District 5 and the local business community on the Maryvale Merits program. Maryvale Merits is a program that encourages officers to recognize youth that do good deeds in</p>
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their community. When officers witness positive behavior, they present the young person with a Maryvale Merits card that contains the officer's name and contact information. Additionally, recipients also receive a coupon provided by local merchants for fee or greatly discounted items. The program is designed to build self-esteem and foster a positive relationship between officers and the youth.

Officers and Administration of the South Mountain Precinct worked with the south Mountain Laveen Chamber of Commerce to establish the Officer Shane Figueroa Memorial Scholarship. The scholarship will be awarded to a local youth attending a South Phoenix High School with aspirations of attending South Mountain Community College and studying a Law Enforcement Program. The scholarship will aid in the funding of tuition, books and related fees for the first two years of education.

Survey the community in order to identify the community's attitudes toward Police:

- a. 2010 City of Phoenix Community Attitude Survey
- b. This study reveals information on public attitudes and perceptions of the relationship between PPD and the residents of Phoenix.
- c. The Survey reflects opinions regarding the trust and respect that PPD employees offer to citizens as well as opinions on levels of force options that PPD employs.

Emphasize recruitment of minority officers to further ensure the Department reflects the communities it serves.

- a. The PPD is not currently hiring for the position of Police Officer and is not anticipating accepting applications for this position until 2016.
- b. The PPD does not have an active Recruiting Team
- c. When future opportunity arises

	<p>discussions have hinged towards more emphasis on social media avenues to address minority publications in the hopes of attracting potential candidates.</p> <p>d. There is also statistical information that in the past, Hispanic female and African-American females have been a difficult hiring goal to reach – along with Native-American candidates.</p> <p>e. Due to the prospects of potential for hiring with the PPD and limited budget, outside of state recruiting trips may be not as necessary due to demand for employment within the region</p>
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Recommendation Category B

Identify and enlist community partners' involvement to build better relationships with the Phoenix Police Department.

Recommendation	Accomplishment
<p>1. Enlist commitment of local leaders to develop, sponsor, and promote participation of the public and the Police Department.</p> <p>a. Participate in ride-alongs and the Citizen's Academy to gain a better understanding of what an officer deals with.</p>	<p>The Department committed to expanding the Citizens Police Academy from two classes annually to four. Since this transition occurred in 2011, we have completed 7 CPA sessions. The last class for this year began in October 2012</p> <p>During this transitional period our Department recognized the benefit of providing this opportunity to other members of the community we serve. Therefore, the PPD facilitated two of these sessions entirely in Spanish. The curriculum was developed and the recruitment of participants was conducted in partnership with the Hispanic Advisory Board and other local Hispanic contributors from the public and private sectors. For those that are unable to commit to the CPA the Department has developed a four-hour Police Academy Experience (PAE). The PAE includes classroom instruction on deadly force encounters, decision making training, and force-on-force scenarios using simulation (non-lethal training ammunition similar to</p>

<p>b. Encourage community leaders, faith-based organization and non-profits to share community concerns with police officers on a regular basis.</p>	<p>paintballs) in the Academy Tactical Village. The first PAE was held on March 17, 2011.</p> <p>Since it's inception there have been several PAEs to include the following groups:</p> <ul style="list-style-type: none"> • Valle Del Sol – Hispanic Leadership Institute • African American Leadership Institute • Hispanic Pastors Association & Implementation Team Members • Estrella Mountain Community College Criminal Justice Program • Barry Goldwater High School – Career Technical Ed Program • Valley Leadership Program • Chinese Chamber of Commerce <p>Community Action Officers (CAO) in all eight precincts are actively marketing and recruiting community, business and faith leaders to participate in the citizen observer/ride-along program.</p> <p>All eight precincts have implemented monthly or bimonthly “Coffee with a Cop” events. Mr. Nabozny hosted the most successful and it was a well attended event in South Mountain Precinct on April 20, 2011. To date there have been approximately 150 events citywide, with 61 of those events occurring in the first seven months of the year.</p> <p>Officers from the Community Engagement and Outreach Task Force and other precincts have continued to recognize the value of strengthening the relationships with faith-based communities. These opportunities to engage citizens have taken place in the following venues throughout the City.</p> <ul style="list-style-type: none"> • St. Vincent’s Catholic church • Faith Missionary Church • St. Jerome’s Catholic church • St. Mark’s Catholic Church • Lutheran Social Services • First Institutional Baptist Church
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	<p>Law Enforcement Academy</p> <p>May 12, 2012 Meeting with representatives of Valley Interfaith Project to discuss public safety and community engagement. The meeting was held at Creighton Elementary School and over 200 faith leaders and guests were in attendance.</p> <p>Police Chief Daniel V. Garcia and/or his executive staff have attended myriad community functions since he took office on May 14, 2012. Some of these functions include but are not limited to the following:</p> <ul style="list-style-type: none"> • LGBT Advisory Board and Community Meetings • Hispanic Citizen Advisory Board Meeting • Hispanic Leadership Institute Graduation – • Keynote Speaker • Carl Hayden High School – SB 1070 Community • Meeting Asian/Pacific Islander Advisory Board Event and • Meeting Chinese Chamber of Commerce Meeting • Peace Officers Memorial Board Meeting • Greater Phoenix Black Chamber of Commerce, • State of the Commerce event • Arizona Muslim Police Advisory Board Event and Meeting • Native American Advisory Board Event • Jewish Advisory Board Event • Hispanic Ministers Meetings • Dream Act Event – Keynote Speaker • Riders USA Meeting • African American Advisory Board Event • Great Phoenix OIC Founders Day Event • Black and Brown Coalition Event • Valle Del Sol Annual Event • Anti-Defamation League Annual Event • Neighborhood Associations Meetings • eLatina Voices Meeting • African American Christian Clergy Coalition Meeting
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	<ul style="list-style-type: none"> • Criminal and Civil Rights Defense Attorneys Meeting • Eastern Indian Muslim Meeting • Indonesian Police Delegation Meeting • Hispanic Consulate Meetings (Mexico, Honduras, El Salvador and Guatemala) • Comites de Defensa del Barrio Meetings
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Recommendation Category C

