

Frequently Asked Questions



Q: Can I make police reports online?

A: Yes, in limited circumstances. The following is a summary of the process:

Effective February 27, 2012, citizens are able to submit a limited number of incident types of low priority Police Reports online. This saves time for you waiting for an officer for these low priority reports, and keeps officers free to respond to other calls for service. To make a report online, you can go to <http://www.phoenix.gov/police/policereport/index.html> or visit www.phoenix.gov/police and click on the reporting link.

Upon completion of this process:

- You will receive a tracking number (Example: T12000243)
- The incident reported online will be reviewed by an officer
- If further information is needed, you will be contacted
- Once the report has been approved, a Phoenix Police Department report number will be e-mailed to you.

Approval, follow-up with you, or rejection of the report will be within 5 days.

The types of reports accepted online are:

- Burglary from Vending Machine
- Burglary from Vehicle
- Criminal Damage
- Fraudulent Use of Credit/Debit Card
- Lost Property
- Identity Theft
- Theft
- Theft from Person
- Theft from Vehicle
- Theft of Bicycle
- Supplement Property

The online reports must meet the following criteria:

- Crime occurred in the City of Phoenix
- You have an e-mail address
- The incident is not in progress
- The incident is not a bias crime
- The suspect is unknown / or cannot be identified
- Incident doesn't involve use/threat of weapon or injury
- The value is not over \$10,000.
- No stolen or lost firearm
- No stolen vehicle or license plate
- Crime is not a residential or commercial burglary.