



City of Phoenix

To: Marchelle Franklin, Director
Community Affairs Division

Date: October 5, 2017

From: Tom Van Dorn, Commander *TD*
Community Relations & Public Affairs Bureaus

Subject: **COMMUNITY OUTREACH FOR CRB JANUARY – JUNE 2017**

The following is a description of community engagement/outreach efforts by the Community Relations Bureau for January 1-June 30, 2017.

Body Worn Cameras Detail

The Body Worn Camera Unit (BWCU), created in March 2015, manages the existing 300 camera deployment by identifying, preparing, and making video footage available upon legal and public request. From January 1-June 30, 2017, the BWCU processed 4,276 videos for the City and County Prosecutor's Offices, Legal Unit, and Public Records. The Phoenix Police Department continues to evaluate the technology and expand the Body Worn Camera program through assistance from the Bureau of Justice Assistance Smart Policing Initiative. Expansion of the program will continue with additional funding through the Edward Byrne Memorial Justice Assistance and Gila River Indian Community Grants.

Community Engagement Team

The City formed a Community Engagement and Outreach Task Force (CEOTF) after a March 2010 incident involving a Phoenix police officer and a former councilman. The incident brought to the surface feelings and perceptions about the Phoenix Police Department and its interactions with members of the community.

The CEOTF met April to November 2010 to develop a plan to implement short-term, intermediate and long-term strategies and programs to address officer training, communication, community policing and public outreach. The CEOTF created a report and presented recommendations to the Phoenix City Council on January 11, 2011. The recommendations called for the establishment of a Community Engagement and Outreach Implementation Team, which was approved by the Phoenix City Council, to assure the Task Force recommendations were implemented.

Though the CEOTF has been sunset, their previous recommendations and implementation strategies have continued to be a major proactive emphasis within the Community Relations Bureau. Under the Community Engagement Team (CET), the CEOTF efforts of 2016 resulted in the following events and projects:

- In-Service Police Officer Training/Police Recruit Training
- Refugee-New Arrival Training
- The Phoenix Police Department's Citizen Police Academy (CPA)
- Police Academy Experience

- Family Experience
- Meetings With Internal and External Organizations
- Behind the Badge/Cop for a Day Events

Citizen's Offering Police Support (COPS) Program

For any police department to be successful they must have the support of the community. One way this is accomplished is through traditional community relations programs, where officers interact with citizens at various events. The Citizen's Offering Police Support (COPS) Program is a volunteer organization dedicated to helping the Phoenix Police Department and the community. Currently, the Phoenix Police Department has nearly 213 civilian volunteers working in a variety of units within the Department. From January 1-June 30, 2017, COPS volunteers contributed approximately 10,803 hours of service to our Police Department, a value of hours estimated at over \$248,468.00.

Community Events

Members of the Community Engagement Team (CET) routinely collaborate and engage with members of the public in community related events. These events include speaking engagements and educational presentations on the role of the Phoenix Police Department in their community. These community events contain public forums that allow for critical dialogue that may involve current issues in the law enforcement profession.

Additionally, there are many opportunities for Phoenix Police personnel to sponsor information booths and tables in an effort to communicate with a variety of attendees. The goals are to communicate with external partners, be available to answer questions and exchange critical information to assist with our joint relationships.

From January 1-June 30, 2017, CET attended approximately 95 various community events, ranging from career days, community presentations and town hall forums. Attending these meetings provided opportunities to engage both the youth and adult populations in Phoenix.

As a result, CET has built positive relationships with the following organizations: Checkered Flag, Weed and Seed, Arizona State University, North High School, South Mountain Community College, Greater Phoenix Urban League, Zoe Foundation, Friendly House, Dia de los Ninos, Families of Murdered Children, Catholic Charities, African Methodist Episcopal Church, La Familia Neighborhood Association, Mexican Consulate's Office, Ecuadorian Consulates Office, Chicanos Por La Causa, Franklin Fire & Police High School and the City of Phoenix Parks and Recreation Department.

