

PHOENIX POLICE DEPARTMENT
ONLINE CRIME REPORTING
INCIDENT TYPE LIST

| INCIDENT TYPE | DEFINITION | EXAMPLES |
|--|--|--|
| CRIMINAL DAMAGE | <p>The act of damaging or defacing public or private property including vehicles.</p> <p>HIT AND RUN ACCIDENTS THAT CAUSE CRIMINAL DAMAGE OR VEHICLE ACCIDENTS OF ANY TYPE ARE NOT FILED ONLINE USING THIS SYSTEM.</p> <p>You must call the Phoenix Police Crime Stop at 602-262-6151 to have an officer respond for any type of vehicle accident.</p> <p style="text-align: center;">*****</p> <p>Graffiti is not reported as criminal damage. Please report graffiti incidents using the Graffiti incident type below.</p> | <p>Deliberately scratching a car's paint, knocking over a mailbox, throwing a rock through a window. Damage does not include graffiti or damage from another vehicle.</p> <p>If your report includes both graffiti and criminal damage in the same incident, it should be reported under Graffiti.</p> <p>Please note: if the steering column / ignition has been damaged it is <u>not</u> criminal damage, that is considered a STOLEN VEHICLE – ATTEMPT and <u>cannot</u> be reported through this online system. Call Phoenix Police Crime Stop at 602-262-6151.</p> |
| FRAUDULENT USE OF CREDIT/DEBIT CARD | <p>Someone other than yourself has used your credit/debit account to purchase goods or services. This is NOT identity theft – see the Identity Theft definition below.</p> | <p>Unknown person(s) are using your credit card number to obtain goods or services without your permission. You will be required to provide a valid account number.</p> |
| GRAFFITI | <p>Graffiti is the act of damaging or defacing public or private property (including vehicles) with markings such as initials, slogans, or drawings that are written, spray-painted, or sketched on the property.</p> <p>Graffiti that is indicative of gang or of a hate crime or bias against an individual or group of individuals should not be reported here online and instead should be reported through Phoenix Police Crime Stop: (602) 262-6151.</p> <p>All other types of graffiti can be reported here if the graffiti occurred within Phoenix.</p> | <p>Spray painting initials or a logo onto a wall or a sidewalk.</p> <p style="text-align: center;">*****</p> <p>If your report includes both graffiti and criminal damage in the same incident, it should be reported under Graffiti.</p> |
| HARASSING OR NUISANCE PHONE CALL | <p>If you are being repeatedly contacted telephonically or electronically for no legitimate purpose, even after asking the caller / person to stop their communication.</p> <p>DO NOT USE THIS TO FILE VIOLATIONS OF RESTRAINING ORDERS.</p> | <p>Calling repeatedly, anonymously or at inconvenient hours; Causing phone to ring continuously; Using obscene language; Making false statements that a family member is injured or dead.</p> |

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| IDENTITY THEFT | Someone other than yourself has used your personal information (Name, Date of Birth, Social Security Number, Credit Card Number or other personal information) to obtain credit in order to purchase goods or services, or obtain employment. If your Identity Theft involves a traffic ticket or DUI, please call Phoenix Police Crime Stop at 602-262-6151 before proceeding further. | Upon review of your credit report you find that accounts have been opened in your name which you never authorized OR You have received communication from creditors for delinquent accounts which you never opened. |
| LOST PROPERTY | When property is lost or misplaced, but not stolen. If you are reporting a lost cell phone, please call Phoenix Police Crime Stop at 602-262-6151 to obtain an incident number which is all most cell phone companies require. If you need an official Police report, please proceed. | Property that is missing, such as leaving items in a restaurant, etc. Exception: Lost firearms cannot be reported online; you must call Phoenix Police Crime Stop at 602-262-6151. |
| SUPPLEMENT REPORT | Adding supplemental information to an existing report. You will need to have the Original Report Number that was given to you by an Officer or the permanent Online Report Number via email (not the temporary tracking number). ***** Your permanent report number begins with a 4-digit year (such as 2024), not the letter T. If you enter the temporary tracking number in place of the permanent report number, then your supplemental information will not be added to the report. | If an officer takes a report and requests that you submit a property list online (include serial numbers if available). |
| THEFT (OTHER) | Your property is taken without your permission. Property value cannot be over \$25,000.00. Stolen firearms cannot be reported online; you must call Phoenix Police Crime Stop at 602-262-6151 to make your report. ***** For commercial business reporting persons, please report theft of items from a commercial building (including shoplifting incidents) using the Theft from Business (Open) or Theft from Business (Closed) incident types in the next section. | Property that is missing and known to be stolen may be reported as a 'Theft' but property that is simply lost should be reported in the 'Lost Property' category above. Property may have been taken from an open garage. Property cannot have been taken from an enclosed residential structure. |

