

WHAT IS IT?

In December 2023, the Phoenix City Council approved the Neighborhood Services Department's Vacant Property Registry (VPR). The VPR is an online portal that maintains contact information for owners of vacant properties that meet specific criteria outlined in the Phoenix City Code. The City of Phoenix uses the registry to notify property owners of code violations and property-related issues.

BENEFITS OF A REGISTRY

The VPR alleviates barriers by providing a free, online portal that is virtually available anytime and from anywhere. Owners can register, provide contact information, and gain access to educational resources at their convenience.

- Proactive Education for Property Owners
- Owner responsibilities
- Available resources

The VPR also addresses the community's need for an efficient response to crime, blight, and other related code violations.

HOW DO I REGISTER MY PROPERTY?

If you own a property that meets the registration requirements, you may scan the provided QR code below to register the property.

If you have an existing MYPHX311 account, you will be required to log-in before accessing the registry.

First-time users will need to create an account before they can access the Vacant Property Registry

WHAT PROPERTIES NEED TO BE REGISTERED?

The following types of properties are required to register with the Neighborhood Services Department if vacant for more than 30 days:

- Non-residential properties
- Unimproved land measuring over 10,000 square feet
- Residential properties with 50 or more units vacant

WHAT INFORMATION NEEDED?

Properties owned by a local person must provide their name, address, email and phone number of the property owner.

Properties owned by a person residing outside this state, the owner must appoint an in-state agent to abide by the obligations and responsibilities of the owner and provide their name, address, email and phone number.

For properties owned by an entity other than a person, the name, address, email, and phone number of a local designated agent must be provided.

Please visit phoenix.municipal.codes/CC/39 for full code requirements.

HOW DO I REPORT A VACANT PROPERTY?

If you discover a property that would need to be registered, you can report it to Neighborhood Service at one of the methods below

Email: blight@phoenix.gov

Phone: 602-534-4444

Online: https://www.phoenix.gov/myphx311 or use the

QR code below



QUESTIONS?

For questions regarding the Vacant Property Registry, send us an email: vacantpropregistry@phoenix.gov

You can also visit our website:

https://www.phoenix.gov/nsd/vacantpropertyregistry



REPORT