



# PHX AT YOUR SERVICE

Phoenix.gov • MAY 2017

## Calendar

Details on Phoenix.gov/Calendar

- MAY 27 Arizona Dbacks Day**  
Cortez Pool, 1 - 4 p.m.  
Pool admission fees apply
- MAY 28 Voices Across the Canyon**  
Pueblo Grande Museum, 2 p.m.
- MAY 29 Memorial Day\***  
City Offices Closed
- JUN 2 First Friday**  
Around downtown Phoenix  
DTPHX.org for details
- JUN 3 Fiesta del Agua**  
Maryvale Pool, 2 - 5 p.m., FREE
- JUN 3 World Atlatl Day (Spear-Throwing) Competition**  
Pueblo Grande Museum  
9 a.m. - noon, FREE
- JUN 9 City Lights Movie Night**  
"Frozen," CityScape,  
6:30 p.m., FREE
- JUN 17 Don't Be a Victim!**  
Free Self-Defense Class  
South Mtn. Library, 1 p.m.  
602-534-0642
- JUL 04 Fabulous Phoenix 4th**  
Steele Indian School Park, FREE
- JUL 04 Independence Day\***  
City Offices Closed

\*Trash and recycling collection are not affected.

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U.S. Cities

STRONG CREDIT RATING  
**AA+**  
STABLE OUTLOOK



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CityofPhoenixAZ

## Monsoon 2017 Starts June 15

The monsoon officially starts on June 15. Each year, city departments work together to make sure crews are ready to respond, 24/7, to severe weather. Important reminders:



**Driving:** Don't enter dust storms or flooded washes, turn on your headlights, and if you pull off the road, turn off your car lights and keep your foot off the brake.

**Indoors:** Stay away from windows, use surge protectors and don't use a landline telephone except for emergencies.

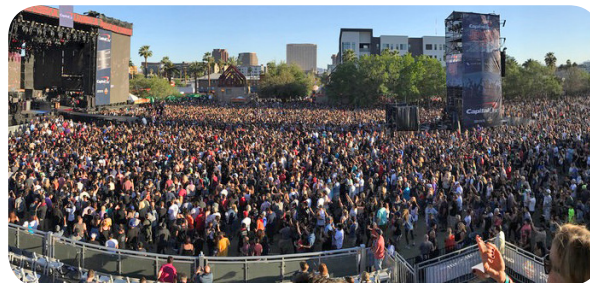
**Outdoors:** Stay away from metal, water, open spaces and tall objects during lightning storms and always seek low ground. Stay inside your car if a power line has fallen and stay at least 100 feet away from downed power lines. For more information and resources, visit [Phoenix.gov/update](http://Phoenix.gov/update) or follow [#PHXStorm](https://twitter.com/PHXStorm).

## New Number, Same Great Service



The Public Works' customer service number has changed to **602-262-6251** — the same number as Water Service's customer service number. The change is slight, but the impact is big. It allows customer service processes to be centralized, and allows Water Services and Public Works staff to work hand-in-hand in tackling residents' inquiries, needs and concerns.

## #PHXFinalFour: A Great Big Success



Thank you to all the residents, businesses and guests of Phoenix during the NCAA's Final Four weekend. Hundreds of thousands came to the downtown area for the three-day free Music Festival in Margaret T. Hance Park with acts including Aerosmith and Keith Urban, the Fan Fest inside the Phoenix Convention Center, the Final Four Dribble event through the streets of downtown Phoenix and, of course, the Men's College Basketball Championship game. Once again, our city has proven it is the home for major league events. If you missed any of the excitement, you can relive it on [Phoenix.gov/finalfour](http://Phoenix.gov/finalfour).

## Landscape Help

Summer's hot and dry conditions can test the endurance of many plants. Water in the early morning or late evening to avoid evaporation. Water thoroughly, but allow the soil to dry out between irrigations. Get a free copy of *Landscape Watering by the Numbers: A Guide for the Arizona Desert* at [Phoenix.gov/wrc](http://Phoenix.gov/wrc).

## Landlord Classes

The city of Phoenix is offering classes for Section 8 landlords and potential landlords. Residents can learn more about Section 8 regulations and HUD policies. Pre-registration is required:

- Call: **602-534-1272**
- Visit: [Phoenix.gov/housing](http://Phoenix.gov/housing)
- Email: [sharron.sauls@phoenix.gov](mailto:sharron.sauls@phoenix.gov)



## The Library Has So Much to Offer

Find fun, free and fascinating things to do this summer at Phoenix Public Library! Participate in the annual Summer Reading Program to earn prizes and avoid summer learning loss, download a favorite book or movie or check out a Culture Pass to local attractions like the Arizona Science Center, Desert Botanical Gardens or Phoenix Art Museum. Learn to sew, write code and enjoy family friendly activities. There is always something new and interesting going on at your local library. For more information, stop by one of our 17 locations, visit [phoenixpubliclibrary.org](http://phoenixpubliclibrary.org) or call 602-262-4636.

