



City of Phoenix

Crime Prevention Through Environmental Design (CPTED)

Target Hardening

Doors

- Make sure all doors have a solid core (metal or wood) and are at least 1.75 inches thick.
- Door deadbolts should extend at least 1 inch into the door frame.
- Doors should have a strike plate secured into the door frame with 2 to 3-inch screws.
- Any sliding doors should have a secondary locking mechanism:
 - They should also have a wooden or metal rod that fits tightly in the track to prevent the door from sliding open.
- Install security hinges on all doors:
 - Security hinges secure the door to the hinges even if the hinge pins are removed;
 - Hinge screws should also be replaced with security screws.
- Keep all doors and door frames maintained.
- All door windows should have ballistic/smash-resistant film installed on them.
- Main doors should be protected by installing crash poles (bollards) to prevent cars from crashing into the building.

Windows

- All windows on the bottom floors should have ballistic/smash-resistant film installed on them:
 - Ballistic/smash-resistant film is a better option than metal bars because it does not obstruct the view in or out of the windows.
- Do not block windows with stickers, signs, or other obstructions.
- All sliding windows should have secondary locking mechanisms:
 - They should also have a drop bar or metal/wood rod placed in the track that prevents the window from opening.
- Make sure that all window glass, frames, and locking mechanisms are well-maintained.

Gates

- Gates into the parking lot may be used to restrict the flow of cars.
- Gates should be locked if they are an entrance into an area that is off-limits to patrons.
- If gates are locked with a padlock, the padlock should be bolt cutter resistant.
- Latching and locking mechanisms on gates should be well-maintained.



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Fencing

- Do not place tack strips, broken glass, or other sharp materials on top of walls or fences:
 - First responders may need to climb walls for emergency purposes;
 - Avoid civil liability from injuries sustained from people trying to climb the walls.
- Use fencing that is see-through, such as iron fences:
 - This eliminates many potential hiding spots for criminals

Checkout Location/Money Storage

- Any money safes should be time-locked and secured in place.
- Cash registers should be secured in place and not easily removed.
- Access to the employee-only areas should be secured by locked doors.

Merchandise (Retail)

- Secure all high-value items and frequently stolen items
 - Use locked cabinets, hanger locks, and placeholders for high-value items
- Use security tags on items
 - Install an audible alarm that alerts employees when a person leaves the building with stolen merchandise