## IMPORTANT INFORMATION ABOUT APPLYING FOR BENEFITS THROUGH THE CITYOF PHOENIX FAMILY SERVICES CENTERS

### THE FOLLOWING ASSISTANCE IS AVAILABLE

- Language interpreter or translation services
- Help filling out this form
- Reasonable accommodations or modifications, including alternative formats, and auxiliary aids and supports
  available for persons with a disability.

#### WHAT THIS APPLICATION IS FOR?

The City of Phoenix has many programs to help Phoenix residents. Each program has different requirements to determine eligibility for a benefit. This form allows you to apply for multiple programs and benefits at the same time. These programs include:

- · Utility assistance
- · Short-term crisis assistance
- Rental and housing assistance
- Transportation assistance
- Other types of need-based support.

Please fill out the application as much as you can. You do not have to fill out any sections that do not apply to you or members of your household. If you do not know if a section applies to you or your household members, please ask your caseworker. Also, you may ask your caseworker any other questions you may have about this application, or any assistance program offered through the City of Phoenix.

### WHO MAY FILL OUT THIS APPLICATION?

Anyone may fill out this application if they think someone in their household may be eligible for benefits. You do not need to be eligible yourself to fill out this application. You may fill out this application on behalf of a household member who may be eligible for benefits. For example, a parent may fill out this application for their child who may be eligible for benefits, regardless of whether the parent is eligible.

## WHEN ARE SOCIAL SECURITY NUMBERS REQUIRED?

You are not required to provide a Social Security number unless required for the specific benefit you or your household member is applying for. Your caseworker can inform you which benefits require a social security number. You are not required to provide a Social Security Number for any member of your household who is not applying for benefits. Voluntarily providing a Social Security number for yourself or household members may expedite processing of your application. You do not need to be eligible for a benefit to apply for that benefit for others in your household.

For certain benefits, the City of Phoenix may need to verify income, address, and other information for all household members, including those who are not applying for benefits for themselves. Even though it's not required, you may choose to provide a Social Security number for household members who are not applying for benefits for themselves. If you do provide a Social Security number, the City will only use the Social Security number to help verify income, to prevent duplication of services, or as proof of identity.

#### WHEN IS CITIZENSHIP OR IMMIGRATION STATUS REQUIRED?

You are not required to provide citizenship or immigration status for any household member who is not applying for benefits. You do not need to be eligible for a benefit to apply for that benefit for other members of your household.

The information in this application will only be used to determine if you or your household members are eligible for benefits. The information will not be used for immigration purposes and will not be reported to immigration authorities or the federal government unless required under A.R.S. § 1-501 or -502, as limited by applicable federal law.