In-Service Police Officer Trainings/Police Recruit Trainings:

CET officers provide training to other sworn Phoenix Police Officers on topics such as Inter-personal Communication, Blue Courage and Implicit Bias Curriculums. The classes are designed to encourage a better understanding and awareness of professional police officer expectations. From January 1-June 30, 2017, CET conducted approximately seven in-service training sessions.

Additionally, CET provided four, 8-hour training sessions on cultural diversity and cultural awareness at the Arizona Law Enforcement Academy. These sessions were taught to new police recruits and are integrated into the 20 week AZPOST basic training curriculum.

Refugee - New Arrival Trainings

CET Officers teach new refugee arrivals in cooperation with JoAnn Morales and Catholic Charities. The classes are designed to offer new refugee arrivals with an understanding of police interaction with citizens and some issues that may present themselves due to language and cultural barriers. From January 1-June 30, 2017, CET conducted approximately 12 training sessions for the refugee community.

The Phoenix Police Department's Citizen Police Academy (CPA)

The Phoenix Police Department's Citizen Police Academy (CPA) began in April 1986 with the goal of providing business and community leaders an inside look at the law enforcement profession. This concept still stands today after graduating more than 80 Citizen Police Academy classes. Hundreds of citizens learned "what we do, and why we do it." These CPA sessions are carried out in a six-week time frame. Applicants must be 21 years of age or older, live and/or work in the City of Phoenix, must pass a required background check, commit to all dates of each academy session, and must be referred by a former CPA participant or member of the Phoenix Police Department.

A variety of topics are offered during each CPA to include: de-escalation techniques, lethal and non-lethal encounters, drug enforcement and gangs, firearms and decision-making, tactical training, internet crimes, police ethics and professional standards, 9-1-1, crime lab, air support and K9 unit, an overview of investigations surrounding homicides, document crimes, robberies, crimes against children and demonstrations/equipment displays by the Department's Special Assignments Unit. From January 1-June 30, 2017, approximately 60 community members graduated from two CPA classes.

Graduates of each CPA are offered opportunities to continue their behind-the-scenes law enforcement education by joining the Phoenix Citizen Police Academy Alumni Association (PCPAAA). Throughout the year, the PCPAAA hosts continuing education events that are exclusive to dues-paying members of the Association. In 2017, a continuous education class was conducted and was attended by approximately 52 CPA alumni members of the community.

Police Academy Experience

The Police Academy Experience is a four hour program designed to provide members of the community with a unique perspective into the daily responsibilities of a City of Phoenix police officer. The Experience is facilitated through the Advanced Training and Firearms Units of the Phoenix Police Department.

During the experience, community members are exposed to the training techniques and mechanisms that our officers must employ in order to carry out their official duties. Participants engage the Department's training personnel and gain access to the Department's Tactical Village, where they participate in simulated mock scenario based training exercises that familiarizes them with the daily activities of our officers.

Participants have the opportunity to discuss de-escalation techniques, "use of force" dynamics and the use of force policies that Phoenix Police officers must adhere to. The participants are also

introduced to the Decision Making Range 3000 Firearms Training Simulator (FATS). Participants then receive familiarization and a demonstration of the Taser which is a non-lethal use of force tool that Phoenix Police officers have available to them as they carry out their duties and responsibilities.

From January 1-June 30, 2017, CET conducted two events with two organizations/groups: the Phoenix City Chamber of Commerce and millennial generation community members. CET is planning for future events for millennial citizens, business groups, AZ Women's Forum and a youth leadership group (T.I.L.T).

Family Experience

This Family Experience was created to provide our officers and their spouses with practical and useful information regarding employee wellness that will assist them and their families throughout their law enforcement career.

The intent of this Experience is to offer employees the chance to show their selected loved ones insight and a basic introduction to the services that are afforded to sworn employees of the Department. The hands-on training activities and experiences provided loved ones with a perspective on the training requirements that sworn officers are subjected to. From January 1-June 30, 2017, CET conducted two Family Experience Academies, attended by approximately 50 police family members.

