



City of Phoenix

Crime Prevention Through Environmental Design (CPTED) Gas Station & Convenience Store Specific/Other Recommendations

- If possible, have more than one employee working:
 - Your business will be less likely to be targeted if there are more people inside.
- Do not block windows/hinder visibility:
 - Keep windows free from ads, signs, and other items that make it difficult to see in or out of the windows.
- Have crash-resistant defenses around weak spots of the store.
- Have a cash management plan:
 - E.g., only having \$50.00 in the cash register at a time and a procedure to place money in a safe.
- Post a sign at the door stating the register only has a small amount of money to deter robberies.
- Post a sign that you do not accept large money bills.
- Secure the area behind the front counter.
- Consider creating an enclosed area that houses the cash register and attendant.
- Make sure to use locks on all exterior product storage:
 - Ice coolers and display shelves that are located outside the store should remain locked until the items are paid for;
 - Only employees should be able to unlock the exterior storage.