## □ UPDATE Household INFO (Internal use only)

## CITY OF PHOENIX FAMILY SERVICES CENTERS QUESTIONNAIRE

**Travis L. Williams**4732 S. Central Avenue 85040

**John F. Long** 3454 N. 51st Avenue 85031 Sunnyslope 914 W. Hatcher Road 85021

Appointment Type

(602) 534-2433

(602) 534-2433

(602) 534-2433 **Appointment Date** 

Alternate formats of this document are available upon request. What is your preferred language:\_\_\_\_\_ Central Intake Appointment Line: (602) 534-AIDE (2433) Toll Free: 1 (866) 882-1778 Date of Birth First Name Last Name Middle Initial Gender (Circle) **Ethnicity** Race **Email** (Optional) (Optional) Male / Female/ Other Hispanic/Latino/ None Street Address Apt/Lot/Unit Zip Code Citv Housing Type (Circle) Phone Number **Monthly Housing Work Phone Number Payment** (Cell / Home / Message) Rent / Own / Subsidized Housing / ( ) ( ) **Homeless / Permanent Housing /** Other: Work Status (Circle) **Marital Status** How long have How long have household household members members applying for **Never Married / Married / Employed Full Time/ Part Time /** applying for benefits benefits lived in Maricopa Widowed / Separated / Migrant Seasonal Farm Worker / /lived in Arizona? County? Divorced / Partner / Unemployed less than 6 months / Other: Years: Years:\_\_\_\_ Unemployed more than 6 months / On Leave / Disabled / Retired / Months: \_\_\_\_ Months: Other: \_\_\_\_\_ Does anyone is your household Is anyone in your household? (Optional) want assistance with finding Pregnant ☐ Yes ☐ No If yes, who? \_\_\_\_\_ employment? Disabled ☐ Yes ☐ No If yes, who? Yes No ☐ Yes ☐ No If yes, who? Elderly (60+) ☐ Yes ☐ No If yes, who? \_\_\_\_ Homebound Veteran ☐ Yes ☐ No If yes, who? Active Military ☐ Yes ☐ No If yes, who? Briefly explain what caused you to seek financial assistance:

City of Phoenix caseworkers are available to work with you and your family to address additional needs through case management. Case management involves working together to support you through any challenges you may be experiencing. The City will work in partnership to create an action plan with goals that you wish to achieve and will help you find resources to reach those goals.

The City will evaluate your household for assistance even if household members do not want case management services.

Are you interested in case management? Yes

No

## <u>List Household Member Information Below, Including Yourself</u>

Name (Please begin with yourself)	Applying for Benefits? (Y/N)	Date of Birth	Social Security # (not required for all benefits; optional for household members who are not applying for benefits) *	Citizenship or Immigration Status (only required for household members who are applying for benefits) **	Ethnicity and Race (Optional)	Gender (Optional)	Medical Insurance Type	Relationship to Person Filling out Application	Last Grade Completed	Work Status (e.g.,Full Time, Part Time, Retired, Unemploy ed)

<sup>\*</sup> You are not required to provide a Social Security number unless required for the specific benefit you or your household member is applying for. Your caseworker can inform you which benefits require a social security number. You are not required to provide a Social Security Number for any member of your household who is not applying for benefits. Social Security numbers may be required to be eligible for certain benefits. Social Security numbers of applicants and non-applicant household members may be used to prevent duplication of services, as proof of identity, to verify income through employers, or eligibility for other local, state and federal programs, and expedite processing of your application. Please ask your caseworker about how providing a Social Security number for household members may impact eligibility for some benefits and the amount of benefits that may be awarded.

<sup>\*\*</sup>You are only required to provide information related to citizenship or immigration status for household members who are applying for benefits. Please ask your caseworker how providing information related to citizenship or immigration status for household members may impact eligibility for some benefits and the amount of benefits that may be awarded. The information in this application will only be used to determine if your or your household members are eligible for benefits unless reporting of an immigration violation is required under A.R.S. § 1-501 or -502, as limited by applicable federal law.

<sup>\*\*\*</sup>To add additional household members, please request an additional member page from the caseworker. \*\*\*