Encourage community engagement/connectedness by Phoenix Police officers.

Recommendation	Accomplishment
<p>A. Identify and enlist community partners' involvement to build better relationships with the Phoenix Police Department.</p>	<p>Conduct community sponsored Town Hall meetings</p> <p>Somos America – Community Forum at Granada School, July 2012 in Cactus Park Precinct. PPD sat on a community panel and discussed various police topic and provided educational material to Spanish speaking citizens within the area.</p> <p>SB 1070 Community Forum at Carl Hayden High School, July 2012</p> <p>Somos America – PPD met with Board members of this organization to discuss future Forums and continued future meetings, June 2011</p> <p>No Mas Lagrimas – PPD went to this location to answer questions from members of a Christian organization regarding concerns with the Hispanic community and the PPD, August 2011</p>
<p>c. Sponsor and Interfaith “Annual Public Safety Day” event</p>	<p>There have been numerous community meeting involving members of the PPD and local organizations that continue to foster education and dialogue that is beneficial for all parties involved</p>
<p>d. Held The Community and Interfaith</p>	<p>October 16, 2011 – PPD Officers,</p>

<p>Public Safety Weekend</p>	<p>Command and Executive Staff attended churches in the community to promote a positive relationship between the community and the organization. Spanish speaking churches were also contacted within the Maryvale and South Mountain Precincts</p> <p>A second Annual Public Safety Day was held on Sunday October 21, 2012. Churches throughout the Valley have expressed an interest in participating in next year's Public Safety Sunday. Sworn personnel at every rank have requested to assist in expanding the Department's relationship with faith-based communities and wearing their uniform throughout the year when attending services.</p> <p>The churches that participated included the following:</p> <ul style="list-style-type: none"> • First New Life Baptist Church (400 precinct) • Whole Truth Church of God in Christ (400) • Southminster Presbyterian Church (400) • Christ Church of the Valley (200) • Love International (Amor Internacional) – Bilingual (200) • Church of the Nazarene (800) • St. Vincent DePaul (800) • St. Theresa (500) • Crosswalk Church (300) <p>Fact Sheet Theme: Increase the Peace - Unity in the Community". Dates: Public Safety Weekend - October 14 -1 6, 2011 Public Safety Sunday: October 16, 201 1</p> <p>Goal: To engage more community residents in actively strengthening their relationship with law enforcement.</p>
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Purpose: The Community and Interfaith Public Safety Weekend seek to affirm and celebrate the important work that places of worship are already focusing on to strengthen ties with public safety officers.

Sponsors: The City of Phoenix Community Policing implementation Team, City of Phoenix Police Department, City of Phoenix Parks and Recreation Department and the City of phoenix Neighborhood Services Department and Arizona Interfaith Movement and local faith communities

Expected Outcome: By the end of the Community and Interfaith weekend, existing community and congregational efforts to work with police officers will have more visibility, new volunteers, increased resources, and fresh energy to continue.

TALKING POINTS FOR FAITH LEADERS

Primary Community Message: Increasing safety within the community requires a collaborative effort between police department and community that identifies problems of crime and disorder and involves all elements of the community in the search for solutions to problems. At the center of this collaboration are three essential and complementary core components:

Partnerships between the police and the community. Problem solving as a method to identify and solve problems of concern to the community. Change management within the police organization to accommodate increased community involvement.

What Can the Faith Community Do Now.....

Pray, study, and reflect: The Interfaith

and Community Public Safety weekend is a time to look deeply at what one's faith tradition says about our responsibility to protect everyone in the community.