Meetings with Internal and External Organizations

The CET routinely meet and exchange dialogue with our internal and external partners. It is imperative that we are in communication with outside organizations to ensure we are available to them in the event their groups are in need of current information on a particular matter of interest. As a result, these meetings allow an opportunity to continue proactive dialogue or offer collaborative input on solutions that affect those we serve. These interactions also allow for planning future community events to engage the Phoenix Police Department and the community.

From January 1-June 30, 2017, CET conducted approximately 25 meetings which included members from the following organizations: American Civil Liberties Union, 100 Black Men of Arizona, La Puente, AZ. Black Lives Matter, Catholic Charities, Mexican Consulate, Human Relations Commission, Paint Phoenix Purple, Arizona Diamondbacks Baseball Club, Somali United Council, International Rescue Committee, Refugee Focus, Phoenix City Council members and the YWCA. Other events include Los Altos Ranch Market Back to School Event, Career Day Presentations at eight schools throughout the city and in Mesa, and Star Spangled Celebration honoring fallen Police Officers, Firefighters, and Veterans.

Behind the Badge/Cop for a Day

Members of the CET facilitate educational opportunities for members of the community. These pre-scheduled, one day events are for community members to have a more personal awareness and understanding of Phoenix Police operations. The Behind the Badge event allows for an introduction to the Phoenix Police Department Firearms Range, Communications Bureau and the Crime Lab. The event ends with the community member having a precinct ride-along with a patrol officer. From January 1-June 30, 2017, CET hosted 12 "Behind the Badge" events.

Members of the CET also facilitated the "Cop for a Day" events. This is also a pre-scheduled event for citizen members of the community to get more personal awareness of Phoenix Police operations and services. The event ends with up to two citizens having the chance to meet with an Executive staff member and ride in the police helicopter. From January 1-June 30, 2017, CET hosted four "Cop for a Day" events.

Explorer Program

The Explorer Program is for career-oriented young adults, ages 14 through 21. The members are referred to as "Explorers", and while the program is part of the Boy Scouts of America (BSA), the Explorer program is distinctively different from scouting.

The Explorer Program is a co-educational, young-adult program developed and supervised by local community organizations, businesses and individuals providing an opportunity for young adults to explore a particular career field.

There are currently 59 Phoenix Police Explorers within Post 2906 that are actively involved in the community. From January 1-June 30, 2017, these motivated young men and women contributed over 2,829 volunteer hours of service to the community and they completed 2,747 hours of training. They also attended and/or participated in over 163 community events. In the near future, the Phoenix Police Explorers will be ending their association with BSA and will undergo a name change to Phoenix Police Cadets.

Community Response Squads

The Community Response Squad's (CRS) primary responsibility is to maintain an ongoing, working relationship with all of our diverse communities. There are currently two CRS squads who also oversee the Police Chief's 12 Advisory Boards and the boards' quarterly meetings. The Advisory Board meetings provide a forum to exchange information between the Phoenix Police Department and community members through active listening of community concerns and having open discussions to create solutions to problems. The squads actively engage community members, community activists groups and attend events that build trust and positive relationships between the Phoenix Police Department and the community we serve. The squads also monitor protests, demonstrations, rallies and marches within the City of Phoenix ensuring a safe environment and allowing community members to exercise their right to free speech and peaceful assembly.

From January 1-June 30, 2017, the Community Response Squads monitored approximately 205 protests/rally events in the City of Phoenix, conducted 818 community meetings and hosted and attended 14 Advisory Board meetings with the following Police Chief's Advisory Boards: African American, Asian, Arab, Cross-Disability, Faith Based, Hispanic, Jewish, LGBTQ, Muslim, Native American, Refugee and Sikh.

Crisis Intervention Squads and Training

The Department's Crisis Intervention Teams (CIT), which was formed in June 2015, went fully operational in August 2015, and is currently comprised of two squads. The squads were implemented to assist with the service of court ordered mental health detentions.

