

POWER OUTAGE PREPARATION FOR MOBILE AND MANUFACTURED PARK RESIDENTS

Resident Group Actions

Work with your neighbors to create a heat action plan to ensure your community is safe before, during and after an unexpected power outage.

Develop a communication plan

- Create an emergency contact list of park management/maintenance who are available seven days a week, 24 hours a day.
- Identify your utility company's phone number or outage website.
- Ask if residents would like to be included in an emergency text group.
 - + Create a Facebook or WhatsApp group (consider if you need a separate summer and year-round resident Facebook group for better communication).
- Identify neighbors who may need extra assistance (e.g., disabled or ill residents).

Ideas for emergency texts or posts

- Include estimated timeline for power restoration, if known.
- Identify locations of cooling centers, either on-site (with power generator) or off-site.
- Provide updates on any services the park provides (water, ice, etc.).
- Provide medical emergency directions or reminders.
- Include information on how to sign up for local utility outage updates.
- Share common signs of heat illness in people and pets.
- Provide plans and resources for pets (e.g., Arizona Pet Project, important dos and don'ts, etc.)



QUICK TIP

Visit 211arizona.org/crisis/heat-relief and ready.gov/power-outages for cooling stations and more info.

Create an external emergency network in advance

- Connect with local churches that may be able to provide refrigeration space for medication or cooled spaces to wait for power restoration.
- Connect with local nonprofits or government human service agencies to learn about their services.
- Create a list of resources available during a power outage (211 Arizona, cooling centers, transportation support, etc.).

Share resources with your neighbors

- Post cooling center locations in places like bulletin boards and online groups.
- Post information about heat illness in people and pets.
- Post information about weatherization and energy efficiency programs.

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Individual Actions

Before an Outage

- Put emergency numbers where you can easily find them.
 - + Include the power company, park manager's office and after-hours emergency numbers, caretaker, doctor, park security, neighbors, etc.
- Familiarize yourself with local resources.
- Ask what communication method your park manager will use during a power outage.
- Familiarize yourself with signs of heat stroke/illness in people and pets.
- Talk to your doctor about any equipment and medication needs that could be affected by a power outage.
- Identify a cool place to stay if the outage is long (i.e., a shelter, hotel, cooling center, etc., based on temperature, expected length of the outage and personal needs).
- Identify your transportation method if you do not drive.
- Create a plan to keep pets safe.
- Connect with your neighbors about any needed assistance and safety plans.
- Prepare an emergency supply kit (flashlights; power bank; medical equipment; backup supplies for infants, elderly, disabled; water, etc.).
- Keep your devices charged and fuel tank full.
- Initiate or support park-wide efforts to develop a power outage plan.
- Connect with property management to see what resources they can provide for unexpected and/or planned outages.

During an Outage

- Follow your emergency plan.
- Alert the park owner about the unexpected power outage.
- Stay hydrated.
- Check on your neighbors.
- Communicate with any designated resident leaders.
- Call 911, if necessary.

After an Outage

- Check on your neighbors.
- Follow food safety guidelines. When in doubt, throw it out.
- Organize your emergency plan items to be ready for the next time.
- Reflect on how to be better prepared for next time.



QUICK TIP During a power outage, you can call 211 for information on local heat relief resources and for transportation support.

For legal information, visit
www.azlawhelp.org

Information adapted from https://www.ready.gov/sites/default/files/2024-03/ready.gov_power-outage_hazard-info-sheet.pdf and Britton, Britnie, Katsiaryna Varfalameyeva, Kath Noble, and Patricia Solís. 2024. Integrated Resource Plan for Manufactured Home Power Outages in Arizona. KEEP Knowledge Exchange for Resilience Solutions Series. Tempe: Arizona State University.
<https://hdl.handle.net/2286/R.2.N.191380>.