Take action: The Community and Interfaith Public Safety Weekend is a time for action that springs from faithful study and reflection. It is only a time to pray, but also a time to put prayer into action. It is not only a time to study, but also a time to serve directly and to speak out to elected leaders and others about the need for justice.

Commit to new, long-term efforts: The Community and Interfaith Public Safety Weekend are intended to inspire new long-term efforts to help promote the importance of safer communities for everyone. However wonderful the weekend celebrations may be, what matters most is what individuals and religious communities do in the following weeks and months and years to help make Phoenix a better place.

Event Locations:

Harmon Recreation Center

1425 S. 5th Avenue

Phone: (602)262-6898

Date: Oct 15, 201 11 1 am - 4pm

Hermoso Recreation Center

2030 E. Southern Ave.

Phone: (602)262-6836

Date: October 20, 201 116pm-9pm

Lindo Park

2230 W. Roeser Road

19th Avenue and Roeser Road

(602) 495-5541

Date: October 15, 201 111 0am - 2pm

Contact Persons:

Shawn M. Pearson, CEO

Kingdom Communities of the Valley

5602 South 19th Avenue

	<p>Phoenix, AZ 85041 602-904-2439 cell Email Address:</p> <p>Mike Kurtenbach, Lieutenant Police Department 620 W Washington St Phoenix AZ 85003 (602)262-7995 Email Address: mike.kurtenbach@phoenix.gov</p>
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Recommendation Category D

Improve officer training and encourage community engagement /
connectedness by Phoenix Police officers.

Recommendation	Accomplishment
<p>a. Require police officers to provide a professional card with their name, badge number, and supervisor's contact information whenever they interact with the public.</p>	<p>An initial allotment of 40,000 business cards was ordered and disseminated equally to the 8 PPD precincts. The cards were utilized by patrol personnel to assist with customer service opportunities.</p> <p>In June of 2012, a second allotment of 160,000 business cards was purchased utilizing funding received from a 201 1 Judicial Assistance Grant that was awarded to the Community Engagement and Outreach Task Force. These cards were disseminated equally to the 8 PPD precincts to assist with engagement opportunities.</p>
<p>b. Encourage Officers to exit their vehicles daily to engage individuals and business owners</p>	<p>This has been discussed as a goal of the individual precincts to continue this practice. Officers have continued to conduct this opportunity when time permits. However, with the introduction of the business cards officers now have another source of information that can be useful to the citizen and business owner when addressing neighborhood problems.</p>

	<p>The Maryvale Precinct has initiated the Maryvale Merits Program. This pro-active program encourages patrol officers to exit their vehicles and make contact with neighborhood youth upon recognition of positive acts within the community. The program has also allowed the opportunity for PPD and local business owners to work together to recognize the positive actions of youth by rewarding them with coupons for local redemption at local shops and restaurants.</p> <p>In November 2011, Officers from the Maryvale Precinct partnered with the AZ Common Ground organization to partner with Fry's Food Stores in assisting needy families with turkeys for the Holiday Season.</p> <p>This was a great opportunity for officers to identify those families in need and provide a turkey for Thanksgiving. A goal of 100 families was met and it was carried out.</p> <p>A similar event is planned for this year and the goal is 1000 families to be assisted. This partnership again teams the PPD and AZ Common Ground organization. The food store chain that is assisting this effort is Bashas and further goals are to incorporate the other precincts of the City to reach this goal.</p>
<p>c. Serve as good will ambassadors and public safety facilitators by encouraging and recognizing officers who are functioning in other capacities in the community, such as coaching Pop Warner leagues and coordinating PAL events</p>	<p>PPD Officers continue to participate within the community in serving as ambassadors to the youth and promoting inter-action.</p> <p>Summer 2012, Officers from South Mountain Precinct organized and participated in a basketball tournament for youth in the South Mountain Community</p> <p>Officers from South Mountain Precinct and the Community Engagement and</p>

<p>d. Encourage partnerships between precinct officers and schools, community colleges, and universities.</p>	<p>Outreach Task Force were recognized by two community organizations for their efforts. The Kingdom Communities of the Valley and the AZ Common Ground organizations provided Certificates of Appreciation to officers who have assisted in contributions to bettering relationships between the PPD and the community.</p> <p>A similar event of recognition is planned for December 2012 for officers who represent all of the 8 precincts within the city.</p> <p>Central City Precinct has continued to foster a relationship with the Junior Achievement Association and the Garfield Elementary School.</p> <p>Several Phoenix Police Officers completed 5 week educational programs with elementary students there to increase relations between PPD and the students within the area. The Program was initiated in March and completed in May of 2012. There are plans to continue with the program this school year as well.</p> <p>South Mountain Precinct Officers and Community Engagement and Outreach Task Force Officers have attended community forums at South Mountain Community College to assist in community engagement and educational opportunities.</p> <p>Officers have conducted presentations at the downtown campus of the Arizona State University School of Criminal Justice. A partnership has been formed with faculty at this school to continue to provide presentations to the young adult community in the hopes of fostering communication and knowledge with these students. There are two future presentations to be scheduled for this semester.</p>
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Improve processes for accountability