The Phoenix Police Department serves approximately 4,000 court ordered mental health pick-up detention orders each year; the CIT squads assist in lessening the demand for first responders in patrol. CIT squads are highly trained and follow a national model on how to safely respond and effectively communicate with people who suffer from mental illness or are in crisis situations.

CIT members also receive a significant amount of advanced training that involves negotiation skills, crisis intervention, advanced crisis intervention, intelligence officer training, building searches, as well as other advanced tactics. Additionally, each member of the Crisis Intervention Squad is equipped with a body worn camera, which assists in enhancing trust and transparency with the community. CIT continues to collaborate with private/public partners in the mental health community to ensure citizens with mental health concerns are provided the best possible initial care and follow up.

Additionally, the CIT squads provide briefings to the patrol division throughout the city, ensuring officers understand the importance of mental health, as well as the assistance CIT can provide to patrol on these types of calls for service.

The CIT squads continue to provide presentations and build partnerships with community groups who share a common goal of assisting those with mental illness. From January 1-June 30, 2017, several presentations were provided at three Phoenix Crime Free Multi-Housing meetings, as stable housing is critically important for those with mental illness. The CIT squads provided three, 40-hour Crisis Intervention Training classes to 88 officers from 14 different police agencies, as well as one Advanced Crisis Intervention Training class to 30 officers, educating them on effective ways to address subjects with mental health concerns. These additional training sessions and partnerships provide CIT an opportunity to serve the community in the safest and most effective manner possible.

From January 1-June 30, 2017, the Crisis Intervention Team served 614 mental health detention orders, providing individuals with the necessary resources to assist them during their time of crisis. In addition, CIT responded to approximately 1,480 calls for service.

CIT continue to have dialogue with numerous public/private partners, which include:

- Urgent Psychiatric Care (UPC)
- Autism Society of Greater Phoenix
- Department of Economic Security (DES)
- Emergency Mobile Pediatric and Adolescent Crisis Team (EMPACT)
- Psychiatric Recovery Center West (Recovery Innovations)
- Mercy Maricopa Integrated Care
- City/County Prosecutor's Office
- Partners in Recovery
- Crisis Community Collaborative
- David's Hope
- Phoenix Police Department's Mental Health Executive Advisory Board
- Terros
- National Council for Behavioral Health
- CIT International
- Tempe, Mesa, Glendale, Chandler, Apache Junction, Peoria, Salt River, Gila River, Avondale, Grand Canyon University and Arizona State University Police Departments

- Maricopa County Sheriff's Office
- Governor's Chief of Staff
- Maricopa County Regional Behavioral Health Authority Crisis Coordination Committee
- Chicanos Por la Causa
- Community Bridges
- Phoenix Fire Department
- Crisis Response Network
- United Methodist Outreach Ministries (UMOM)
- National Alliance on Mental Illness (NAMI)
- Arizona Health Care Cost Containment System (AHCCCS)
- Housing and Urban Development (HUD)
- Connections AZ
- Continuum of Care
- Arizona Coalition to End Homelessness
- National Coalition for Homeless Veterans

CIT Trained Patrol & Downtown Operations officers

- In addition to the two CIT squads assigned to the Community Relations Bureau, the Phoenix Police Department has a total of 519 officers that are CIT trained. Of that 519, 281 officers are currently assigned to the various patrol precincts and our Downtown Operations Unit.

New Officer graduates - Post Academy

- While new officers are not CIT trained as they do not yet meet the requirements of the national model, Police Chief Jeri L. Williams added an additional 40 hours of mental health and crisis awareness training on top of their basic training to new Academy graduates, prior to them being assigned to the field training officer program. Since April 2017, the Department has 126 total officers that have received the additional training.

Bias Crimes

The Phoenix Police Bias Crimes Detail was formed in 1998 and is the only dedicated bias crime investigations detail in the State of Arizona. This detail investigates crimes having a bias nexus. A bias crime is any crime that occurs, in whole or in part, as a result of a prejudice or bias toward an individual or group based on race, religion, ethnicity, gender identity, sexual orientation, or disability.

