

PHX WATER SMART

CONSERVE SOME BLUE. SAVE SOME GREEN.



How to Qualify

City of Phoenix water utility customers who live in single-family homes qualify to participate in this program. Renters who live in single-family homes may participate, but they must provide a letter from their landlord showing the work was authorized. Please ensure you review the eligibility requirements before you purchase and install a product.

Incentive Application Process and Information to be Submitted

Apply for the incentives through [myPHX311](#). If you do not have an account, you can create one or use the platform as a guest using your City Services Bill information. Applicants must provide the following items:

- A [W-9 form](#).
- An [Affidavit of Lawful Presence](#) (proof of actual residence).
- For each type of incentive, follow the specific instructions below:

Water-Efficient Toilet Up to \$75 Incentive

- Photo or copy of the receipt for the toilet(s). Handwritten receipts are not acceptable. Receipt must be within the last 60 days.
- Photo of old toilet with the gallons per flush (gpf) language (typically located inside the toilet tank – check out [this tutorial](#) for finding the gpf). Old toilet must be 3 gallons per flush or greater.
- Photo of new toilet installed.
- Provide make and model of new toilet—must match the receipt and be on the [EPA WaterSense list of approved toilets](#).
- Renters must include a letter of approval from their landlord.

Smart Irrigation Controller Up to \$75 Incentive

- Photo or copy of the receipt for the smart irrigation controller. Handwritten receipts are not acceptable. Receipt must be within the last 60 days.
- Photo of old irrigation controller, model number and manufacturer name. Old irrigation controller must be a standard controller without smart technology capabilities.
- Provide make and model of new irrigation controller—must match the receipt and be on the [EPA WaterSense list](#) of approved smart irrigation controllers.
- Renters must include a letter of approval from their landlord.

How Funds will be dispersed

Applicants will receive the incentive in the form of a check. Checks will be mailed to the account on file for your City Services Bill. Please allow up to 90 days to receive the check.



For more information visit <https://www.phoenix.gov/waterservices/water-conservation-incentives>