Recommendation	Accomplishment
<p>1. Improve the process to address citizen complaints, use of force tracking, and police misconduct.</p> <p>a. Allow complainant to review officers' comments and submit additional information to the Professional Standards Bureau once the investigation has begun.</p> <p>b. Provide a process where complainants have the same level of representation during the complaint process as officers.</p> <p>c. Improve the process for notifying complainant of the status of their complaints including notifying complainants whenever the assigned investigator at PSB has changed.</p>	<p>An investigation is a fact finding process where complainants, witnesses and involved officers are given an opportunity to provide information to the investigator, both in written and oral form.</p> <p>The interviews that are completed are recorded for accuracy and the completion of the investigative summary. Allowing the complainant to review and rebut the statements from the officers would be an improper investigative process.</p> <p>The complainant is allowed to re-contact the investigator and provide additional information should the complainant desire to provide additional information. Since this is an internal investigation, the process and policies that govern this process are influenced by the Memorandum of Understanding. A change of this nature would have to be negotiated and agreed to by the union that represents the employees. This issue was discussed with the union during negotiations for the 2012-2014 contract. Union leadership would not agree to such a stipulation in the internal investigative process.</p> <p>Officers are afforded the opportunity to be represented by their respective union during an internal investigative process. The representative is another officer the union has trained on the internal investigative process. Any complainant has the option to obtain legal representation, which is currently allowed in the initial process.</p> <p>The Professional Standards Bureau recently completed an audit conducted by an outside vendor, The Matrix Group, that evaluated the entire bureau. One recommendation was</p>

<p>d. Establish ongoing multi-lingual/cultural campaign to explain the complaint and commendation process so the public will understand the process better and use it.</p>	<p>classified as, "Start a new procedure to send an update letter to the reporting party in misconduct investigations every three months apprising them of the status of the investigation and an estimated completion date". Additional information can be included, such as a change in the investigator. It is important to note that two investigators are assigned to most PSB cases. Should the primary investigator leave the bureau, the secondary investigator assumes the lead role. PSB has already begun to change their policy to reflect this recommendation.</p> <p>The department has initiated dialogue with the Hispanic community to set up a hotline through activist contacts where Spanish speaking citizens can voice their concerns. A representative from the department will meet regularly with this contact to foster open dialogue with the community through the Spanish speaking media. The direct line to PSB will also be made available through these same contacts.</p>
<p>2. Conduct a pilot program to determine the effectiveness of installing dash cams with audio and video capability in patrol cars.</p>	<p>A 90 day pilot program was completed in the Cactus Park and South Mountain Precinct in 2011 using a body camera. The Taser-cam was selected based on the research of available technology, as well as a cost comparison. Based on the results of that pilot program, a Department of Justice Grant was applied for and received that will fund the purchase of up to 50 cameras for use in the Maryvale Precinct. This grant will assist in the development of a camera program for the department. The use of the body camera has been found to be more cost effective than a dash camera.</p> <p>The Department partnered with the ASU Center for Violence Prevention and Community Safety and submitted a Smart Policing Initiative grant to the Bureau of Justice Assistance requesting \$500,000</p>

<p>3. Require UA testing after every officer involved shooting.</p> <p>4. Evaluate public and business owner's involvement in reviewing allegations of police misconduct.</p>	<p>to purchase 50 on-officer camera systems for deployment in the Maryvale Precinct. The application stated that we would use the cameras to address two specific problem areas: Domestic violence and officer accountability:</p> <p>The benefit of this type of technology is that it can prevent and deter dangerous behaviors for both parties involved resulting in a reduction in frivolous / fictitious complaints, reduce agency liability, and provide pertinent case information from the videotaping of domestic violence.</p> <p>As a result, suspect and victim interviews can later be entered into evidence. These on-officer cameras resolve disputes and build trust with the community preserving a record of critical events. The Phoenix Police Department was awarded the BJA Grant in late 2011 and the project is currently in the Request for Proposal planning phase for later implementation. Maryvale Precinct Commander Mike Kurtenbach is serving as the project manager for the Phoenix Police Department.</p> <p>The department already has a "for cause" drug testing policy in place. This suggestion was discussed during the recent contract negotiations. This recommendation would have to be agreed to by the Police unions and Police management to be put into the labor agreement. The officers union did not support changes to the current policy to allow for testing after any critical incident.</p> <p>The department already has numerous volunteers that sit on every board that has a need for citizen membership.</p> <p>These boards include the Disciplinary Review Board and the Use of Force Board. These citizens have full voting membership and make a</p>
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<p>5. Work with members of the Defense Bar Focus Group to create an Ombudsman-type position for scheduling interviews of police officers.</p>	<p>recommendation to the chief on the validity of the investigation and any propose discipline.</p> <p>This issue was discussed during the recent contract negotiations with the officer's union. The union rejected any outside influence during an internal investigation.</p> <p>The Police Chief met with a Defense Bar group on July 12, 2012 to discuss issues of concern.</p>
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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Roxanne K. Song Ong
Chief Presiding Judge

Daniel V. Garcia
Chief Of Police

SUBJECT: VIDEO INITIAL APPEARANCE COURT

This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee with an update regarding the Video Initial Appearance pilot program implemented at the Central Booking facility and the Municipal Court.