The effectiveness of the Bias Crimes Detail is dependent upon the trust and relationships built with the communities we serve. Due to the personal and targeted nature of these crimes, citizens are often reluctant to come forward. With this in mind, the Department's focus is to increase the reporting of bias crimes. From January 1-June 30, 2017, the Bias Crimes Detail investigated approximately 245 incidents resulting in over 16 arrests, coupled with approximately 19 submittals. Bias Crimes was also responsible for reporting 96 bias incidents to the FBI, complying with the Hate Crime Statistics Act.

Also, during this time period, the Bias Crime Detail conducted a number of training classes. The Bias Crime Detail provided mandated AZ P.O.S.T. instruction to police recruits at the Arizona Law Enforcement Academy. Refresher classes were conducted for new Phoenix police officers during

their post academy. Several in-service training sessions were taught, along with updated briefings throughout the City's police precincts. In coordination with the School Resource Officers (SRO), the Bias Crimes Detail provided an educational/awareness presentation to Phoenix High School criminal justice students and certification training for the School Safety Officer program. The Bias Crimes detectives also conducted presentations to various community groups, to include the 12 Phoenix Police Chief's Advisory Boards. These presentations were a coordinated effort with the Community Response Squads to ensure the respective communities had a better understanding of the roles of this detail, while also reinforcing the importance of bias crime reporting.

U-Visa Detail

U nonimmigrant status (also known as a U-Visa) is for victims of a variety of crimes including domestic violence, sexual assault, human trafficking, involuntary servitude and other serious offenses. Victims can remain and work in the U.S. for four years and may be renewed in limited circumstances. Victims can also apply for a Green Card (also known as adjusting status). Phoenix Police investigators respond to certification requests from citizens seeking U-Visas by researching information in departmental reports, preparing the applicable U-Visa certification forms and drafting return correspondence to these citizens. Additionally, the investigators maintain a detailed tracking system on all requests and respond to inquiries from citizens, or designees, as to the process and reasons for certifying or not certifying the U-Visa forms. From January 1-June 30, 2017, this unit was responsible for processing approximately 834 U-Visa inquiries.

Community Programs

The Community Programs Squad is composed of several unique programs including Phoenix Neighborhood Patrol, Block Watch, Crime Free Multi-Housing, SafeBiz, Community Action Officers coordinator, the Phoenix D.R.A.G.G. program and Special Programs.

Phoenix Neighborhood Patrol

The Phoenix Neighborhood Patrol (PNP) program started as the Block Watchers on Patrol Program in 1994. The purpose was to encourage citizens to take Block Watch/Neighborhood Watch to the streets and patrol their own neighborhoods, becoming the mobile "eyes and ears" for the city. PNP members are required to attend special training on various topics including, observation skills, confrontation avoidance, patrol procedures, laws and liability, and the proper usage of 911 and Crime Stop.

The program is robust and is directed by one detective with PNP groups represented in each precincts. Monthly meetings are held and each PNP member reports their hours of service directly to their precinct coordinators. The program has led to better community and police involvement. Many PNP members sit on citizen review boards, city oversight committees, or have started their own neighborhood involvement groups that have included graffiti paint-outs and neighborhood clean ups.

From January 1-June 30, 2017, PNP trained 126 new members during five PNP training classes. Two classes were conducted in Spanish. The new members join approximately 3,600 PNP members trained over the previous years.

Block Watch

The Phoenix Block Watch (BW) Program is a standalone program, although most of the training for new BW members takes place during PNP training sessions. The purpose is to encourage citizens to take Block Watch to the streets and patrol their own neighborhoods. BW members are encouraged to attend special training on various topics including observation skills, confrontation avoidance, patrol procedures, laws and liability and the proper usage of 911 and Crime Stop.

