NEED HELP WITH YOUR FINANCES?

Create your TrueConnect account today or login to your existing account.

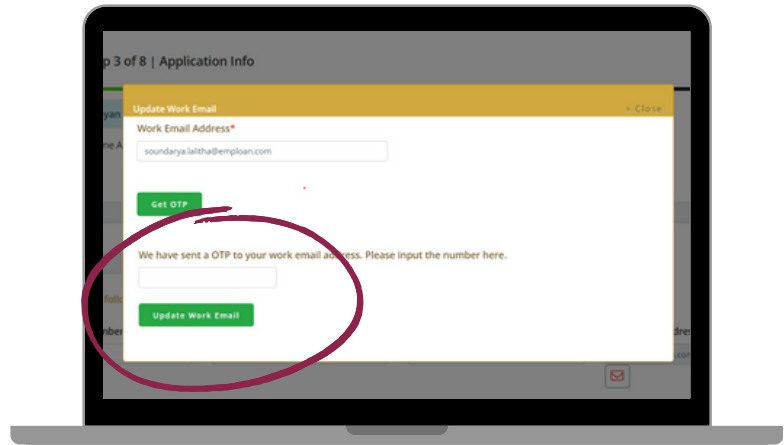### NEW PROCESS

Please make sure you create your new account with your City of Phoenix email address*

@phoenix.gov

TrueConnect

*All loans remain anonymous.

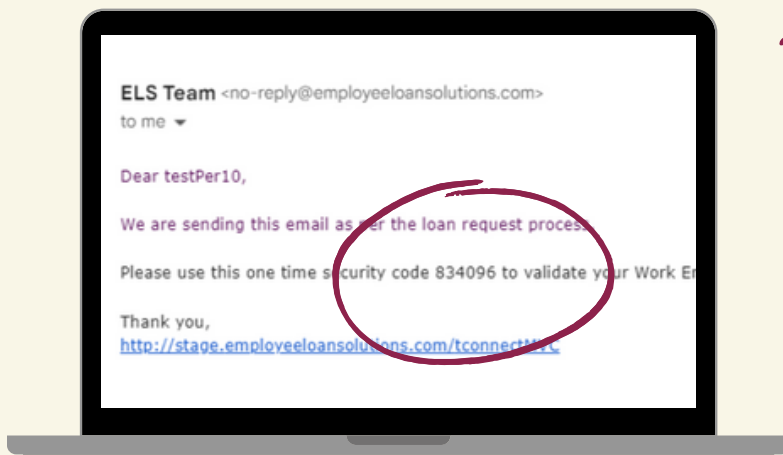# Your financial security is important to us.

Please make sure you use your work email address when submitting your application.

It will look something like this

You will also receive a code to your work email address which you will input into your application.*

*Please note that due to security measures there is a limited amount of time to input this code into the application page. If you time-out, you will need to restart your application.

If you have any questions, please call Customer Support

(561) 270-5981