THE ISSUE

On August 9, 2012 the Phoenix Police Department (PPD) and the Municipal Court implemented the Video Initial Appearance Court at Central Booking located in the Southern Command Station at 3443 S. Central Ave. Video Initial Appearance allows post-adjudicated arrestees to appear before a City of Phoenix judge immediately via video link and potentially avoid being booked into the Maricopa County Sheriff's Office (MCSO) jail.

OTHER INFORMATION

Video Initial Appearance Court

Currently every arrestee processed at the Central Booking facility is also booked into the MCSO jail at a cost to the City of Phoenix of \$236.78. Many of those arrestees, particularly those with post-adjudicated cases, are released at their initial appearance at jail court. However, the City is required to pay the costs to process all misdemeanor arrestees.

From August 9 through November 13, 2012, the Video Initial Appearance Court has conducted 149 video hearings. Of these, 40 hearings resulted in the arrestee being remanded to the jail and 109 hearings resulted in the arrestee being released from the Central Booking location. This is a savings of \$25,809.02 to the city thus far.

Next Steps

Given the pilot project is low risk and provides the opportunity to assess additional possible efficiencies, Budget and Research, PPD and Municipal Court staff recommend the Video Initial Appearance project be evaluated for at least one year before it is considered to be expanded to other targeted offenders. That would provide staff from

Budget and Research, PPD and Municipal Court with time to fully evaluate the impact of the program and to perform the proper cost-benefit analysis on the program's expansion. Any expansion of the program would be recommended to the Public Safety, Veterans, Transparency and Ethics Subcommittee for review.

RECOMMENDATION

This report provides the Public Safety, Veterans, Transparency and Ethics Subcommittee information on video arraignment.

CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Roxanne K. Song Ong,
Chief Presiding Judge

Aarón J. Carreón-Aínsa,
City Prosecutor

Gary Kula, Executive Director Public
Defenders Office

SUBJECT: UPDATE ON CITY PARTICIPATION IN REGIONAL HOMELESS COURT

This report provides information to the Public Safety, Veterans, Transparency and Ethics Subcommittee on Homeless Court.

THE ISSUE

In 2011, the estimated number of sheltered and unsheltered homeless persons in Maricopa County was 7,412. Many homeless persons have unresolved court obligations that interfere with full-time employment and housing. Homeless persons often fail to address these obligations for various reasons directly related to their homeless status. This leaves the courts with maintaining unresolved court files and warrants along with revolving jail costs.

Background

In 2006, the Phoenix, Tempe and Glendale Municipal Courts jointly established the Maricopa County Regional Homeless Court (MCRHC). The Phoenix Municipal Court, the City Public Defender and the City Prosecutor have provided the staffing support for the operation of MCRHC. Since its inception, over 355 defendants have cleared their outstanding court obligations through MCRHC by combining punishment with treatment and services in rigorous supervised rehabilitation programs which typically exceed the sentencing requirements of similarly convicted defendants adjudicated in the normal court process. In 2011, defendants completed over 31,911 hours of community service. In 2012, defendants have to date completed 24,341 community service hours. The success of MCRHC was recognized internationally at the 2011 Annual Meeting of the American Bar Association in Toronto, Canada. Its success has also fostered the passage this year of SB1152 (ARS 22-601) which authorizes the establishment of county-wide homeless courts statewide under the supervisory authority of the Superior Court Presiding Judge of each county.

OTHER INFORMATION

Expansion: This August, Maricopa County Superior Court Presiding Judge Norman Davis issued Administrative Order No. 2012-129, acting under the authority of the new state legislation, allowing participation in MCRHC by all limited jurisdiction courts within Maricopa County, expanding the number of courts from three to forty-eight, and modeling the expansion after the existing Phoenix, Tempe and Glendale Regional Homeless Court. Phoenix Municipal Court Chief Presiding Judge Roxanne Song Ong has appointed Municipal Court Judge Kevin Kane as the City's representative on the new MCRHC six-judge governing council. With the expansion of MCRHC, the County is providing funding for a full-time MCRHC Coordinator who has been hired and who will assume the staffing duties that have up until now been provided by Phoenix Municipal Court. The County is also in the process of building a new and more permanent court facility at the Central Arizona Shelter Services (CASS) campus where the MCRHC has been held since its inception.

