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HELLO FROM ENVIRONMENTAL SERVICES DIVISION (ESD):

The Environmental Services Division (ESD) ensures that City water and wastewater facilities protect public health and the environment by maintaining compliance with environmental laws, and by providing high-quality and reliable services to the Department, City staff, and the public.

ESD consists of various sections:

BUSINESS OPERATIONS: Administrative, community outreach, laboratory safety, and environmental training coordination.

COMPLIANCE: Air, hazardous material, wastewater, and water regulatory compliance.

LABORATORY: Analytical testing of water and wastewater. Licensed by the Arizona Department of Health Services (ADHS) and certified by The National Environmental Laboratory Accreditation Program (NELAP).

MONITORING: Monitoring and sampling of water and wastewater accredited by The National Environmental Field Accreditation Program.

POLLUTION, PREVENTION, & PERMITTING: Commercial, Industrial Pretreatment, and Stormwater programs conduct inspections, prevention, permitting, and sampling.

QUALITY ASSURANCE: Quality assurance, compliance and monitoring.

SAFETY: Safety oversight and training for all Water Services Department employees.

JOIN US FOR THE NEXT INDUSTRIAL PRETREATMENT COMPLIANCE ACADEMY

The City of Phoenix Industrial Pretreatment Compliance Academy was established to inform and educate permitted industrial facilities on the importance of and how to

maintain compliance with the requirements of the Industrial Pretreatment Program.

The Compliance Academy is a free, voluntary program held in a hybrid format both virtually through WebEx and in-person, designed for Phoenix's Class A, B and C Permitted Industrial Users. Contractors and government employees may attend based on space availability.

For more information or to enroll in any of the classes below, visit www.phoenix.gov/ippcompacademy.



ENSURE YOUR BUSINESS COMPLIES WITH WASTEWATER DISCHARGE LAWS

Attend the 2024 Pretreatment Compliance Academy to learn how to maintain compliance with the requirements of the Industrial Pretreatment Program.

Class Name	Date	Time	Enrollment Period
Laboratory Analytical Issues	May 22	9 – 11 a.m.	April 26 – May 23
Enforcement	July 24	9 – 11 a.m.	June 28 – July 25
Pollution Prevention (P2)	September 25	9 – 11 a.m.	Aug 30 – Sept 26
Stormwater Compliance Overview	November 13	9 – 11 a.m.	Oct 19 – Nov 15

IF YOU SEE SOMETHING, SAY SOMETHING!

Environmental Services Division staff is responsible for ensuring the City maintains compliance with various permits the City operates under issued by Arizona Department of Environmental Quality, Maricopa County and other governmental agencies. Non-compliance with these permits can cause the City to be in violation of a permit and potentially fined. To ensure compliance, staff from the Environmental Services Division are constantly out in the field conducting facility inspections and complaint investigations. Did you know you can easily report a complaint to ESD staff?

If you see or suspect someone is illegally dumping pollutants into the sewer or storm drain, please report it to us. We will investigate and mitigate the issue. We will conduct any complaint investigations anonymously and will not disclose the source of the complaint. ESD staff will also follow-up and report the findings of our investigation if you want. However, if the activity appears criminal or you do not feel safe reporting, call 911 immediately.

Illegal pollutants dumped down the stormdrain will end up in your local retention basin or nearby river, UNTREATED! Illegal pollutants dumped down the sewer can affect the treatment process. Illegally dumped pollutants can negatively impact our drinking water sources!

ESD offers multiple avenues to report:

You can call the Stormwater Hotline at (602) 256-3190 or send an email to Ask.Water@Phoenix.gov to report suspected illegal dumping.

There is also an online form at

www.phoenix.gov/waterservices/envservices/contact-esd.



ENVIRONMENTAL KIDS DRAWING CONTEST WINNERS

The Environmental Services Division collaborated with the WSD Community

Education Office to hold a children's drawing contest on environmental topics. The 12 creative submittals below will be used to create an evergreen environmental calendar to promote behavior in support of pollution prevention.

Erin M.



Jose G.



Ezra M.



Lella G.



Hallee D.



Junior N.



Geo H.



Flora M.



NATIONAL PRESCRIPTION DRUG TAKE BACK DAY IS APRIL 27, 2024!

The Federal Drug Enforcement Administration launched National Prescription Take Back Day in 2010 to provide a safe way for Americans to dispose of their unused prescription drugs in a safe, legal, and environmentally sound way. The proper disposal of pharmaceuticals is an important public health issue. There are concerns that unused medications can be misused. Another concern is the impact improper disposal can have on the environment. A common method of disposal is to flush pharmaceuticals down the toilet to prevent them from falling into the wrong hands. However, pharmaceuticals are engineered to remain stable as they are absorbed by the human body; as a result, they also remain stable while traveling through the sewer system. Most wastewater treatment plants are not designed or equipped to remove or break down pharmaceuticals, so they are able to pass through the treatment process and end up in the environment.

Don't rush to flush! Dispose of pharmaceuticals properly:

- Take unused medication to an official drug take-back site or event. Find a location near you at: the Drug Enforcement Administration Controlled Substance

Public Disposal Locations website.

- Dispose of pharmaceuticals at a City of Phoenix Department Drop Boxes located in the lobby of Police Department Precincts (note: needles, sharps, aerosols, inhalers, medical waste, lotions, liquid medicines, and thermometers are not accepted).

The last Take-Back Day took place October 28, 2023, where 300 tons of unused medications were collected for disposal from 4675 collection sites nationwide.



UPCOMING EVENTS

- Register to attend our next Compliance Academy at www.phoenix.gov/ESD to learn more about the Industrial Pretreatment Program and Stormwater Management Programs.
- 'Slope Fest 2024 & Tour de Sunnyslope
April 13, 2024 | 8:30 a.m. to 2 p.m.
Palma Park, 1135 E. Dunlap
slopefestaz.org
- Know your pipe type? Follow our progress on the Lead and Copper Rule Revision Website: Phoenix Lead Service Line at www.pipes.phoenix.gov.



ENVIRONMENTAL SERVICES DIVISION - WATER SERVICES DEPARTMENT

200 W. Washington St.
Phoenix, AZ 85003

Website: phoenix.gov/esd

If you have questions or would like additional information, you can contact ESD at:

ask.water@phoenix.gov

(602) 262-1859

Clogged Storm drains:

(602) 262-6441

Drinking Water Compliance:

(602) 262-5012

Stormwater:

(602) 256-3190

CITY OF PHOENIX WATER SERVICES DEPARTMENT

QUALITY. RELIABILITY. VALUE.



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