Sign up to also get the **Phoenix At Your Service** Newsletter in your email at [Phoenix.gov/PAYS/SignUp](http://Phoenix.gov/PAYS/SignUp)

### Phoenix City Council

- Mayor Greg Stanton**.....602-262-7111  
mayor.stanton@phoenix.gov
- Vice Mayor Laura Pastor**, Dist. 4.....602-262-7447  
council.district.4@phoenix.gov
- Thelda Williams**, District 1 .....602-262-7444  
council.district.1@phoenix.gov
- Jim Waring**, District 2 .....602-262-7445  
council.district.2@phoenix.gov
- Debra Stark**, District 3 .....602-262-7441  
council.district.3@phoenix.gov
- Daniel Valenzuela**, District 5 .....602-262-7446  
council.district.5@phoenix.gov
- Sal DiCiccio**, District 6 .....602-262-7491  
council.district.6@phoenix.gov
- Michael Nowakowski**, District 7 .....602-262-7492  
council.district.7@phoenix.gov
- Kate Gallego**, District 8 .....602-262-7493  
council.district.8@phoenix.gov

Published by the city of Phoenix  
Communications Office  
200 W. Washington St.,  
Phoenix, AZ 85003  
602-262-7176 • 7-1-1 Friendly



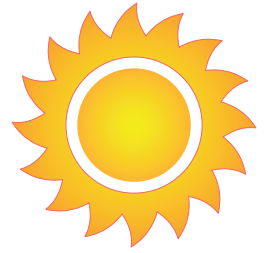
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**PHX PAY ONLINE**  
Water, Sewer & Trash Account  
[Phoenix.gov/PayOnline](http://Phoenix.gov/PayOnline)

# Be Cool: Know Your Rental Rights

In 2015, the Phoenix City Council amended the Neighborhood Preservation Ordinance, which requires minimum temperatures for heating and cooling systems in rental housing units:

- Heater must heat to at least 70 degrees or above
- Air conditioning must cool to 82 degrees or below
- Evaporative coolers must cool to 86 degrees or below
- Permanently installed systems are required



If you have reported a heating or cooling complaint to your landlord and it has not been repaired or replaced, please contact the city of Phoenix Landlord/Tenant Program, Neighborhood Services Department:

Phone: 602-534-4444 ext. 3 or email: [landlord.tenant.nsd@phoenix.gov](mailto:landlord.tenant.nsd@phoenix.gov).

## Summer Notice : Water STEM Fun

Phoenix Public Works will not host any Household Hazardous Waste & electronics collections during the months of June, July and August. This is a reminder to residents NOT to place any hazardous waste materials in your solid waste containers. Flammable materials can pose a danger to the drivers and the neighborhoods they serve.

For help with hazardous waste, please email: [ReimaginePhoenix@phoenix.gov](mailto:ReimaginePhoenix@phoenix.gov).

Help your kids get ahead in Science, Technology, Engineering and Math (STEM) at several FREE, family-friendly Water STEM and Literacy labs located at a Phoenix library near you (June 1-Aug 1). Families can play water & sustainability-related games and learn about how to be a wise steward of the planet. Free activity and coloring books are provided to all participants. Details on events and locations at [Phoenix.gov/water](http://Phoenix.gov/water).

## Upcoming PHX Election Dates

On August 29, 2017, the city of Phoenix will conduct the regular Council Election in Districts 2, 4, 6 and 8. Voters will not elect the Mayor or Councilmembers in Districts 1, 3, 5 or 7 this year because council terms are staggered. Important dates:

- Register to vote by: July 31
- Early ballots mailed: Beginning Aug. 2

Registered voters in Districts 2, 4, 6 and 8 who are on the Permanent Early Voting List (PEVL) will be mailed an election notice in early May, and will automatically receive an early ballot by mail unless they sign and return the notice by July 5.

Non-PEVL voters can request an early ballot by Aug. 18. For details, visit [Phoenix.gov/elections](http://Phoenix.gov/elections), call 602-261-VOTE (8683) or use the 7-1-1 Relay System.



## Things are Looking Up in Phoenix

All month long, stop by the Phoenix City Hall Atrium, 200 W. Washington St., Phoenix AZ 85003, to learn about Building Safety Month. The international public awareness campaign helps individuals, families and businesses understand what it takes to create safe and sustainable structures. The Phoenix Planning and Development Department responsibly plans the way the city grows and develops, while ensuring that the buildings where you live, work and play are safe.

**BUILDING SAFETY MONTH** MAY

INTERNATIONAL CODE COUNCIL

Web: [Phoenix.gov/pdd](http://Phoenix.gov/pdd)  
Twitter: @BuildingPhoenix  
Facebook: @phoenixplananddev