Purpose: The MCRHC brings the homeless population and the regional limited jurisdiction courts together into one accessible location to resolve lingering post-adjudicated and some pre-adjudicated matters that would often otherwise remain unresolved. Courts are thus able to quash warrants and close stale files while defendants are able to satisfy obligations which inhibit employment and block the reinstatement of driving privileges which commonly contribute to chronic homelessness.

How it works:

Intake: Case workers advise clients receiving services from approved and trained transitional homeless program providers (currently 17+ participating providers) that the MCRHC is a possible means to address warrants and other unresolved court matters. The case worker then forwards an application to MCRHC staff. The staff checks the defendant's criminal history. Only "non-victim" misdemeanor offenses, excluding DUI/drug cases where a defendant has no outstanding felony warrants, qualify for MCRHC consideration.

Approval: The court staff submits the case(s) for approval by applicable prosecuting agencies after the Defendant has complied with the provider's program requirements of sobriety, housing, treatment services, counseling, working towards gaining employment and performing the required community service hours. If approved, the court staff schedules the case(s) for the MCRHC docket.

Court Appearance: The Defendant appears with a case worker at a MCRHC session, currently held at 1:30 on the third Tuesday of each month. A Judge, appointed *pro tempore* by the participating jurisdictions, presides over the docket. After verifying program compliance and the recommendations of the prosecution and defense, the judge enters appropriate orders quashing warrants and crediting financial obligations in order to close the files.

Additional information can be found on the MCRHC website at <http://phoenix.gov/COURT/homelss.html>.

RECOMMENDATION

This report is for information and discussion only.

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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: E-TRAFFIC UPDATE

This purpose of this report is to provide a summary update to the Public Safety, Veterans, Transparency and Ethics Subcommittee regarding the e-Traffic project.

THE ISSUE

The purpose of the e-Traffic Project is to provide an electronic and efficient means to issue electronic citations to violators and improve all processes associated with citation issuance and filing, court appearances, tracking, data input, data integrity, and data sharing across agencies. This will be accomplished by eliminating handwriting errors, citation errors, filing delays, court date errors, and will decrease contact time with violators, which will improve officer safety.

OTHER INFORMATION

During a comprehensive business analysis within the Police Department's Traffic Bureau, opportunities were identified to improve existing business processes. The current process for conducting DUI Investigations was just one example illustrating a systematic need to increase the scope of the project to include a process that would incorporate all traffic-related forms into one system.

The Phoenix Police Department has selected the Traffic and Criminal Software (TraCS) software as the solution to issue electronic citations. TraCS is a suite of tools that provides officers with the functionality needed to record and retrieve traffic incident information. The application can be used as is or it can be customized to fit the Police Department's processes and business flows to conform to the way the Police Department conducts business.

E-Traffic will include all forms related to traffic investigations. The TraCS application has adopted a single-data-entry design. Once data is captured on any form, the system will automatically populate all other forms required to complete the investigation. The forms and data captured will be electronically available for use to all Police Department units and officers, Municipal Court, and Prosecutor's Office.

Integration of the TraCS application will eliminate the manual data entry process and repetitive entry of data by officers on multiple forms, which is highly inefficient and

susceptible to data errors. Since the TraCS application submits data electronically and in real time, the data can be immediately consumed by the Prosecutor's Office for case preparation. In turn, this enhancement will eliminate the need for manual courier delivery of reports as well as the need to outsource the data entry of ATTCS to an out-of-state vendor, thereby eliminating a four to eight-day delay in data sharing.

The e-Traffic application will implement industry standard technologies, design, and architecture to easily integrate with the Department's new RMS Project. Additionally, the e-Traffic Project is compliant with the City-Wide Strategic Plan, which includes as goals for the Phoenix Police Department to: Implement a new process that enables citations to be received and managed electronically (target date for completion June 2013), and develop an automated communication process to manage e-Citation data (target date for completion June 2013).

The project had been awarded as a Recovery Act JAG Grant in the amount of \$600,000. The deadline to spend the grant funding is February, 2013.

The project team consists of members from the Police Department, Prosecutors Office, Law Department and City Court. The end user group, who selected TraCS as the traffic software solution, consists of mostly Police Officers who frequently investigate traffic-related incidents and conduct traffic enforcement as a primary job responsibility.

There are a variety of advantages to using the TraCS software solution:

- TraCS is provided to the Police Department through an ISA/IGA with the Arizona Department of Transportation (ADOT) at no cost.
- Officers are currently using a version of TraCS to complete Collision reports on desk-top computers at precincts.
- TraCS can deliver data to desired users electronically
- TraCS employs technical features required for RMS
- TraCS forms are similar in appearance to hardcopy forms, minimizing the learning curve and making it user friendly.

Since the TraCS operating software is provided at no cost, the original scope of the project was expanded to include the entire department instead of just the Traffic Bureau motorcycle officers as was originally intended.

The Project Team has identified approximately 50 traffic-related reports and/or forms to be included in this project and is currently developing a prototype build for officers to test. Users will test the functionality of the TraCS application under real-life scenarios out in the field.

