



City of Phoenix

Crime Prevention Through Environmental Design (CPTED) Interior Design: Gas Stations & Convenience Stores

- Place the cashier and cash register near the main entrance:
 - This allows the cashier to observe the customers and the entrance
- Regulate the flow of customers:
 - Use shelving, tables, and marked aisles.
- Make sure as much of the store is visible as possible from the front:
 - Orient shelving and other interior items in a manner that allows the clerk to view most of the store
 - Install ceiling mirrors so hidden areas can be seen.
- Lock doors that are off-limits to customers:
 - Use locks with keypads or keys for entrances to restricted areas.
- Make it difficult for people to go where they are not allowed:
 - E.g. installing a gate to get to the area with the cash register.
- Make sure all areas of the building are adequately illuminated.
- Place any ATM, Lottery, or other machines inside the building:
 - If these machines are outside of the building, criminals may target customers who use the machines.
- Consider creating an enclosed area that houses the cash register and attendant:
 - Usually made of clear plastic with a locking door