

City of Phoenix Crime Prevention Through Environmental Design (CPTED)

Alarms & Security

- Video surveillance system:
 - All areas of the building should be video recorded, including the entire exterior, entrances, windows, interior, front area, back area, and surrounding areas, such as parking lots;
 - Should be hard-wired. Systems that rely on Wi-Fi can be unreliable;
 - Place cameras in a spot that makes them difficult to be tampered with;
 - Should be constantly storing footage to one or two locations/hard drives;
 - Teach employees or managers how to access the footage;
 - Cameras should be positioned so that there are no blind spots in the footage (have overlapping camera angles);
 - The system should have a backup energy source in the case of a power outage;
 - Cameras and wiring should be protected with vandal-resistant covers.
- Employees should be able to access the live footage of the cameras, especially hidden or secluded areas on the property.
- Alarm systems should be turned on when the business is closed.
- Alarm systems can be installed on specific interior rooms:
 - The room that has the safe or other money storage should be locked and have some sort of alarm system.
- Hiring private security is an option to further protect your business.
- Place a monitor near the entrance to your business that shows people that they are being video recorded.