Currently, the City of Phoenix has approximately 548 registered Block Watches with 18 new ones created from January 1-June 30, 2017. There is an officer assigned as the city-wide liaison for the BW Program. BW groups are supported by CAO and BW coordinators in each precinct. The BW coordinator meetings are conducted monthly. From January 1-June 30, 2017, 126 new members were trained during 5 BW/PNP training classes conducted in both English and Spanish.

G.A.I.N. Events

Another important part of our community outreach is our coordination of the annual Getting Arizona Involved in Neighborhoods (G.A.I.N.) events. G.A.I.N. is an annual event designed to unite neighbors and communities to help create safer neighborhoods. Formerly known as National Night Out, G.A.I.N. encourages residents to get together in their respective communities to promote safety, neighborhood communication and celebrate the successes of crime prevention through community involvement.

The City of Phoenix Block Watch program has two Block Watch organizations who support our efforts through Block Watch grants.

Crime Free Multi-Housing & Crime Prevention Through Environmental Design

The Crime Free Multi-Housing (CFMH) program was developed in 1992 following a Bureau of Justice study by John Campbell of Portland, Oregon, which resulted in the "Landlord Training Program." Lacking a marketing component to engage owners and management companies to partner with police departments, a crime prevention specialist from the Mesa Police Department, Mesa, Arizona, added a certificate program which produced the best community based partnership for the rental community.

Crime Prevention Through Environmental Design (CPTED) is a concept used to help target physical structures. There are four certified CPTED officers utilizing the principles in the Safe Business Network (SafeBiz) and CFMH programs. The program incorporates a unique three-phase approach which ensures crime prevention while maintaining a resident-friendly approach.

- Phase I involves an eight-hour seminar presented by the police department. This training is offered free and usually attended by property managers, landlords and property owners. Participants are given an overview of the CFMH program including information on eliminating graffiti, fair housing, crisis recognition, crime prevention strategies, liability and eviction, working with the police and preparing the property using CPTED principles.
- Phase II requires a CPTED evaluation and follow-up to certify the rental property has met minimum security requirements for the residents' safety.
- Phase III requires an annual crime prevention meeting with the residents. After becoming certified in all three phases, managers will be granted the use of large CFMH metal signs for their property as well as the use of the program logo in all advertisements.

The City of Phoenix webpage provides the introduction to the CFMH program as a resource to rental property owners.

The best benefit to the industry is unequivocally the automated daily e-mail report to the owner who completes Phase II. This daily e-mail alerts them of calls for police service on their property. The City of Phoenix is the first police department in the world to offer this benefit.

The Arizona Multi-housing Association named the CFMH program has the best opportunity to work with the police department to preserve property investments and provide safer environments for their residents. This program stabilizes resident occupancy, builds a positive reputation and provides quality due diligence that has lowered third party crime liability.

In 2017, the Phoenix Police Department celebrated CFMH's 22nd anniversary. Two classes were held from January 1-June 30, 2017 where 119 new participants completed Phase I; 12 properties completed their Phase II obligations bringing the total number of CFMH Phase II properties to 200. In addition, 50 Phase III safety socials were conducted during this same time frame. There are 520 properties that currently meet the Crime Free standards to receive daily e-mails of police activity on their properties.

SafeBiz

The Safe Business Network (SafeBiz) is a program initially developed in response to a specific set of problems associated with a single strip-mall development in South Phoenix in 2002. Police officials noticed an inordinate amount of service calls for trespassing, criminal damage, property crimes and liquor violations in the South Phoenix area. The process of identifying the causes for these calls and the possible solutions required a communicative effort between the police department and the businesses that were having their reputations and operations negatively impacted by the need for continued police responses.

Site surveys were completed; solutions were recommended and businesses implemented changes that began to turn things around. A new model for business problem resolution was born. It is now known as the Safe Business Network or SafeBiz.

The SafeBiz liaison position is one that has helped create strong and lasting relationships between the business community and the Phoenix Police Department. It will continue to expand in its responsibilities as more and more businesses, business associations and governmental entities become aware of the services it can provide to help ensure commercial property attrition is minimized and the core of the Phoenix business structure remains strong.