The Project Team will utilize a phased deployment strategy for the entire Police Department once all prototype testing and field testing is completed. Deployment completion is scheduled to take approximately three months.

The e-Traffic Project Team is hoping to share the technology with all city departments who issue citations in the future.

PROJECT UPDATE

Beginning the week of December 3, 2012, installation of hardware to include printer brackets, wiring for printers, and power supply began on the Police Department's fleet of over 800 marked vehicles/motorcycles. Hardware installation of all marked Police Department vehicles identified for this project will be completed in February, 2013.

Technical Project Team members are continuing to work with a software developer to customize report forms required for implementation of Phase One. This phase will include the implementation of a new TraCS crash report, new Quick Scene diagramming enhancements, and the addition of the new e-ATTC component.

Additionally, the team is continuing to work with the software developer to ensure the appropriate data feeds are in place to support the full complement of data-sharing capabilities inherent to the project when Phase One goes live in February, 2013.

RECOMMENDATION

This report is for information and discussion.

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CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief Of Police

SUBJECT: SPANISH SPEAKING COPLOGIC PROGRAM

This report is to provide information to the Public Safety, Veterans, Transparency, and Ethics Subcommittee about the Spanish Speaking Coplogic program.

THE ISSUE

At the urging of the Public Safety, Veterans, Transparency, and Ethics Subcommittee, the Phoenix Police Department (PPD) has expanded the online reporting “Coplogic” system, which currently is only in English, include a Spanish speaking Coplogic program. The Coplogic online reporting tool allows citizens to file a low priority (priority 3) non violent crime online. Coplogic gives the citizen the option to forgo standing by for an officer and allows them to report the incident at their convenience 24 hours a day, 7 days a week. A citizen waiving an officer response allows officers to be readily available for urgent higher priority calls.

OTHER INFORMATION

Spanish Speaking Coplogic

Currently we are processing online reports through our English version of Coplogic. From January 2012 through December 2012 we have processed 9,615 online reports. This is estimated time and cost savings equivalent to \$391,800 to the city. However we are still responding to these same service calls for our Spanish speaking citizens. The Spanish Speaking Coplogic will allow citizens who speak Spanish to access online reporting. The citizen will be able to complete the report in Spanish and our software will convert it to English for the reviewer. The reviewing officer will translate the narrative portion upon acceptance of the report.

On average it takes an estimated 1.5 hours for an officer to respond to these calls and complete a police report while a reviewing officer in Coplogic can review fifteen reports in 1.5 hours.

Next Steps

Given the success of the English version, Spanish Speaking Coplogic will continue to move the City of Phoenix forward in providing our citizens the most cost effective and efficient services. Since its initial inception we have added Harassing or Nuisance

Phone Calls and a system for Pawn Shop Entries. As we move forward we will continue to evaluate if additional crimes can be serviced through online reporting.

RECOMMENDATION

This report is for information and discussion.

CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: ANIMAL CRUELTY TASKFORCE UPDATE

The purpose of this report is to provide an update to the Public Safety, Veterans, Transparency, and Ethics Subcommittee regarding the Animal Cruelty Taskforce.

ISSUE

The Animal Cruelty Taskforce initially met July 12, 2012 with subsequent meetings on the first Thursday of each month. The Taskforce was divided into three subgroups to address three strategies associated to the purpose of the Taskforce, which are a public awareness campaign, create legislative change through introduction of new laws, and enhance Phoenix Police responses to animal cruelty investigations through training, management, and equipment. The Taskforce subgroups meet independently focusing on the scope of their assignment. Since the last update in September 2012, the Taskforce has met on three occasions.

Taskforce Members

Co-Chair Councilwoman Thelda Williams
Co-Chair Councilman Michael Nowakowski
State Representative Kate Brophy McGee
Andrea Katsenes, Cox Communications
Chris West, Field Supervisor Arizona Humane Society
Diane Simonian, Community Member
Kari Nienstedt, National Representative Humane Society
Shelly MacDonald, Community Member
Joey Ogburn, Project Angel Eyes
John Tuttelman, City of Phoenix Deputy City Prosecutor
Tim Hampton, Phoenix Police Commander

RECENT HISTORY OF ANIMAL CRUELTY TASKFORCE

Taskforce Highlights from October through December 2012

The Phoenix Animal Cruelty Taskforce is on task to complete several important functions for the taskforce during the last three months. First, a thirty- second educational spot featuring Councilmember Williams and Councilmember Nowakowski

was completed and will begin airing across the Cox Channel Networks in early January 2013. The City of Phoenix continues to update Phoenix residents of the Animal Cruelty Taskforce through the City of Phoenix Facebook page and Twitter accounts.

On November 21, 2012, Councilwoman Williams conducted a 20 minute segment “On the Issues” with Valerie Newman from the Arizona Humane Society, State Representative Kate Brophy-McGee, and Phoenix Police Commander Tim Hampton. Topics discussed were partnerships with the Arizona Humane Society, legislative changes and clarification to animal cruelty laws, and Phoenix Police initiatives toward improved enforcement.

