



# PHX AT YOUR SERVICE

Phoenix.gov • JUL 2022

Use the **myPHX311** app to access your City account and pay your City Services bill, report a streetlight out or a pothole on the road, request a repair to your trash or recycling container, and more. You can also access these services from your desktop at [Phoenix.gov/myPHX311](https://Phoenix.gov/myPHX311).



myPHX311

## Water Conservation

Phoenix has a culture of conservation and using water wisely increases our resiliency during a shortage. For simple, low-cost and substantial conservation solutions, visit [Phoenix.gov/Drought](https://Phoenix.gov/Drought). These tips can help you save water (and money) in your home or business.

## Small Biz Courses

Register now for the August Business Road Map Series. This eight-session series helps entrepreneurs interested in starting a business in Arizona. Topics include legal issues, budgeting and pricing and more. Sessions are being offered in person and online in both English and Spanish. Register: [PhoenixPublicLibrary.org/StartUpPhx](https://PhoenixPublicLibrary.org/StartUpPhx).

## Connect with Council



Need to get in touch with a member of Phoenix City Council? Residents can contact their district representative at [Phoenix.gov/MayorCouncil](https://Phoenix.gov/MayorCouncil).

## Enjoy Swimming at a Phoenix Pool

Fourteen Phoenix pools will be open daily except Fridays through July 31. Additionally, eight pools will be open on weekends from 12-6 p.m. through Labor Day. Youth ages 17 and younger will receive FREE admission to swim at select Kool Kids pools. Adults can swim for \$3 and seniors for \$1 (age 60 and older). Find a pool near you: [Phoenix.gov/Pool](https://Phoenix.gov/Pool).



## Input Needed for GO Bond Program

On June 7, the Mayor and City Council approved moving forward with a proposed General Obligation (GO) Bond program of \$500 million. GO Bond programs help to fund critical infrastructure and rehabilitation needs of City facilities, without raising property tax rates. The City Council appointed a citizen's bond committee on June 1 to evaluate and prioritize proposed projects. Meetings will take place between August 2022-December 2022 and will be open to the public for comment. Voters will decide during a Special Election in November 2023 whether to adopt the bond program.

Visit: [Phoenix.gov/Bond](https://Phoenix.gov/Bond).

## City Manager's Dashboard Launches



The Phoenix City Manager's Office is excited to announce the launch of the NEW City Manager's Performance Dashboard. It provides City department data in an easy-to-understand way that gives Phoenicians a quick view of the City's overall health. With 130+ key metrics reported across 28 City departments, this dashboard is data-driven focusing on community needs. Check it out at [Phoenix.gov/Dashboard](https://Phoenix.gov/Dashboard).



SHAPE  
PHX

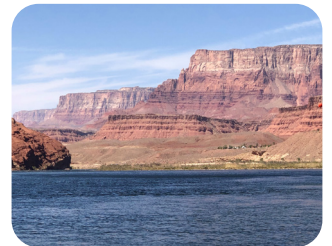
## Get Things Done Together

Thinking about doing some home improvement projects? The City of Phoenix's Planning & Development Department launched SHAPE PHX to help you get the job done right! Right now, 80 different permit categories are available for single family home projects. Let SHAPE PHX guide you step-by-step through the permitting process.

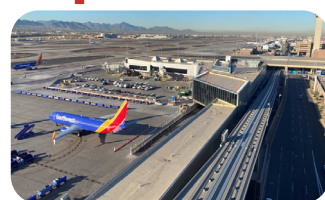
To create an account in the system and get answers to your questions, visit [ShapePHX.Phoenix.gov](https://ShapePHX.Phoenix.gov). If you have questions, email the SHAPE PHX team at [ShapePHX@Phoenix.gov](mailto:ShapePHX@Phoenix.gov). FYI: Residential subdivisions, commercial permits, hearings and planning projects will follow in future SHAPE PHX releases.

## City Declares Stage 1 Water Alert

Due to the shortage of water on the Colorado River, the City of Phoenix has declared a Stage 1 Water Alert and activated its Drought Management Plan. A Stage 1 Water Alert occurs when an insufficient supply of water appears likely due to water system or supply limitations. Under Stage 1, Phoenix will increase public education and outreach, helping residents learn why voluntary water conservation is necessary. Visit: [Phoenix.gov/Drought](https://Phoenix.gov/Drought).



## Expansion at Phoenix Sky Harbor



Phoenix Sky Harbor International Airport's Eighth Concourse at Terminal 4 is now open to the public. The new eight-gate concourse serves Southwest Airlines. Travelers will have a variety of dining and retail, as well as other amenities while they wait for their flight. See more by visiting [SkyHarbor.com](https://SkyHarbor.com).

Phoenix.gov/Summer  
**Summer Safety**

# Monsoon Weather

The Monsoon officially runs from **June 15 - September 30**  
 Resources for before, during and after the storm are available at **Phoenix.gov/Summer**

## Heat Warnings



Heat watches and warnings are issued by the National Weather Service @NWSPhoenix. During these times, it is best to remain indoors whenever possible. Additional tips at [Phoenix.gov/Heat](https://phoenix.gov/Heat).

## Severe Weather



Phoenix experiences a variety of extreme weather conditions, including dust storms (Haboobs), high winds, severe downpours, flash floods, lightning storms, and brush fires. Always be prepared.

## Rain in the Drain



Don't place any materials in the street that may wash into a storm drain causing blockages or pollution.

[Phoenix.gov/Stormwater](https://phoenix.gov/Stormwater)

## Flash Floods



Pay attention to signs that warn of flood areas. Never cross a flooded wash or road. Just six inches of water can wash away most vehicles.

## Flood Barriers



Instead of sandbags, residents should consider innovative water barrier options like self-activating flood barriers. These products are reusable and can be found online or at local hardware stores.

## Driving Tips



When driving in a severe storm, pull over if possible and wait it out. If it's a dust storm, park off the road shoulder and turn your vehicle **lights off**.

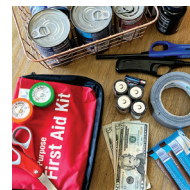
## Storm Cleanup



If your yard is damaged during a storm, take your branches and debris to a city Transfer Station to be composted. Residents can drop off up to one ton of waste for free each month.

[Phoenix.gov/TransferStations](https://phoenix.gov/TransferStations)

## Prepare a Go Kit

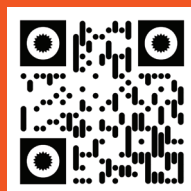


Prepare a portable pack that allows you to be self-sufficient for 72 hours. Include food, water, cash, flashlight, batteries, first aid supplies, and medicine.

### WEATHER HOTLINES

- Life-threatening emergencies 911
- Non-emergency police assistance 602-262-6151
- Report traffic signal outages (24/7) 602-262-6021
- Report storm debris in street or streets maintenance issues (24/7) 602-262-6441
- Report power outage APS 855-688-2437
- Report power outage SRP 602-236-8811
- American Red Cross 800-842-7349
- Heat Relief Network 602-677-6055

### SUMMER FUN & ALL OTHER RESOURCES



Call myPHX311: 602-262-3111  
 Or download the app at [Phoenix.gov/App](https://phoenix.gov/App)

#PHXSummer

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