From January 1-June 30, 2017, safety presentations were given to various groups reaching approximately 1,645 individuals. Some of these groups include: Ameriprise Financial, Broadway Terrace Senior Center and Awatukee Center. Presentations were also given to several religious organizations including: The Salvation Army Advisory Board and the Phoenix Hebrew Academy. SafeBiz also provided Active Shooter presentations for Recovery International and the Treatment Assessment Screening Center (TASC).

SafeBiz is also closely involved in the newly created Virtual Block Watch (criminal activity captured on business/residential video equipment) project participating in six meetings and the program roll out during the first six months of 2017.

Additionally, several Crime Prevention Thru Environmental Design (CPTED) evaluations were conducted for: Master Engine Rebuilding, Recovery International, Mexican Consulate's Office, Phoenix Hebrew Academy, Beth El Congregation, Desert Star Family Planning, Bashas' Associates Federal Credit Union, Sunnyslope Family Center, Arizona for Children and Lowell Charter School.

New and regenerated business partnerships include meetings with representatives from: Recovery International, Costco (Yorkshire), Salvation Army, Phoenix Hebrew Academy, Arizona Organized Retail Crime Alliance (ORCA), Ring (Security Cameras/Doorbells), Assa Abloy, Bethel El Congregation, Refugee Focus, Bolocop.org, Arizona Humane Society and Waste Management.

SafeBiz participates in other community service opportunities with Special Olympics Arizona, 100 Black Men, Tip a Cop, Fuel of Dreams, Black Mountain Community Alliance, and the Grind Games.

Special Programs – Blood Drives/CSFD/Special Olympics

The Special Programs coordinator is responsible for generating Departmental participation in the Community Service Fund Drive (CSFD), two Department blood drives, and the Law Enforcement Torch Run for Arizona Special Olympics and related events.

In the spring of 2017, the Special Programs coordinator facilitated the Department's efforts during the Arizona Law Enforcement Torch Run for Special Olympics. This includes the training of 45 assistants throughout the Department and planning the Officer Glasser Memorial Run to honor the on-duty death of Officer Glasser.

In June 2017, the Special Programs coordinator partnered with Phoenix Fire and Franklin Police and Fire High School to create the first ever Camp Franklin event, an all-female training camp learning hands on techniques by emphasizing leadership and teamwork skills necessary to be a police officer or firefighter. Camp Franklin had 88 female student attendees.

In May of 2017, the Special Programs coordinator partnered with Taylor Made Preparatory School to coordinate an outreach program through sports for the youth in the South Mountain area. Grind Games/Community Development League's goal was to develop confidence through athletics and life skills programs.

On April 12, 2017, the Special Programs coordinator planned the Take Your Daughters and Sons to Work Day in which employees went to one central location, Grand Canyon University, where their children experienced hands-on interactions with multiple units of the Phoenix Police Department.

On February 16, 2017, Special Programs conducted the first of two annual blood drives with United Blood Services. The Department had 120 donors during this first blood drive, resulting in enough blood to save approximately 197 lives.

Community Action Officer

In July of 2016, the Community Action Officer (CAO) coordinator was added to the Community Programs Squad. The CAO coordinator works with internal and external city departments, private industries and community partners to develop crime prevention strategies.

In early 2017, the CAO coordinator developed a CAO and Weekly Precinct Police Report database to capture efforts performed by CAO's within each precinct. This information is now readily available to supervisors and command staff. From January 1-June 30, 2017, the CAO coordinator captured over 700 projects throughout the city.

Serving as a liaison between the community, Precinct CAO's, City Council members and staff, the CAO coordinator helps maintain a constant level of service throughout the City. Maintaining a constant line of communication with precinct CAO's and their supervisors is paramount to the success of this effort.