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| THEFT FROM BUSINESS (CLOSED) | <p>Theft from Closed Business is when an individual unlawfully enters a business during a time when the business is not open to the public and takes goods or merchandise without paying for the items.</p> <p>For the incident to be counted as a Theft from Closed Business, the store must have been CLOSED to the public at the time the incident occurred.</p> <p>Only thefts with a dollar amount under \$25,000 can be reported here. Please call Phoenix Police Crime Stop at 602-262-6151 to report all other thefts.</p> | <p>A suspect broke into a store after hours and removed merchandise without paying for the items. Unlawfully entering a CLOSED business to commit theft is considered burglary and not shoplifting because the business was not open to the public.</p> |
| THEFT FROM BUSINESS (OPEN) | <p>Theft from Open Business is when an individual unlawfully takes goods or merchandise available for sale, without paying for the items during open business hours. It cannot be a current store employee – please call Phoenix Police Crime Stop at 602-262-6151 to report embezzlement.</p> <p>For the incident to be counted as a Theft from Open Business, the business must have been OPEN to the public at the time the incident occurred.</p> <p>Only thefts with a dollar amount under \$25,000 can be reported here. Please call Phoenix Police Crime Stop at 602-262-6151 to report all other thefts.</p> | <p>A suspect was observed removing goods for sale from a business during open business hours without paying for the items – this is considered shoplifting.</p> |
| THEFT FROM PERSON | <p>If property is taken from your person, within your reach or immediate control, but the suspect did not use a weapon or threaten to use force to obtain your property.</p> <p>OR</p> <p>if someone attempted to take property from your person, within your reach or immediate control but did not use a weapon or threaten to use force to obtain your property.</p> | <p>Your digital music player is stolen off your arm or out of your backpack or purse.</p> <p>OR</p> <p>someone attempted to remove items from a backpack or out of your pocket.</p> |

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| THEFT FROM VEHICLE (ENTRY) | If any property is stolen from inside a motor vehicle. Someone entered your vehicle to take something. Property value cannot be over \$25,000.00. Stolen firearms cannot be reported online; you must call Phoenix Police Crime Stop at 602-262-6151 to make your report. | Stolen equipment or belongings from inside a vehicle, such as a stereo or personal belongings left inside the vehicle like a purse or computer. You may also report an attempted Theft from Vehicle (Entry). |
| THEFT FROM VEHICLE (NO ENTRY) | Property is stolen from the outside of a motor vehicle. Property value cannot be over \$25,000.00. If someone entered your vehicle to take something then you must report all items taken including those from the outside of the vehicle as a "Theft from Vehicle (Entry)". | Stolen equipment, vehicle parts or belongings from a vehicle or an open truck bed, but not from inside a vehicle. You may also report an attempted theft from a vehicle. |
| THEFT FROM VENDING MACHINE | Breaking into a vending machine, e.g. washing machine, food vending/soda machine, DVD rental box; and taking merchandise and/or money. | Taking products or money from a vending machine. |
| THEFT OF BICYCLE | Without your permission, someone took your bicycle and no other property was taken. OR without your permission, someone attempted to take your bicycle and no other property. | You left your bicycle in an open garage, park, or truck bed. If the bicycle was inside a fenced yard or enclosed building, this would be reported as a burglary and you must call Phoenix Police Crime Stop at 602-262-6151. You may also report an attempted or unsuccessful theft of the bicycle. |