The Phoenix Police Department in collaboration with the Arizona Humane Society has scheduled training for select detectives assigned to animal cruelty investigations. Further, Officers assigned to precincts are being identified to act as liaisons between precincts and the detective unit assigned to animal cruelty investigations. Precinct officers will be provided ‘animal kits’ with collars, leashes, water bowls, and other items to better enable them to complete their function when dealing with animal cruelty cases. The kits are provided through donations received by the Phoenix Animal Cruelty Taskforce.

On December 1, 2012, Taskforce member Diana Simonian organized a BBQ benefiting the Phoenix Animal Cruelty Taskforce. More than 100 guests attended the event including Mayor Stanton and Councilmembers Williams and Nowakowski. A total of \$3400 in donations was collected to support the Phoenix Animal Cruelty Taskforce. Another event is being planned for March 2013.

On December 6, 2012, Phoenix Mayor Stanton and Councilwoman Williams awarded three children first through third places in the Animal Cruelty Poster Contest. The event was conducted at Phoenix City Hall and broadcasted by local media.

On December 14, 2012, Taskforce members met at the State Capital with Representative Kate Brophy-McGee to finalize a rough draft for changes in current law on animal cruelty. The Bill concentrates on domestic pets and clarifies specific language in the law. It is believed the Bill will be ready for introduction to the State House of Representatives in January 2013.

RECOMMENDATION

This report is for information and discussion.

CITY COUNCIL REPORT

TO: Ed Zuercher
Assistant City Manager

FROM: Daniel V. Garcia
Chief of Police

SUBJECT: MARYVALE MERITS PROGRAM

This report provides the Public Safety, Veterans, Transparency, and Ethics Subcommittee with an overview of the Police Department’s Maryvale Merits program.

THE ISSUE

The Phoenix Police Department fully embraces a spirit of service, recognizing that effective community engagement strategies serve to solidify the bond that we share with the community that we proudly serve. We have readily adopted the recommendations brought forth by the City Manager’s Community Engagement and Outreach Task Force and we constantly strive to identify new public – private partnerships while strengthening existing relationships. To that end, a longstanding partnership between the Police Department and the Maryvale Revitalization Corporation (MRC) led to the creation of an innovative youth outreach program known as Maryvale Merits in January 2012. Maryvale Merits aims to promote positive relations between the Police and the youth of the Maryvale Precinct. This program would not be possible without the unwavering commitment of a number of dedicated partners, all of whom understand that positive interactions between police officers and youth both support and contribute to a vibrant, thriving community.

OTHER INFORMATION

The nature of the law enforcement profession is such that police officers are not routinely afforded the opportunity to engage in positive interactions with those they serve. Whether someone is victimized or is the subject of some criminal or traffic enforcement action, these police – community interactions don’t inherently build rapport, especially not with impressionable youth in our community. Maryvale Merits serves to change this paradigm, however, by giving officers a mechanism to recognize and reinforce good behavior that they either personally observe or are otherwise made aware of.

When Patrol Officers, Community Action Officers, and School Resource Officers that serve the Maryvale community observe youth engaged in good and positive behavior, these officers are encouraged to take the time to contact the young person and acknowledge the observed behavior. Examples can be as simple as crossing the street at a crosswalk, holding open the door for someone entering or exiting a building, or turning in found property. When officers witness the positive behavior, they present the young person with a Maryvale Merits card that contains the officer’s name and contact

information. As a result of the tremendous support provided by our local business community, recipients also receive a coupon for free or greatly discounted items, to include movie tickets, bowling outings, food and drink.

Maryvale Merits reinforces the positive behavior that youth engage in, it helps to change the perception of law enforcement, and it helps officers to connect with youth that they might not otherwise engage. This program is consistent with the Department's robust community based policing philosophy and has yielded many positive results since its inception.

Maryvale Merits is also due to the work of MRC and the tireless efforts of Mr. Dwight Amery, President of the MRC, who administers the program. The MRC is a 501(c) 3, non-profit, charitable organization that was founded by community leaders in January 2005 with an original focus on the physical revitalization of the community. In 2008 that scope was expanded to include social programming to increase and develop the social capital of the community. Maryvale Merits is one of the myriad programs that the MRC administers that seeks to do just that, by effectively bringing law enforcement, the business community, and youth together for the greater good. Mr. Amery's willingness to garner support from the Maryvale business community has allowed our officers to provide tangible rewards to youth along with the Maryvale Merits card.

To succeed in its current form elsewhere in the city, an organization such as the MRC must be willing to partner with the police department to bring such a program to fruition, while accepting the programmatic responsibilities associated with its administration. The degree of commitment that MRC provides is a template for successful implementation elsewhere in the city.

RECOMMENDATION

This report is for information and discussion.