The CAO coordinator also aids with coordinating and organizing support with additional programs and functions within the Community Relations Bureau which include assisting with presentations, fundraising, and providing information to: Grand Canyon University, Warrior's Watch (a youth BW), Coffee with a Cop, Take Your Kid to Work Day, Corporate Security Specialists, Golden Gate Community Center, Master Engines, Community Development League, Zoo Walk, City Block Watches, Tip-A-Cop, CPTED evaluations, Special Olympics, Virtual Block Watch, faith based organizations, Arizona Organized Retail Crime Association (ORCA), Ring.com, Waste Management and Fry's Marketplace.

In 2017, the CAO coordinator worked the annual Pharmaceutical Take-Back with the U.S. Drug Enforcement Agency (DEA), assisted with the implementation and distribution of the Phoenix Merits program and worked on the development and roll out of the Virtual Block Watch Program and the Waste Watch partnership.

Phoenix Drag Racing Against Gangs And Graffiti (D.R.A.G.G.)

The Phoenix Police Department is currently in the process of developing an innovative after school program called Drag Racing Against Gangs and Graffiti (D.R.A.G.G.). The D.R.A.G.G. program facilitates and encourages Phoenix police officers and individuals from the automotive industry to mentor and educate local high school students. Students who participate in the program will earn high school and college credits. The program curriculum is a blend of automotive education, creative car customization and community engagement opportunities. The experience the students receive while participating in the D.R.A.G.G. program provides them a viable alternative to a life of gangs and graffiti and a possible career in the automotive industry.

In April 2017, a concerted effort was made to bring the D.R.A.G.G program to Phoenix. On May 30, 2017, an officer was identified and transferred to the Community Programs Detail and is currently working full-time on developing the program and framework of D.R.A.G.G.

Many relationships have been developed with different organizations within the educational and vocational communities including the originators of the D.R.A.G.G. program in Oxnard, California. An application to form "D.R.A.G.G. Phoenix" as a 501(c)3 non-profit organization was submitted to the State of Arizona for approval. Memorandums of Understanding were drafted and are currently in the process of being signed by multiple educational partners including the Phoenix Union High

School District (PUHSD) and Glendale Community College. With the assistance of PUHSD, the base of the D.R.A.G.G. curriculum has been formed.

The Department anticipates having approximately 30 youths participating in the Phoenix D.R.A.G.G. program during the 2017-18 school year.

Off-Duty Work Detail

The Off-Duty Work Detail is responsible for monitoring all off-duty work, coordinating extra-duty work, receiving and recording off-duty work requests, assigning coordinators to off-duty work requests, and maintaining all original paperwork for off-duty jobs. The monitoring of these responsibilities from January 1-June 30, 2017 resulted in 17,619 phone calls, 604 new off-duty jobs and staffing for 1,039 extra duty positions.

Police Activities League (PAL)

The Phoenix Police Department's Police Activities League (PAL) consists of eight officers and one sergeant. The program was reintroduced to the Phoenix Police Department in June 2016, to address the needs of at risk youth and build positive relationships between those youth and the police.

The PAL program is an organization in which members of the police force interact with boys and girls in sports and school-related activities. The PAL program incorporates service-minded officers who are committed to being positive role models to the city's youth. The PAL program teaches the youth the importance of integrity, respect, discipline, self-esteem, leadership, teamwork and other valuable life skills that breed success. From January 1- June 30, 2017, PAL partners with 11 youth centers and engages with approximately 450 youth on a weekly basis.

In order to accurately reflect the efforts in building positive relationships in the community, PAL officers work within the following guidelines:

- Collaborate with groups and organizations who have committed to working with the PAL program.
- Engage with youth at locations and centers throughout the City of Phoenix.
- Participate in youth focused programs.

The following organizations are partners with PAL in developing youth engagement and mentorship:

- Boys and Girls Club
- Phoenix Parks and Recreation
- YMCA
- KROC Salvation Army
- Ability 360
- Franklin Police and Fire High School
- Arizona Diamondbacks
- Grand Canyon University
- Arizona Rattlers
- Phoenix Suns/ Mercury

Tom Van Dorn, Commander

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