Are your utilities:	ON 🗌 OI		□SRP	□swg	
Do you pay City of Pho		☐ Yes		o	
Job/Employment (For ALL H	lousehold Me	mbers)	<u>E</u>	<u>KPENSES</u>	
Any full or part-time work, day lab	or, babysitting,		1.	Electricity:	\$
repairing cars, housekeeping, etc			_	Account Number	
Name of Individual Receiving Income	Date Received	<b>Gross Amount</b>	2	Water:	\$
				Account Number	<u> </u>
			_ _ 3	Southwest Gas:	\$
			_	Account Number	_
Social Security (SS, SSI, SS	DI)		_ 4.	Car Payment / Transportation	\$
Name of Individual Receiving	Date		<del>-</del> 5.	Child / Dependent Care	\$
Income	Received	Gross Amount	_		
			_ 6.	Food	\$
	+		_		
	+ +		_		
Government Assistance (TA	NETPER C=	ant Divorcion	_		
Name of Individual Receiving	Date		7		
ncome	Received	Gross Amount			
			4		
Supplemental Nutrition Assistamps)	istance Progr	am / SNAP (Food			
Name of Individual Receiving	Date	Gross Amount	٦		
ncome	Received	Gross Amount	4		
			-		
Harmada and Income	W		_		
Unemployment Insurance, Name of Individual Receiving	Date Date	-	7		
ncome	Received	Gross Amount			
			4		
Obilet Comment (Formall etates					
Child Support (For all states, Name of Individual Receiving	Date		7		
ncome	Received	Gross Amount			
			4		
Other last (2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2	3-41		_		
Other Income (Per Capita; In Name of Individual Receiving	Retirement/Pe Date	-	7		
ncome	Received	Gross Amount			
			4		
			_		
Veteran Affairs Benefits (VA Connected Disability, VA No			١		
Name of Individual Receiving	Date		, 		
ncome	Received	Gross Amount			
Alimony/ Spousal Support					
Name of Individual Receiving	Date	Gross Amount			
ncome	Received	O1000 AIIIOUIII	4		
			_		

SIGNATURE\_\_\_

Rev. 11/24 Effective 11/01/24

# City of Phoenix Human Services Department AUTHORIZATION FOR RELEASE OF INFORMATION

Name: Date of Birth:				
I				
I hereby authorize the City of Phoenix Human Services Department and all utility companies to share and exchange information concerning myself and my household members with the following organizations:				
Arizona Department of Economic Security Social Security Administration Landlord or Mortgage Company listed on this questionnaire APS/SRP/SW Gas/City of Phoenix Water Services Current Employers, Employers within the last 30 days and Prospective Employers Arizona Community Action Association (dba Wildfire) All City of Phoenix Departments				
The information in this application will only be used to determine if you and your household members are eligible for benefits.				
I understand I may revoke this authorization at any time, except to the extent action based on this authorization has already been taken. Unless I revoke this authorization earlier, it will expire six months from the date of my signature. If requested, I understand this document may be provided to all agencies and persons identified on this release of information.				
Signature:Date:				
City of Phoenix Human Services Department AFFIDAVIT OF AUTHENTICITY OF DOCUMENTATION				
I(print full name), hereby affirm upon penalty of perjury, that I presented documentation to the City of Phoenix for the purpose of obtaining a benefit from the city for myself or household member, that the persons seeking benefits are lawfully present in the United States, and that the persons seeking benefits are the persons identified on the documentation.				
Signature:Date:				
Media Request  Are you willing to discuss your experience at the City of Phoenix Family Services Center with the media?  (Newspaper, television reporters, phone interview, etc.) YesNo  (Your application will be processed even if you do not wish to speak with the press.)				
If yes, how do you prefer to be contacted? Phone:or Email:				
If you answered yes, your information may be forwarded to the City of Phoenix Communications Office or the Arizona Community Action Association (Wildfire) who may contact you for additional information.				
Participant Input Would you be interested in joining the Human Services Department Human Services Commission? Your participation would provide a voice for low-income residents of the City of Phoenix. YesNo				
If you answered yes, your information will be forwarded to a City of Phoenix staff member who may contact you for additional information as well as provide you more details about this opportunity.				
Authorized staff use only:				

## FOR SRP CUSTOMERS ONLY

### UTILITY INFORMATION RELEASE AUTHORIZATION

I, the SRP Customer of record, hereby consent to and authorize City of Phoenix ("Agency") to access any information from Salt River Project Agricultural Improvement and Power District ("SRP") concerning my payment history, delinquencies, outstanding amounts owed, required deposits, usage history, and other related information, and to use such information in connection with my application for financial assistance. This consent and authorization shall expire following Agency's review of my SRP customer account information for qualification of Agency financial assistance.

SRP Account Number:	Date:
Name of SRP Customer of record:	
Service Address:	
Signature of SRP Customer of record:	